



Stakeholder Reference Group Agenda

Date and Time of Meeting	Friday 10 January 2020 10.00am to 12.00pm
Venue	Caer Suite Mid and West Wales Fire and Rescue Service Headquarters Lime Grove Avenue, Carmarthen. SA31 1SP

ITEM		PAPER / VERBAL	PRESENTER
10.00am	Governance		
15 mins	<ol style="list-style-type: none"> 1. Apologies 2. Declarations of Interests 3. Minutes of the meeting held 22 October 2019 4. SRG Report to the Board October 2019 5. Matters Arising 	Attachment 1 Attachment 2	Chair
10.15am	Strategy		
30 mins	<ol style="list-style-type: none"> 6. West Wales Care Partnership <ul style="list-style-type: none"> • Winter Plan • Transformation Bid Update • Outcomes Framework 	Attachment 3 To be tabled	Martyn Palfreman
10.45am	Service Improvement		
30 mins	7. Update on the Patient Experience Charter	To be tabled	Louise O'Conner
30 mins	8. Supporting Vulnerable Groups	Verbal	Anna Bird & Helen Sullivan
30 mins	9. Welsh Ambulance NHS Trust A conversation to raise awareness of challenges faced by the service	Verbal	Amanda Williams
11.45am	Recommendation to the Board		
10 mins			Chair
11.55am	Any other Business		
5 mins			Chair
12.00pm	Date and Time of Next Meeting		
	10am to 1pm Friday 3 April 2019 Caer Suite, Mid and West Wales Fire and Rescue Service Headquarters, Lime Grove Avenue, Carmarthen SA31 1SP		