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Hywel Dda
University Health Board

Making a change to our stroke services

What do you think?

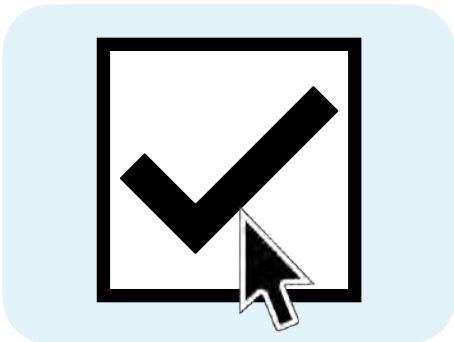


Easy
Read

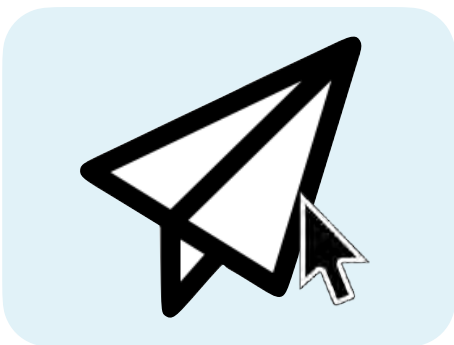
How to use this survey on a computer



You can complete this survey on your computer. First, you will need to download it.



When you open the survey on your computer, you will be able to click or type in the text boxes.



When you have finished the survey, save it to your computer and email a copy to:
hywelda.engagement@wales.nhs.uk



You can also download this survey, print it and then send it to us by post to: FREEPOST HYWEL DDA HEALTH BOARD

Easy Read

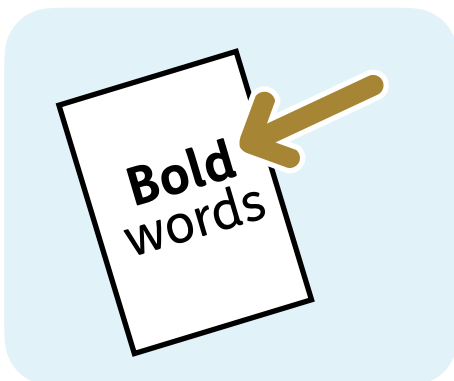


This is an Easy Read version of some information.

It uses easier words and pictures.



Some people may still want help to read it.



Some words are **bold** to show they are important.



We explain bold words if they are hard to understand.

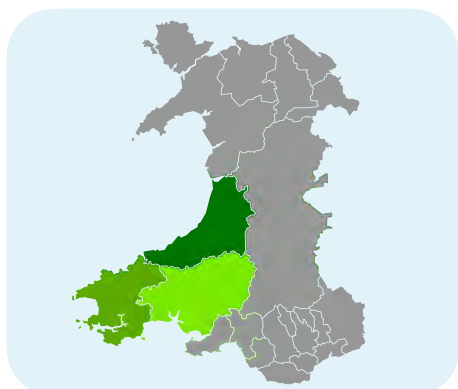
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About this booklet



This booklet is from Hywel Dda University Health Board.



We provide health services to people in Carmarthenshire, Ceredigion, and Pembrokeshire, and people living near those areas.

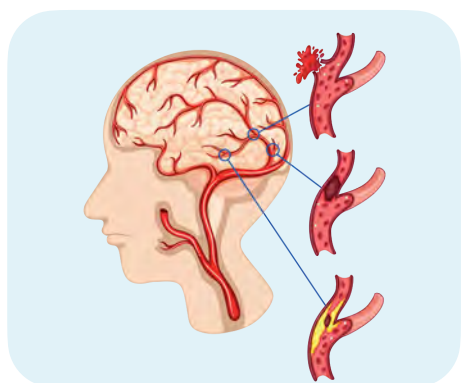


This booklet is about changes we are thinking of making to our stroke services.

About our stroke services



Stroke services treat and support people who have had a **stroke**.



A **stroke** is a serious condition that happens when blood to part of the brain is cut off.



Having a stroke can cause you to have lasting health issues.

Sometimes people die of a stroke.

Stroke services include:



- **Stroke units** - these are hospital wards for stroke patients that can give checks and urgent treatment.



- **Specialist stroke care** - this is expert care for stroke patients who are very ill.



- **Stroke rehabilitation care** - this is care to help people get better after having a stroke.

At the moment, there are stroke units at all 4 hospitals:



1. Bronglais Hospital in Aberystwyth.
2. Glangwili Hospital in Carmarthen.
3. Prince Philip Hospital in Llanelli.
4. Withybush Hospital in Haverfordwest.

Why we need to make changes



We need to change our stroke services so they are safe and care for stroke patients in the best way possible.



Our stroke services are not giving the best care.



We cannot provide specialist stroke care 7 days a week.



We do not have enough staff working in specialist stroke care.



We looked at lots of different information to help us come up with some possible changes that could improve stroke services.



This included looking at what people in Hywel Dda have said about stroke services.



We have split our possible changes into **options**.

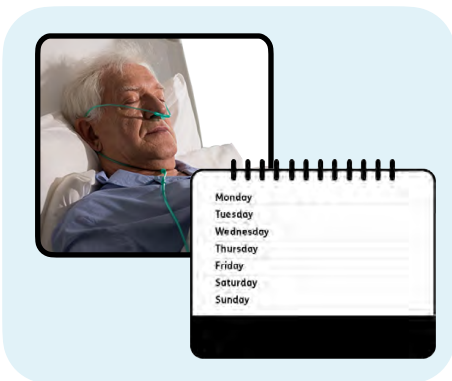
Our options

Our preferred option



This is the option that we think is best.

Our preferred option would mean that:



- Glangwili Hospital would offer specialist stroke care all day and all night, 7 days a week.



- Bronglais, Prince Philip and Withybush Hospitals would be treat and transfer hospitals.



People with a possible stroke who live closest to 1 of these hospitals would be assessed and treated at their local hospital first.



Then, if they need more specialist stroke care, they would move to Glangwili Hospital.



If a stroke patient's local hospital is Glangwili Hospital, they will go there first.

If stroke patients were moved to Glangwili Hospital:



- Patients who live closest to Prince Philip and Withybush Hospitals would stay in Glangwili Hospital for their stroke rehabilitation care.



- Patients who live closest to Bronglais Hospital would go back there for their stroke rehabilitation care.



Our preferred option would mean we would have enough staff to provide a safe service.

Our preferred option would also mean that:



- There would be specialist stroke care available all the time.



- Stroke services would be stronger and provide better care.



- We can bring stroke services staff together.

We have also looked at other options:



- Option A.
- Option B.
- Option 106.
- Option 210.



We have already asked people what they think of Option A and Option B.



But Option 106 and Option 210 are 2 new ideas that we heard from our communities that we think could work.

Option A

Option A would mean that:



- Prince Philip and Withybush would have stroke units, with specialist staff working 12 hours a day.



- Bronglais and Glangwili Hospital would be treat and transfer hospitals.

Patients there who need specialist stroke care would be taken to Prince Philip or Withybush Hospital.



Option A would mean that we would have enough staff to provide a safe service.

Option B

Option B would mean that:



- Prince Philip Hospital would have a stroke unit with specialist stroke care staff there all the time.



- Withybush Hospital would have a stroke unit, with specialist stroke care staff working 12 hours a day.



- Stroke patients from Bronglais, Glangwili and Withybush Hospitals who need specialist care would be taken to Prince Philip Hospital for care, usually for 72 hours.



After 72 hours, if patients still needed to stay in hospital, they would either stay in Prince Philip Hospital or go to Witherbush Hospital.

Option B would mean that:



- Stroke services would improve and provide better care.



- There would be specialist stroke care staff available all the time.



- We would have enough staff to provide a safe service.

Option 106

Option 106 would mean that:



- Prince Philip and Withybush would have stroke units, with specialist staff working 12 hours a day.



- Bronglais and Glangwili Hospital would be treat and transfer hospitals.

Patients there who need specialist stroke care would be taken to Prince Philip or Withybush Hospital.



- Bronglais Hospital would offer stroke rehabilitation care.

Option 106 would mean that:



- Patients who live closest to Glangwili would stay in Prince Philip or Withybush Hospitals for their stroke rehabilitation care.



- Patients who live closest to Bronglais Hospital would go back there for their stroke rehabilitation care.

Option 210

Option 210 would mean that:

- Glangwili Hospital would offer specialist stroke care all day and all night.
- Bronglais Hospital would have a stroke unit, with specialist staff working 12 hours a day.
- Patients at Bronglais, Prince Philip, and Withybush Hospitals who need specialist care would be taken to Glangwili Hospital, usually for 72 hours.
- After that, if patients still needed to stay in hospital, they would either stay in Glangwili Hospital or go to Bronglais Hospital.





Option 210 would mean that it would be easier for people in Ceredigion, parts of Powys and south Gwynedd to access stroke services.

What do you think?



We want to know what you think of our options.



This will help us to make a final decision about which option is best.



You can tell us what you think by answering the questions in this booklet.



You do not have to answer all of the questions if you do not want to.



We will keep any information you give us safe.



You have until Sunday 26 July 2026 to tell us what you think.

Questions for you to answer



Question 1: Do you agree or disagree that our preferred option will help to improve stroke services?

Definitely agree

Slightly agree

Neither

Slightly disagree

Definitely disagree

I do not know



Question 2: Please tell us why you agree or disagree:

You can also give us any suggestions for how we could improve our preferred option.



Question 3: Do you think any of the other options are better than our preferred option?

If yes, please tick the option you think would work better.

Option A

Option B

Option 106

Option 210



Question 4: Please tell us why you think the option you have chosen would work better for stroke services than our preferred option:

A large, empty rectangular box with a black border, intended for the respondent to provide their answer to the question.



Question 5: Please share any further comments you have about how you would like our stroke services to be in the future on the next page.

This might be anything about:



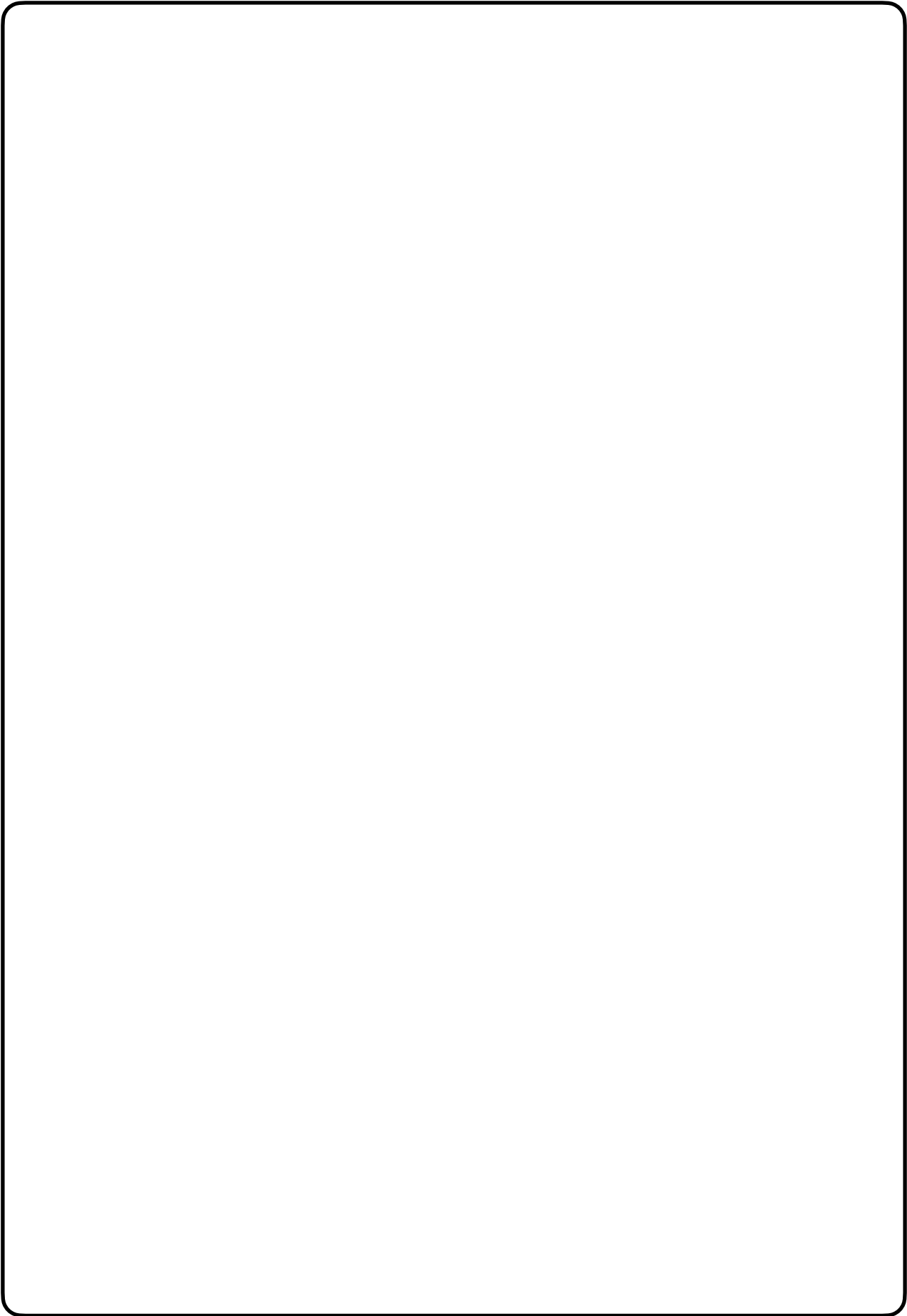
- Things you think we have not thought about.



- A hospital or getting to the hospital.



- Support for patients, visitors and staff.





Question 6: Please tell us if you think our preferred option could affect people who speak Welsh:

A large, empty rectangular box with a black border, intended for the user to provide their answer to the question.



Question 7: Please tell us if you think any groups of people may be affected by our preferred option:

Please include who these groups of people are and how we could make sure they are not affected.

A large, empty rectangular box with rounded corners and a black border, intended for the user to provide their response to the question.

Questions about you



We would also like you to answer some questions about yourself.

This helps us to know we are hearing from people from different backgrounds.



You do not have to answer these questions if you do not want to.



If you have answered the questions in this booklet for an organisation, please answer questions 8 and 9 first.



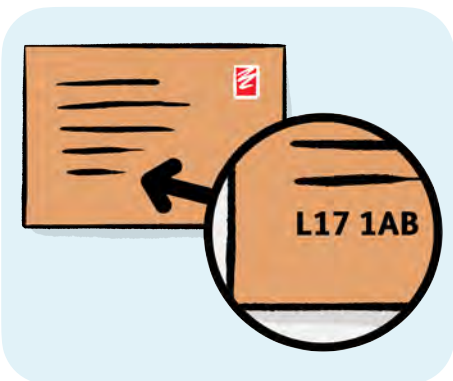
If you have answered the questions in this booklet as yourself, please go to question 10.



Question 8: Please tell us the name of your organisation:



Question 9: Please tell us how you collected the views of all the people in your organisation:



Question 10: Please tell us the first 5 letters and numbers of your postcode:



Question 11: What is your age?

Between 18 and 24

Between 25 and 34

Between 35 and 44

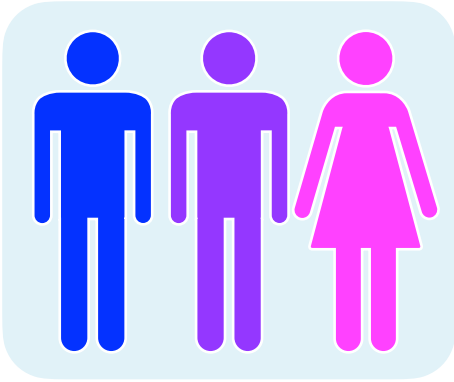
Between 45 and 54

Between 55 and 64

Between 65 and 74

75 or older

I do not want to say



Question 12: How do you describe your gender?

Your **gender** is whether you are a man, woman or use a different word to describe yourself.

Man

Woman

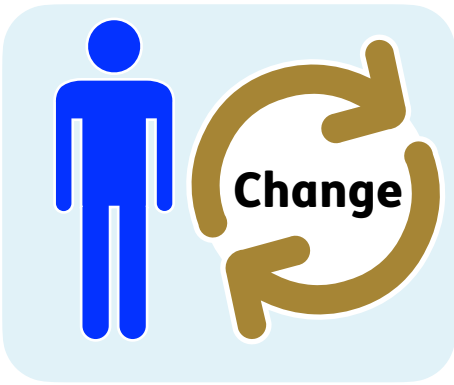
Non-binary - I feel I am neither a man nor a woman

Trans man - I was born a woman, but I live my life as a man

Trans woman - I was born a man, but I live my life as a woman

I use a different word to describe my gender

I do not want to say



Question 13: Is your gender now the same as the gender you were given when you were born?

Yes

No

I do not want to say



Question 14: Are you pregnant or have you given birth in the last year?

Yes

No

This question does not apply to me

I do not want to say

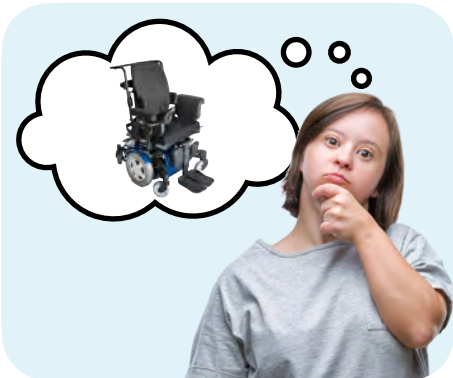


Question 15: Do you have a disability or health condition that affects your day-to-day life?

Yes

No

I do not want to say



Question 16: What type of disability or health condition do you have?

I do not have a disability or health condition

I have a long-term illness or health condition, like cancer

There are more answers on the next page.

- I have a mental health condition, like depression
- I have a physical disability, like needing to use a wheelchair
- I have a social impairment - this means you may find it hard to understand information and talk with others
- I have a learning disability
- I am blind or have problems with my eyesight
- I am deaf or have problems with my hearing
- A different disability or health condition
- I do not want to say



Question 17: Which of these **ethnic backgrounds** best describes you?

Your **ethnic background** is your race and the country that your family came from.



Arabic



Asian or British Asian

Chinese

Indian

Pakistani

A different Asian background



Black or Black British

African

Caribbean

A different Black background



More than 1 ethnic background

Mixed Black and White background

Mixed Asian and White background

Mixed Black and Asian background

A different mixed background



Traveller

- Gypsy or Roma
- Irish



White

- English, Northern Irish, Scottish or Welsh
- Irish
- European
- I do not want to say
- A different ethnic background that is not mentioned here - please say below:



Question 18: Which of these answers best describes your **sexual orientation**?

Your **sexual orientation** is who you are attracted to in a romantic way.

- Asexual - I do not feel attracted to any gender
- Bisexual - I am attracted to both genders
- Gay man - I am a man who is attracted to other men
- Lesbian - I am a woman who is attracted to other women
- Straight - I am attracted to people who are a different gender from me
- I do not want to say
- I use a different word to describe my sexual orientation



Question 19: What is your religion?

Buddhist

Christian

Hindu

Jewish

Muslim

Sikh

I do not have a religion

A different religion

I do not want to say



Question 20: Are you married or in a civil partnership?

A **civil partnership** is a way of making your relationship legal without being married.

Yes

No

I do not want to say



Question 21: Are you a part of the Armed Forces?

Yes

No

I do not want to say



Question 22: Are you a carer to a friend or family member who has health and support needs?

Yes

No

I do not want to say



Question 23: What type of carer are you?

I am not a carer

I am the main carer of a disabled child

There are more answers on the next page.

I am the main carer for a disabled adult over the age of 18

I am the main carer for an adult over the age of 65

I am a secondary carer - this means you help a main carer to support someone

I do not want to say



Question 24: How much money do all the people who live in your home get a year, added together?

This should be the amount before any taxes are taken out.

Less than £10,000

Between £10,001 and £20,000

Between £20,001 and £30,000

Between £30,001 and £40,000

More than £40,001

I do not want to say



Question 25: What language do you speak when you are at home?

English

Welsh

British Sign Language

I do not want to say

A different language -
please tell us which
language below:



Question 26: If someone were to contact you, what language would you like to be contacted in?

English

Welsh

British Sign Language

I do not want to say

A different language -
please tell us which
language below:

Sending your answers



Please now send us your answers by posting them to:
FREEPOST HYWEL DDA HEALTH BOARD
(no need for a stamp)



Remember, you have until Sunday 26 July 2026 to tell us what you think.

Find out more



You can look at our website here:
[https://hduhb.nhs.wales/
stroke-consultation](https://hduhb.nhs.wales/stroke-consultation)



What do you think about this Easy Read booklet?

Please fill in this survey to tell us what you think: www.easy-read-online.co.uk/easy-read-feedback-survey

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