

2020/2021 Delivery Framework Changes

New metrics

Percentage of babies who are exclusively breastfed at 10 days old

Percentage of people who have been referred to health board services who have completed treatment for alcohol misuse

Uptake of cancer screening for bowel cancer.

Uptake of cancer screening for breast cancer.

Uptake of cancer screening for cervical cancer

Qualitative report detailing progress against the 6 actions contained in the Learning Disability – Improving Lives Welsh Government Programme

Percentage of eligible individuals with Hepatitis C infection who have commenced treatment

Percentage of practices that have achieved all standards set out in the National Access Standards for In-Hours GMS Services

Percentage of children regularly accessing NHS primary dental care

Percentage of patients waiting less than 28 days for a first outpatient appointment for Child and Adolescent Mental Health Services (CAMHS)

Qualitative report providing evidence of providing learning and development in line with the Good Work - Dementia Learning and Development Framework

Percentage of deaths scrutinised by an independent medical examiner

Percentage of patients (age 60 years and over) who presented with a hip fracture that received an orthogeriatrician assessment within 72 hours

Number of women of child bearing age prescribed valproate as a percentage of all women of child bearing age

Agency spend as a percentage of total pay bill

Revised metrics	Change
Total antibacterial items per 1,000 STAR-PU's (specific therapeutic group age related prescribing unit)	Target
Crude hospital mortality rate (74 years of age or less). Excludes Daycases.	Change to data
Percentage of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (for those aged under 18 years & 18 years and over)	Age split
Percentage of therapeutic interventions started within (up to and including) 28 days following assessment by LPMHSS (for those aged under 18 years & 18 years and over)	Age split
Percentage of health board residents in receipt of secondary mental health services who have a valid care and treatment plan (aged under 18 years & 18 years and over)	Age split
Percentage of staff who have had a performance appraisal who agree it helps them improve how they do their job	Target wording
Percentage of staff who would be happy with the standard of care provided by their organisations if a friend or relative needed treatment	Target wording

Removed metrics
Percentage of pregnant women who gave up smoking between initial assessment (by 10 completed weeks gestation) and 36-38 weeks of pregnancy, who received care and birthed within the same health board
Percentage of children who are 10 days old within the reporting period who have accessed the 10-14 days health visitor contact component of the Healthy Child Wales Programme
Percentage of people (aged 16+) who found it difficult to make a convenient GP appointment
Percentage of compliance for staff appointed to new roles where a child barred list check is required
Percentage of compliance for staff appointed to new roles where an adult barred list check is required
Amenable mortality per 100,000 of the European standardised population
Of the serious incidents due for assurance, the percentage which were assured within the agreed timescales
Number of new never events
Percentage of universal mortality reviews (UMRs) undertaken within 28 days of a death
Percentage of episodes clinically coded within one reporting month post episode discharge end date
Number of Health and Care Research Wales clinical research portfolio studies
Number of Health and Care Research Wales commercially sponsored studies
Percentage of adults (aged 16+) who reported that they were very satisfied or fairly satisfied about the care that they received at an NHS hospital

Removed metrics *(continued)*

Percentage of employed NHS staff completing dementia training at an informed level

Percentage of GP practice teams that have completed mental health training in dementia care or other training as outlined under the Directed Enhanced Services for mental illness

Percentage of GP practices offering daily appointments between 17:00 and 18:30 hours

Percentage of the health board population regularly accessing NHS primary dental care

Number of calls to the mental health helpline CALL (Community Advice and Listening Line) by Welsh residents per 100,000 of the population

Number of calls to the Wales dementia helpline by Welsh residents per 100,000 of the population (age 40+)

Number of calls to the DAN 24/7 helpline (drugs and alcohol) by Welsh residents per 100,000 of the population

All health board residents who have been assessed under part 3 of the mental health measure to be sent a copy of their outcome assessment report up to and including 10 working days after the assessment has taken place (Mental Health Wales Measures 2010 Data Collection - Part 3)

Percentage of people with learning disabilities who have an annual health check

Percentage compliance of the completed level 1 Information Governance (Wales) training element of the Core Skills and Training Framework

Percentage of qualifying patients (compulsory & informal/voluntary) who had their first contact with an Independent Mental Health Advocacy (IMHA) within 5 working days of their request for an IMHA

Number of Patient Safety Solutions Wales Alerts and Notices that were not assured within the agreed timescale

Percentage of adults (aged 16+) who had a hospital appointment in the last 12 months, who felt they were treated with dignity and respect

% of Out of Hours (OOH)/111 patients prioritised as P1F2F requiring a Primary Care Centre (PCC) based appointment seen within 1 hour following completion of their definitive clinical assessment

Fluoroquinolones, Cephalosporins, Clindamycin and Co-amoxiclav items per 1,000 patients