

Learning and Development in line with The Good Work - Dementia Learning and Development Framework

Health Board/Trust	Hywel Dda University Health Board
Date of Report	October 26 th 2020
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As outlined in the '[Good Work – Dementia Learning and Development Framework](#)' all staff who work for NHS Wales need to have a solid awareness of dementia and the issues that surround it so that they can support people with dementia to live well. NHS organisations are required to evidence the actions that have been implemented to deliver and record training at an informed, skilled and influencer level.

Reporting Schedule: Progress for the current operational year is to be reported bi-annually. This form is to be submitted on 30 October 2020 and 30 April 2021. **The completed form is to be returned to: hss.performance@gov.wales**

	Achievements for 2020-2021	Issues Impacting Delivery	Corrective Actions
Informed Level			
Training delivered at an informed level. <i>Focusing on Dementia Friends training programme and essential communication skills.</i>	Update for 1 April 2020 to 30 September 2020		
	90.3% of staff have received training at this level.	No issues	N/A
	Update for 1 October 2020 to 31 March 2021		
Skilled Level			
Actions to identify staff groups that require training at a skilled level.	Update for 1 April 2020 to 30 September 2020		
	A draft Dementia Training Strategy has been developed identifying the staff groups that require training at a skilled level. This document has been delayed due to the Covid work but will resume as soon as possible.	The Covid outbreak in March 2020 has delayed this work.	Work will restart when staff can be released after the covid pandemic
Update for 1 October 2020 to 31 March 2021			

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	Achievements for 2020-2021	Issues Impacting Delivery	Corrective Actions
Training delivered at a skilled level. <i>Covering the well-being themes of: rights & entitlement; physical & mental health; physical environment; social & economic well-being; safeguarding; meaningful living; meaningful relationships; community inclusion & contribution.</i>	Update for 1 April 2020 - 30 September 2020		
	Work on identifying mechanisms for capturing the training pathways for Dementia skilled level were halted due to Covid 19 pandemic.	All staff are trained to an informed level currently.	
	Update for 1 October 2020 to 31 March 2021		
Mechanisms to record the completion of training at a skilled level. <i>Including details of how the organisation will measure the impact the learning is having on practice.</i>	Update for 1 April 2020 to 30 September 2020		
	Work on identifying mechanisms for recording training at Dementia skilled level were halted due to Covid 19 pandemic.		Work will restart when staff can be released after the covid pandemic
	Update for 1 October 2020 to 31 March 2021		
Influencer Level			
	Update for 1 April 2020 to 30 September 2020		

Actions to identify staff groups that require training at an influencer level.	A draft Dementia Training Strategy has been developed identifying the staff groups that require training at an Influencer level. This work will be recommenced as soon as possible.		Work will restart when staff can be released after the covid pandemic
	Update for 1 October 2020 to 31 March 2021		

	Achievements for 2020-2021	Issues Impacting Delivery	Corrective Actions
Training delivered at an influencer level. <i>Focusing on: drivers, policy & research; effective service mapping & co-ordinated delivery; collaborative & integrated working; shared values; creating & owning a clear & shared vision; culture & language; delivering excellence; creative approaches; safeguarding and; quality assurance & improvement.</i>	Update for 1 April 2020 to 30 September 2020		
	None delivered due to covid pandemic		Work will restart after the covid pandemic
	Update for 1 October 2020 to 31 March 2021		
	Update for 1 April 2020 to 30 September 2020		

<p>Mechanisms to record the completion of training at an influencer level.</p> <p><i>Including details of how the organisation will measure the impact the learning is having on practice.</i></p>	<p>Work on identifying mechanisms for recording training at Dementia Influencer level were halted due to Covid 19 pandemic.</p>		<p>Work will restart when staff can be released after the covid pandemic</p>
	<p>Update for 1 October 2020 to 31 March 2021</p>		