

2021/2022 Delivery Framework Changes

New metrics

Percentage of adults regularly accessing NHS primary dental care within 24 months
Median time from arrival at an emergency department to triage by a clinician
Median time from arrival at an emergency department to assessment by a senior clinical decision maker
Percentage of daily compliance with 2.375 (WTE) band 6 and 7 nurses per 10 stroke beds
Percentage of stroke patients who receive mechanical thrombectomy
Percentage of stage 4 referral to treatment pathways with a priority code recorded on the Patient Administration System
Percentage of patients on the P2 assigned pathway waiting over 4 weeks
Percentage of staff who report that their line manager takes a positive interest in their health and well-being
Percentage of secondary care antibiotic usage within the WHO Access category
Percentage of episodes clinically coded within one reporting month post episode discharge end date

Revised metrics

	Change
Cancer screening coverage for: bowel; breast and; cervical	Wording & calculation revised
Qualitative report detailing evidence of advancing equality and good relations in the day to day activities of NHS organisations	Guidance revised
Percentage of Out of Hours (OoH)/111 patients prioritised as P1CHC that started their definitive clinical assessment within 1 hour of their initial call being completed	Wording revised
Percentage of stroke patients that receive at least 45 minutes of speech and language therapy input in 5 out of 7 days	Wording and target revised
Percentage of patients starting first definitive cancer treatment within 62 days from point of suspicion (regardless of the referral route)	Target revised
Number of patients waiting for a follow-up outpatient appointment	Target revised
Number of patients waiting for a follow-up outpatient appointment who are delayed by over 100%	Target revised
Percentage of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date.	Wording revised
Percentage of patients waiting less than 28 days for a first appointment for Child and Adolescent Mental Health Services (CAMHS)	Wording revised
Qualitative report providing evidence of implementing actions to deliver the Welsh language objectives as defined in the More Than Just Words Action Plan	Template revised
Overall staff engagement score	Calculation revised

Revised metrics (continued)	Change
Evidence of how NHS organisations are responding to service user experience to improve services	Template revised
Percentage of complaints that have received a final reply (under Regulation 24) or an interim reply (under Regulation 26) up to and including 30 working days from the date the complaint was first received by the organisation	Information source changed
Percentage of Health and Care Research Wales non-commercial portfolio studies recruiting to target	Wording and target revised
Percentage of Health and Care Research Wales portfolio commercially sponsored studies recruiting to target	Wording and target revised
All new medicines recommended by AWMSG and NICE, including interim recommendations for cancer medicines, must be made available where clinically appropriate, no later than 2 months from the publication of the NICE Final Appraisal Determination and the AWMSG appraisal recommendation	Information source changed
Total antibacterial items per 1,000 specific therapeutic group age sex related prescribing units (STAR-PUUs)	Target revised
Agency spend as a percentage of the total pay bill	Target revised

Retired metrics

Percentage of smokers who are CO-validated as quit at 4 weeks
Number of patients with Hepatitis C who have successfully completed their course of treatment in the reporting year
Percentage of patients who are assessed by a stroke specialist consultant physician within 24 hours of the patient's clock start time
Percentage of stroke patients who receive a 6 month follow-up assessment
Percentage of patients newly diagnosed with cancer, not via the urgent route, that started definitive treatment within (up to and including) 31 days of decision to treat
Percentage of patients newly diagnosed with cancer, via the urgent suspected cancer route, that started definitive treatment (up to and including) 62 days of receipt of referral
Number of health board delayed transfer of care for mental health and non-mental health
Number of potentially preventable hospital acquired thromboses
Percentage of staff who have had a performance appraisal who agree it helps them improve how they do their job
Percentage of staff who would be happy with the standard of care provided by their organisation if a friend or relative needed treatment
Percentage of deaths scrutinised by a medical examiner
Percentage of adult dental patients in the health board population re-attending NHS primary dental care between 6 and 9 months
Number of procedures postponed either on the day or the day before for specified non-clinical reasons
Percentage of clinical coding accuracy attained in the NWIS national clinical coding accuracy audit programme