

Reference:	FOI.19131.25
Subject:	Workforce management systems
Date of Request:	17 December 2025

Requested:

Please provide the Provider Name, Contract Start Date, and Contract End Date for the systems listed below.

1. Group 1: Workforce Scheduling
 - a. E-Rostering (Medics)
 - b. E-Rostering (AHP)
 - c. E-Rostering (Nurses)
 - d. Bank Technology Platform (Medics)
 - e. Bank Management System (Medics) (if not in-house)

2. Group 2: Workforce Planning & Review
 - a. Job Planning System (Medics)
 - b. Appraisals (Medics)
 - c. Multi-Source Feedback (MSF) System (Medics)

Response:

Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information requested for questions 1a, 1b, 1c and 2a is already within the public domain and is accessible by another means. The UHB has answered a similar Freedom of Information request, FOI.18944 - 18947.25 - Software providers which is available on our disclosure log.

For ease of access, the link provided below will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log)

However, the UHB provides the information not covered by the Section 21 exemption within the tables below.

1d	Bank Technology Platform (Medics)	The UHB does not have a Medical and Dental (M&D) bank. However, the UHB does use software to manage M&D staff's additional duties.
	Provider name	RLDatix
	Contract start date	30 April 2024
	Contract end date	29 April 2027

1e	Bank Management System (Medics) (if not in-house)	Please see response to question 1d
	Provider name	
	Contract start date	
	Contract end date	

2b	Appraisals (Medics)	
	Provider name	All Wales Medical Appraisal and Revalidation System (MARS) hosted by Health Education and Improvement Wales (HEIW).
	Contract start date	The UHB does not hold the requested information. We therefore recommend that you re-direct these parts of your request to the Freedom of Information Team in HEIW, who should be able to help you with your enquiry. Contact details are as follows: HEIW.foi@wales.nhs.uk or in writing to: Freedom of Information Office, Health Education and Improvement Wales, Tŷ Dysgu, Cefn Coed, Nantgarw, CF15 7QQ.
	Contract end date	

2c	Multi-Source Feedback (MSF) System (Medics)	Please see response to question 2b
	Provider name	
	Contract start date	
	Contract end date	