

Reference:	FOI.20789.26
Subject:	Workforce systems
Date of Request:	19 June 2026

Requested:

I would like to request information about:

1. provider name,
2. contract start and end dates including any extensions and
3. annual contract spend for the third-party software and service providers currently contracted by your Trust for these workforce management functions:
 - a. bank service for nurses
 - b. bank service for allied health professionals

Response:

Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information requested is already within the public domain and is accessible by another means. The UHB has answered a similar Freedom of Information request, FOI.20231.26 - Workforce systems, which is available on our disclosure log.

A link to the UHB's disclosure log webpage has been provided below.

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log)

Please note:- when using the search function please search by title.