

Dementia Care (Learning and Development in Line with the Good Work), Access to Timely Diagnosis and Dementia Care in Hospitals

Organisation	Hywel Dda University Health Board	Date of Report	October 2024 Updated March 2025	Report Prepared By	Gemma Emile Becca Stilwell Ruth Bowman Naomi McDonagh
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As outlined in the 'Good Work – Dementia Learning and Development Framework' all staff who work for NHS Wales need to have a good awareness of dementia and the issues that surround it so that they can support people with dementia to live well. NHS organisations are required to evidence the actions that have been implemented to deliver and record training at an informed, skilled and influencer level.

Individuals receive a timely diagnosis so that the individual and their families can plan for the future, access support services and commence treatment and interventions at any appropriate point.

Responses should consider the relevant Dementia Care Standards. Specifically **standard 17** for learning and development, **standards 3 -6** for supporting diagnosis and **standard 11** for hospital charter.

Reporting Schedule: Progress is to be reported bi-annually. This form is to be submitted on:

- 16 October 2024 (covering the period 1 April 2024 to 30 September 2024)
- 15 April 2025 (covering the period 1 October 2024 to 31 March 2025)

Completed form to be returned to: hss.performance@gov.wales

Dementia Care (Learning and Development in Line with the Good Work)



	Achievements for 2024-2025	Issues Impacting Delivery	Corrective Actions
Informed Level			
Training delivered at an informed level.	Update at 30 September 2024		
Focusing on Dementia Friends programme as initial awareness and inclusion of basic	94.78% of staff have received Dementia Awareness training via eLearning an increase from 94.64% in March 2024.	Excellent compliance on mandatory training in Health.	Support departments with lower levels of training e.g. medical and dental

<p>skills training that promote essential communication skills.</p> <p><i>Supported by 'One in a Million' training which is designed to meet the informed level of 'Good Work'.</i></p>	<p>Acute Dementia Wellbeing Team (ADWT) (x 2 assistant psychologists) carried out a survey using MS Forms to capture training among acute hospital staff (attach survey report).</p> <p>Workstream 5 worked with Digital learning officer in L&D to develop a Dementia Pathway (inc. how to guide) on ESR for Tier 1 Informed People. This gives Tier 1 staff easy access to relevant quality assured Dementia Bradford Training Modules. The pathway was approved the 20th June 2024 and made available to all staff on the 10th of July 2024.</p> <p>The Acute Dementia wellbeing team have informed specific wards to let them know about the pathway and encouraged them to access the training. Between July and September, 21 staff members have subscribed to Bradford Modules certification and 224 completions of the individual Bradford Modules.</p>	<p>Issues identified in the survey, with regard to accessing and completing training included protected/paid time, access to computer, knowing what training was relevant, prioritise clinical pressures.</p> <p>Support to implement the training and finding training that is relevant to their work / profession.</p> <p>The dissemination of this approach across health and social care is hampered by different electronic platforms for hosting and recording delivery.</p>	<p>Communication to all staff (using global email) needed on the new pathway that has been set up.</p> <p>Awareness of the training pathway to be built into new staff induction.</p>
Update at 31 March 2025			
	<p>95.33% of staff have received Dementia Awareness training via eLearning, an increase from 94.78% in September 2024. There have been 557 completions of the module, during the period 1st October to 31st March.</p> <p>From 1st October 2024 to 31st March 2025, 12 staff members have subscribed to the Dementia Pathways (8 tier 1, 2 tier 2 and 2 tier 3), with 31</p>	<p>Staff availability to attend.</p> <p>The initiative is coming from mental health services - ownership/collaboration from the acute hospital might improve engagement. Leadership in</p>	<p>We commit to training fewer numbers of people; offer more than one opportunity to attend (staff have 8 opportunities to attend the training session) and offer self-study options via QR codes.</p>

	<p>of the individual Bradford modules having been completed.</p> <p>Acute Dementia Wellbeing Team (ADWT) (x 2 assistant psychologists) have developed half hr 'bite sized' training, offering flexible info sessions to care staff to attend throughout the week, during and at their place of work. Each month has a new theme/topic (e.g. communication, behaviour, person centred care, where staff pick up new skills/tools. This is supported by reflective practice and modelling implementation on the wards. The whiteboard is also used to support further learning, which staff can access via QR codes.</p> <p>Between the month of January and March 'x' number of people attended training</p>	workstream 4 – hospital charter might help improve attendance.	
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	Achievements for 2024-2025	Issues Impacting Delivery	Corrective Actions
Skilled Level	Update at 30 September 2024		
Actions to identify staff groups that require training at a skilled level.	<p>Survey carried out by the Acute Dementia Wellbeing Team (ADWT) (attached) and their involvement within specific acute hospital sites. Survey identified significant need among skilled staff.</p>	<p>Response rate was as expected from a MS Forms survey. We only have representation in 2 sites thus numbers were down in sites</p>	

	<p>Waiting list of skilled care staff from care homes waiting to enrol on Foundations to Dementia Programme, identified by Community Mental Health Teams, Long Term Care and Safeguarding as homes that require more training and support.</p>	<p>where the ADWT are not present.</p> <p>Acute staff not involved in the development and delivery of the survey, which limits encouragement from top down to complete the survey.</p> <p>Prejudice around 'dementia' and where and who should be delivering care.</p> <p>People don't know what they don't know and thus awareness of need is low – impacting on take up of training.</p>	
Update at 31 March 2025			
	No update.		
<p>Training delivered at a skilled level. Covering the well-being themes of: rights & entitlement; physical & mental</p>	<p>Update at 30 September 2024</p> <p>Health (Acute Settings) Workstream 5 worked with Digital learning officer in L&D to develop a Dementia Pathway (inc. how to guide) on ESR for Tier 2 Skilled People. This gives Tier 2 staff easy access to relevant quality assured Dementia Bradford Training Modules. The pathway was approved the 20th of June 2024 and made available to all staff on the 10th of July 2024.</p> <p>The Dementia acute hospital team have informed skilled levels staff on specific wards that the pathway is now available and have encouraged them to access the training.</p>	<p>Lack of understanding among key influencers regarding the pedagogical considerations around training and</p>	<p>Dissemination of e-learning resource and recognise that the implementation of learning and</p>

<p>health; physical environment; social & economic well-being; safeguarding; meaningful living; meaningful relationships; community inclusion & contribution.</p>	<p>In addition to the above, skilled level staff (specific hospital wards and 20 care homes) have enrolled on the Foundations to Dementia Programme, which is an evidence-based training programme, developed inhouse but quality assured by Worcester University.</p> <p>Training in WGH and PPH acute sites is delivered on a formal and informal basis to ward based staff, looking at key triggers such as challenges with personal care, communication and physical environment.</p> <p>Care Homes Dementia Wellbeing Community team continue to work in residential and nursing settings to recruit and support the Dementia Care Coach network.</p> <p>Attendance at support sessions has remained variable. Throughout the year the DWCT have engaged with Dementia Care Coaches (DCC's) to try to make support sessions more accessible. A preliminary survey has resulted in a change to the time and day on which support session take place. Number of attendees also appear low, as on occasions a home with multiple DCC's may send a representative rather than all attending.</p> <div style="text-align: center;">  Dementia Care Coach Evaluation report Oct </div> <div style="text-align: center;">  Survey results 09.10.23.docx </div>	<p>implementation of learning.</p> <p>No support from Financial Control Group to deliver the programme wider via the recruitment of staff into Dementia Wellbeing Acute Hospital Team.</p> <p>The Foundations to Dementia Programme working well with the 20 care homes that we currently support. No investment capacity to scale the prudent model across further care homes (waiting list) despite a cost savings analysis.</p>	<p>impact on practice will be limited if pedagogical considerations are not addressed.</p> <p>Develop a Foundations to Dementia Programme and Bitesize Training Programme that meets the needs of skilled staff.</p> <p>A more in depth cost saving analysis is required with the support of Health economics.</p>
<p>Update at 31 March 2025</p>			
	<p>More Dementia Care Coaches have been trained up in Care Homes, increasing the number of DCC to 53.</p> <p>There have been no Foundations for Wellbeing in Dementia Care Courses delivered during this reporting period however, intensive work has continued with On Screen Productions to enable future participants to access the training more flexibly. Also, given that several Dementia Care Coaches have left their roles a series of “top up” Training Courses have been scheduled in October</p>	<p>No additional funding to support the</p>	

	<p>and November to add further skills to homes who are already engaging with the stepped care model and have a DCC.</p> <p>Waiting list of skilled care staff from care homes waiting to enrol on Foundations to Dementia Programme, identified by Community Mental Health Teams, Long Term Care and Safeguarding as homes that require more training and support.</p> <p>Foundations to Dementia Programme won the Citizen and Third Sector Choice Award at this year's West Wales Regional Partnership Board Conference.</p> <p>Training offered to informed (See above), Is also being offered to skilled staff.</p>	<p>implementation (scale & spread) of the programme, despite its prudence and success.</p>	
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<p>Mechanisms to record the completion of training at a skilled level.</p> <p>Including details of how the organisation will measure the impact the learning is having on practice and people living with dementia and carers.</p>	<p>Update at 30 September 2024</p>																			
	<p>Analytics from ESR dementia pathways</p> <p>Dementia Wellbeing team record and manage the Dementia Care Coach network</p> <table border="1" data-bbox="414 794 1319 1417"> <thead> <tr> <th></th> <th>April – June</th> <th>July – September</th> </tr> </thead> <tbody> <tr> <td>Number of Dementia Care Coaches attending Support Sessions</td> <td>19</td> <td>15</td> </tr> <tr> <td>Number of care homes engaging with the stepped care model.</td> <td>20</td> <td>18</td> </tr> <tr> <td>Number of Foundations for Wellbeing in Dementia Care Training Courses delivered.</td> <td>0</td> <td>0</td> </tr> <tr> <td>Number of Support Sessions delivered.</td> <td>3</td> <td>2</td> </tr> <tr> <td>Number of Dementia Care Coaches on register (Live)</td> <td>39</td> <td>35</td> </tr> </tbody> </table>		April – June	July – September	Number of Dementia Care Coaches attending Support Sessions	19	15	Number of care homes engaging with the stepped care model.	20	18	Number of Foundations for Wellbeing in Dementia Care Training Courses delivered.	0	0	Number of Support Sessions delivered.	3	2	Number of Dementia Care Coaches on register (Live)	39	35	<p>Modules now set against relevant roles on ESR.</p>
	April – June	July – September																		
Number of Dementia Care Coaches attending Support Sessions	19	15																		
Number of care homes engaging with the stepped care model.	20	18																		
Number of Foundations for Wellbeing in Dementia Care Training Courses delivered.	0	0																		
Number of Support Sessions delivered.	3	2																		
Number of Dementia Care Coaches on register (Live)	39	35																		

Update at 31 March 2025

	October – December 2024	January – March 2025
Number of DCC's attending support sessions.	14	20
Number of care homes implementing the Stepped Care Model.	17	17
Number of Foundations for Wellbeing in Dementia Care courses delivered.	2	0
Number of support sessions delivered.	4 (2 Local Authority, 2 independent).	4 (2 Local Authority, 2 independent).
Number of DCC's on list (Live)	52	49

Cancellation of four support sessions due to staffing constraints / low numbers of DCC's able to attend.

17 Homes are currently implementing the model.

Ensure that we offer ongoing support during 'other' means of contact.

Additional Cohort planned May – July (For Worcester Course) to encourage the inclusion of overseas staff to aid representation and promote culturally competent care practice.

To include 2 additional care homes

OSP recorded presentations to be completed / available to improve accessibility of training / dissemination to staff in care homes.

Data for Acute Hospital Training- Prince Phillip

	January	February	March
Number of staff attending Bite Size Training (all wards together)	Ward 3 =14 Ward 4 = 8 Ward 5 =10 Ward 9 = 11	33 Ward 3 =10 Ward 4= 6 Ward 5 = 5 Ward 9 = 10	24 Ward 3 = 7 Ward 4 = 5 Ward 5 = 5 Ward 9 = 7

	Bryn Golau = 16	Bryn Golau = 14	Bryn Golau = 9
Number of wards engaging with the training	All	All	All
Number of bitesize training sessions delivered	18	10	12
Number of bitesize training sessions cancelled (sessions cancelled for a specific reason e.g. illness)	Norovirus and flu 6	0	0
Number of bitesize training sessions DNA (not enough staff attended to run the session)	4	4	5
Number of staff who have attended all topics	43	20	8

Data for Acute Hospital Training- Withybush

WGH	January	February	March
Number of wards engaging with the training	3	3	3
	Ward 12	Ward 12	Ward 12
	AFU	AFU	AFU
	St Non's	St Non's	St Non's

	Number of bitesize training sessions offered	Ward 12 = 8 AFU = 8 St Non's = 7	Ward 12 = 10 AFU = 10 St Non's = 4	Ward 12 = 5 AFU=5 St Non's = 4		
	TOTAL	23	24	14		
	Number of bitesize training sessions delivered	Ward 12 = 3 AFU = 5 St Non's = 4	Ward 12 = 8 AFU = 7 St Non's = 1	Ward 12 = 3 AFU = 3 St Non's = 2		
	TOTAL	12	16	8		
	Number of bitesize training sessions cancelled (sessions cancelled for a specific reason e.g. illness)	Ward 12 = 0 AFU = 0 St Non's = 0	Ward 12 = 0 AFU = 0 St Non's =1 (A/L)	Ward 12 = 3 (illness) AFU = 2 (illness) St Non's =1 (illness)		
	TOTAL	0	1	6		
	Number of bitesize training sessions DNA (not enough staff attended to run the session)	Ward 12 = 4 AFU = 3 St Non's = 4	Ward 12 = 2 AFU = 3 St Non's = 3	Ward 12 =1 AFU = 2 St Non's = 2		
	TOTAL	11	8	5		
	Number of staff who have attended all topics	Ward 12 = 15 AFU = 21 St Non's =11	Ward 12 = 23 AFU=22 St Non's = 4	Ward 12 =11 AFU = 13 St Non's = 6		
	TOTAL	47	49	30		

	Achievements for 2024-2025				Issues Impacting Delivery	Corrective Actions
Influencer Level						
Actions to identify staff groups that require training at an influencer level.	Update at 30 September 2024					
	Dementia Pathway (Influencer) set up on ESR, to promote completion of 'Bradford' modules.				Staff need to be aware of the good work framework and/or West Wales Dementia L&D Framework to know which training tier they need to access.	
	Update at 31 March 2025					
	Plans to deliver the Foundations to Dementia Training to (OSP version) to Trainee Dementia Practice Development Coaches (influencers)				No additional resource being provided to correct the L&D Framework, thus relying on good will of professionals.	
	Continue to work on the learning and development framework to identify appropriate training.					
Training delivered at an influencer level. Focusing on: drivers, policy & research; effective service mapping & co-ordinated	Update at 30 September 2024					
	HDUHB have enrolled 16 staff to the University of Worcester course – Expert Practice in delivering Person centred dementia care. This course will produce a cohort of Dementia Practice Development Coaches i.e. influencers. This cohort will develop the expertise in their own area of work. This includes Older Adult Community Mental Health Teams, OAMH Liaison, Dementia Connectors, Dementia Wellbeing acute team and Third Sector Providers for the Dementia Connector roles.					

delivery; collaborative & integrated working; shared values; creating & owning a clear & shared vision; culture & language; delivering excellence; creative approaches; safeguarding and quality assurance & improvement.	Update at 31 March 2025		
	HDdUHB supporting another 20 places on the University of Worcester course – Expert Practice in delivering Person centred dementia care. This course will produce a cohort of Dementia Practice Development Coaches i.e. Trainers (influencers). This cohort will develop the expertise bespoke for their own area of work. Students will be strategically selected from Health, Social Care and Third Sector providers where there are teams/services accessed/used by people and their carers living with dementia. A regional Community of Best Practice will be built, all working to the same best practice evidence base, using the same language and model of care. Ultimately the ambition is that this will transform the clinical paradigm, reorganising services, patient experience and outcomes.		
Mechanisms to record the completion of training at an influencer level. Including details of how the organisation will measure the impact the learning is having on practice and people living with	Update at 30 September 2024		
	Governance structure has been built into the Dementia Wellbeing Pathway to ensure that all students enrolled on the The University of Worcester Expert Practice course is an accredited programme complete their training, disseminate and implement practice.		
	Update at 31 March 2025		
	The fifteen students enrolled on the Expert Practice programme regularly attend the community of practice support sessions, which take place on a monthly basis. In person sessions will also be organised, to strengthen to community and communication between Dementia Practice Development Coaches.	No extra resource to support the organising and clinical input required to develop students.	

dementia and their carers.			
	Achievements for 2024-2025	Issues Impacting Delivery	Corrective Actions
	Update at 30 September 2024		
Provide detail on any delivery of integrated learning and development, particularly with social care and 3rd sector. If you have a learning and development plan, please include a link here.	<p>The Regional Dementia Steering Group facilitated by the West Wales Care Partnership support workstream 5 – Learning and Development in the context of the All Wales Dementia Pathway of Care Standards. This work across health, social care and third sector partners is codesigning and coproducing a Learning and Development framework aligned to the Good Work framework. This framework supports health and social care providers to deliver rights and evidenced based care for people living with dementia and their carers.</p> <p>The Dementia Learning & Development Framework has been developed and a draft has undergone a ‘soft launch’ within a community setting (Dementia Wellbeing Community Team). It was decided a ‘soft launch’ should also take place within a Social Care setting and Hafan Y Waun (Ceredigion) was identified as a suitable setting. The ‘soft launch’ was agreed in May 2024 with a completion date of mid-August agreed. However, due to pressures within the sector the ‘soft launch’ was not carried out. Workstream 5a collectively agreed this was feedback within itself, and a task and finish group has now been established to review and re-develop the Dementia L&D Framework based on feedback received to date. The feedback being the framework is time consuming to complete, purpose is not clear, and the measures are subjective.</p> <p>The region has been working together to ensure the training programme available to support the launch of the Dementia L&D Framework is available to all partners to ensure consistency and quality training is available to all. However, there have been many barriers to gaining access to the Bradford Modules for all Local Authority Partners, Independent sector partners and third sector partners. Dementia Wellbeing Team have developing the Foundations to Dementia training programme (ratified by Worcester University who are also considered to be a centre of excellence in the Dementia sector), to overcome this issue. Dementia Wellbeing Lead has confirmed once all training has been developed the SCORM files will then be shared with all partners in WS5a supporting good quality and consistency across the region. This training is scheduled to be available by December 2024.</p>	<p>Access to computer, protected time to learn and implement.</p> <p>No support network to ensure learning is implemented.</p> <p>Training has been delivered to capture the three tiers, but the content of the foundations training is currently care homes. More money is needed to adjust this to be profession specific.</p>	
	Update at 31 March 2025		



L&D framework is ongoing.

Access to Timely Assessment, Diagnosis of Dementia and Post Diagnostic Interventions

	Achievements for 2024-2025	Issues Impacting Delivery	Corrective Actions
<p>What actions are you taking to support timely assessment, diagnosis of dementia and post diagnostic interventions?</p> <p>Please consider how this work aligns with the relevant Dementia Care Standards when responding and how your work is supporting the Memory Assessment Service access standards (Note: referral to assessment within 28 days and referral to diagnosis within 12 weeks).</p> <p>Also consider your training actions above in supporting this work (e.g. how is your training supporting staff to have early conversations about advanced care planning and end of life care?)</p>	<p>Update at 30 September 2024</p>		
	<p>The past 30 months has been focussed on undertaking service improvements on the Memory Assessment Service pathway, including improving data systems, administration staff to maximise clinical time (new admin & medical secretary posts) and improving the organisation structure. A scheduling system for assessments and standardising best practice across all four MAS teams continues. The change of skill-mix and service structure with Advanced Nurse Practitioners Leadership and operational leadership continues to provide a clearer balance to the teams. Unfortunately due to staff sickness and data problems that have continued and no date in sight for migration to WPAS has led to breaches with all 4 teams.</p> <p>The latest data received via Improvement Cymru indicates that as of October 2023, Hywel Dda has achieved a diagnosis rate of 52.5%. This is on track with the target of a 3% increase each year.</p> <p>The Patient Survey questionnaires to obtain further user/carer feedback about the service (PREMS), in this period has captured that 100% of respondents rated their overall experience of the service 7 and above, on a scale of 1-10, with</p>	<p>The service has seen an increase in waiting time breaches, nonetheless the situation remains significantly improved compared to 2022-23 when waiting times were closer to 6 months. Breaches are across the 4x teams due to a variety of reasons. There is a wait for neuropsychology (cancellations by patients and sickness within the assistant psychology staff) and waits for CT-Head scan results which is affecting the 12 week breaches.</p> <p>All four teams are operating with 4 week breaches, but appointments in 3x of the teams are being offered between 5-6 weeks. There has been significant sick leave both short and long term across all four teams which is affecting the breaches along with HR issues which is affecting capacity for some of the teams.</p>	<p>Staff have been moved between teams to manage demand for assessments and medication reviews.</p> <p>Issues with data recording resolved.</p>

	<p>0 being Very Bad and 10 being Excellent and 100% of respondents rated the service as Excellent.</p> <p>The Dementia Wellbeing Connector service commenced on June 1st 2024 to initially support those with a new diagnosis to take a proactive approach to their wellbeing, working with the patient and carer to develop a Wellbeing Plan. This role will be key in having early conversations about advance and future care planning.</p>		
Update at 31 March 2025			
<p>The focus has continued with service improvements including data systems, administrative staff and reviewing the organisation structure. Unfortunately our Dementia Service Delivery Manager left their post at Christmas and this has impacted the service developments for the Dementia Wellbeing Service.</p> <p>There have been challenges in clinical and administrative area as yet we have not migrated to WPAS, planning meetings have continued but we do not have a final date for this. We have had significant administrative sick leave in Carmarthenshire and the recruitment of the medical secretary took a significant time and is still in transition from their previous role to MAS full time due to pressures across the OAMH administrative team. Scheduling for assessments and standardising best practice has also been hindered due to the impact of staff having to undertake their own administration</p>	<p>The service has seen an increase in waiting time breaches, nonetheless the situation remains significantly improved compared to 2022-23 when waiting times were closer to 6 months. Breaches are across the 4x teams due to a variety of reasons but Carmarthenshire has the most significant breaches. During a data cleanse it has become apparent that data is not being captured accurately or timely due to staff sickness and administrative cover arrangements this has contributed to a backlog of information being put on and taken off the data systems.</p> <p>There continues to be a wait for neuropsychology (cancellations</p>	<p>Due to the significant amount of sickness across clinical and administrative teams it has allowed us to review the barriers and strengths within each team and formulate a plan to ensure that teams are supported and expectations realistic of what can be covered for core work activities when there is limited admin support to help book clinics for example and the need to also undertake medication reviews as well as assessments.</p> <p>The waiting list initiative commenced mid-January with the money allocated</p>	

	<p>(making appointments) due to administrative absences within the teams.</p> <p>From January we have a Consultant Psychiatrist join the service and we are in the process of reviewing clinical meetings and how the dementia diagnosis pathway can become more efficient and review the demand and capacity in each team with more scrutiny and how we can work more effectively with our primary care colleagues.</p> <p>The latest data received via Improvement Cymru indicates that as of February 2025, Hywel Dda has achieved a diagnosis rate of 51% which is consistent for the past 6 months.</p> <p>The Patient Survey questionnaires to obtain further user/carer feedback about the service (PREMS), in this period has captured that 100% of respondents rated their overall experience of the service 7 and above, on a scale of 1-10, with 0 being Very Bad and 10 being Excellent and the results were all rated either 9 or 10.</p> <p>The Dementia Wellbeing Connector service commenced on June 1st 2024 to initially support those with a new diagnosis to take a proactive approach to their wellbeing, working with the patient and carer to develop a Wellbeing Plan.</p> <p>There are regular meetings with each team ensuring that each individual is transferred to the Connector in a seamless transition from MAS to Age Cymru Dyfed (third Sector Provider).</p>	<p>by patients and sickness within the assistant psychology staff) and waits for CT-Head scan results which is affecting the 12 week breaches.</p> <p>All four teams are operating with 4 week breaches, but appointments in 3x of the teams are being offered between 5-6 weeks. There has been significant sick leave both short and long term across all four teams which is affecting the breaches along with HR issues which is affecting capacity for some of the teams. Unfortunately in Pembs we have a WTE vacancy and this will impact on the waiting list and breaches. Recruitment is active, interviews pending.</p>	<p>from WG to help with the waiting list/breaches. It has been difficult to implement extra clinics and assessments due to the sickness but we have been able to provide additional assessments during February. Due to further sickness and annual leave, figures for breaches in March are likely to remain the same or dip until the workforce returns to full capacity in April following periods of long term and short sickness and annual leave being taken.</p> <p>Members of the team have also attended NHS Executive, QI Demand and Capacity training which will influence future service efficiency initiatives in the next few months.</p>
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	<p>This role will be key in having early conversations about advance and future care planning.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  Push_Report_Alert_Push_Report_Alert_2025030413561619620250304135521038 </div> <div style="text-align: center;">  Push_Report_Alert_Push_Report_Alert_2025030413573799320250304135648069 </div> </div>		
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Dementia Hospital Charter: Receiving Safe & Effective Dementia Care in a Hospital Setting

	Achievements for 2024-2025	Issues Impacting Delivery	Corrective Actions
<p>What actions are you taking to ensure people with dementia and their carers receive safe and effective dementia care and treatment when in hospital?</p> <p>Please consider how this work aligns with the relevant Dementia Care Standards and the principles of the Charter when responding and how your training actions above are supporting this work.</p> <p>Also consider your training actions above in supporting this work (e.g. how is your training supporting staff to have early conversations about brain health and prevention?).</p>	<p style="text-align: center;">Update at 30 September 2024</p> <ul style="list-style-type: none"> • Nutrition and Hydration project continues. Engagement has begun to bring community hospitals on board with this, and representatives from Carmarthen; Pembrokeshire & Ceredigion County Councils have joined the working group to look at how learnings can be transferred to improve nutrition & hydration within residential settings, with the potential for prevention of admissions to acute hospitals. • Wards in Bronglais Hospital have been identified to test Care Fit for VIPS • Arts in Health for People with Dementia project received further slippage funding from the Dementia RIF programme to continue their provision through March 2024. The pilot programme of arts and health provision 	<p>Challenges remain in re-establishing a regional strategic focus and workstream steering group to lead on delivery of the Dementia Friendly Hospital Charter. This has been impacted by a number of changes in senior leadership across the health board, including the retirement of the Senior Responsible Owner for the Dementia Programme within the HB.</p> <p>No support from Financial Control Group to recruit into funded posts, whom could deliver the foundations training programme, offer ongoing support and ensure that learning is implemented so</p>	<p>The new Senior Responsible Owner for the Dementia Programme is now in place.</p> <p>The Dementia Programme Manager continues to work with colleagues to identify senior leaders within the Health Board who will be able to give this the priority it needs.</p>

is proving to improve patient experience, reduce loneliness, boredom and isolation and provide cognitive stimulation and wellbeing for Hywel Dda inpatients living with dementia. The programme is based on the growing body of evidence which shows the impact of engaging in the arts for people living with dementia and dovetails with a person-centred approach for Dementia Care. The programme has been delivered in partnership with community arts partners, within 2 settings per hospital therefore reaching patients from at least 8 hospital settings across adult mental health and adult/frailty services. Building on their success, this programme is now looking to secure charitable funds to support a further year to develop their evaluation model and evidence. Their findings will support plans for further delivering models, funding models, and wider development of the Arts in Health strategy within the health board and ensuring people living with dementia are considered within this.

- Acute Dementia Wellbeing Team have delivered the Foundations for Dementia Programme on to wards in Withybush General Hospital and Prince Phillips Hospital

that prejudices are challenged and care is improved.

	<p>Arts in Health for People Living with Dementia project continues within an evaluation framework.</p> <p>Arts in Health for People Living with Dementia project received further slippage funding from the Dementia RIF programme to extend initiatives into Community Hospitals.</p> <p>The HB Executive with Senior Responsible Officer role for Dementia is reviewing the Regional Dementia Steering Group membership from the Acute Hospitals to secure Senior/influential membership to improve wider Acute Hospital engagement and progressiveness on this agenda.</p> <p>Regional Dementia Programme Manager has had meetings to enlist additional support from Improvement Cymru to help drive this agenda forward.</p>		<p>Limited membership from senior influential positions within the Acute Hospitals to drive change.</p>
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