

# Integrated Performance Assurance Report

Measure review July 2023



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Hywel Dda  
University Health Board

# Introduction

The NHS Performance Framework for 2023/24 (available [here](#)) was published in June 2023.

The list of performance measures included within the Integrated Performance Assurance Report (IPAR) has been reviewed to reflect changes within the framework. This paper documents the resulting decisions.

For further details, please contact the Performance Team: [genericaccount.performancemanagement@wales.nhs.uk](mailto:genericaccount.performancemanagement@wales.nhs.uk)

Measures to be  
stood down  
from the IPAR from  
July 2023



# Measures stood down from the NHS Performance Framework

The measures below have been stood down by Welsh Government in the 2023/24 NHS Performance Framework and will not be included in our IPAR from July 2023 onwards.

## Retired NHS Performance Framework measures

Total antibacterial items per 1,000 specific therapeutic group age-sex related prescribing units (STAR-PU)

Percentage of complaints that have received a final reply (under Regulation 24) or an interim reply (under Regulation 26) up to and including 30 working days from the date the complaint was first received by the organisation

Percentage of patients waiting less than 26 weeks for referral to treatment

Percentage of survival within 30 days of emergency admission for a hip fracture

Quantity of biosimilar medicines prescribed as a percentage of total 'reference' product including biosimilar (for a selected basket of biosimilar medicines)

Overall staff engagement score - scale score method (NHS Wales Staff Survey)

Percentage compliance for all completed level 1 competencies of the Core Skills and Training Framework by organisation

European age standardised rate of alcohol attributed hospital admissions for individuals resident in Wales (episode based)

Opioid average daily quantities per 1,000 patients

Number of patients age 65 years or over prescribed an antipsychotic

Percentage of stroke patients that receive at least 45 minutes of speech and language therapy input in 5 out of 7 days

Percentage of critical care bed days lost to delayed transfer of care (ICNARC definition)

Rate of hospital admissions with any mention of intentional self-harm for children and young people (aged 10-24 years) per 100,000 population

Percentage of babies who are exclusively breastfed at 10 days old

Percentage of eligible people will have participated in the bowel screening programme within the last 2.5 years

Percentage of women resident and eligible for breast screening at a particular point in time will have been screened in the previous three years

Percentage of eligible people aged 25-49 will have participated in the cervical screening programme within the last 3.5 years and eligible people aged 50-64 within the last 5.5 years

Number of women of childbearing age prescribed valproate as a percentage of all women of child bearing age

Crude hospital mortality rate (74 years of age or less)

## Retired NHS Performance Framework measures (continued)

Percentage of secondary care antibiotic usage within the WHO Access category

Percentage of staff who have recorded their Welsh language skills on ESR who have Welsh language listening/speaking skills level 2 (foundational level) and above

Percentage of adults losing clinically significant weight loss (5% or 10% of their body weight) through the All Wales Weight Management Pathway

Percentage of adults (aged 16+) reporting that they currently smoke either daily or occasionally

Implementing Help Me Quit in Hospital smoking cessation service and to reduce smoking during pregnancy

Percentage of patients (aged 12 years and over) with diabetes who received all eight NICE recommended care processes

Percentage of patients (aged 12 years and over) with diabetes achieving all three treatment targets in the preceding 15 months:

- Blood pressure reading is 140/80 mmHg or less
- Cholesterol values is less than 5 mmol/l (<5)
- HbA1c equal or less than 58 mmol/mol or less

Percentage uptake of 2022-23 influenza vaccination in all eligible Wales residents

Number of Urgent Primary Care Centres (UPCC) established in each Health Board footprint (i.e., both UPPC models)

Number of new patients (children aged under 18 years) accessing NHS dental services

Number of new patients (adults aged 18 years and over) accessing NHS dental services

Number of existing patients accessing NHS dental services

Percentage of total conveyances taken to a service other than a Type One Emergency Department

Qualitative report detailing progress against the Health Boards' plans to deliver a Same Day Emergency Day Care Service (12 hours a day, 7 days a week) across all acute sites

Percentage of people assigned a D2RA pathway within 48 hours of admission

Percentage of people leaving hospital on a D2RA pathway

Percentage of service users (adults aged 18 years and over) admitted to a psychiatric hospital between 09:00 and 21:00 hours that have received a gate keeping assessment by the CRHT service prior to admission

Percentage of service users (adults aged 18 years and over) admitted to a psychiatric hospital who have not received a gate keeping assessment by the CRHTS that have received a follow up assessment by the CRHTS within 24 hours of admission

Percentage of confirmed COVID-19 cases within hospital which had a probable hospital onset of COVID-19

Number of risk assessments completed on the Welsh Nursing Clinical Record by Health Board/Trust

Number of wards using the Welsh Nursing Clinical Record by Health Board/Trust

# Other measures we are standing down

The local measures below will no longer be included in our IPAR from July 2023 onwards.

## Local measures we are removing from the performance assurance report dashboard

GP registered dementia diagnosis: Percentage of people in Wales registered at a GP practice (age 65 years or over) who are diagnosed with dementia

Delayed follow-ups: (booked and not booked) who are delayed past their agreed target date

Savings Plan: The Savings Plan is on target (cumulative year to date position)

Variable pay: (Agency, Locum, Bank & Overtime; monthly position)

HICs: Number of procedures postponed either on the day or the day before for specified non-clinical reasons

% Open recruiting to time and target (portfolio)

% Open recruiting to time and target (commercial)

R&D Studies - Hosted: Number of new hosted R&D studies commenced in year

R&D Studies - Sponsored: Number of new sponsored R&D studies commenced in year

Number of people recruited from our 10 most deprived communities

Carbon performance

Number accessing the patient experience system

Total number of Hywel Dda resident deaths

New measures we will  
report in the IPAR from  
July 2023



# New NHS Performance Framework 2023/24 measures

The measures below have been added to the 2023/24 NHS Performance Framework and therefore, we have a duty to monitor and report.

Topic	Measure
Population health	Percentage of girls receiving the Human Papillomavirus (HPV) vaccination by the age of 15
	Percentage uptake of influenza vaccination amongst adults aged 65 and over
	Percentage of eligible new-born babies who have a conclusive bloodspot screening result by day 17 of life
	Percentage of children who are up to date with scheduled vaccinations by age 5 (4 in 1' preschool booster, the Hib/MenC booster and the second MMR dose)
	Percentage of well babies entering the new-born hearing screening programme who complete screening within 4 weeks
	Qualitative report detailing implementation of Help Me Quit in Hospital smoking cessation services
	Qualitative report detailing progress to reduce smoking during pregnancy
Primary care	Percentage of primary care dental services (GDS) contract value delivered (for course of treatment for new, new urgent and historic patients)
	Number of consultations delivered through the Pharmacist Independent Prescribing Service (PIPS)
	Qualitative report providing assurance on GP access improvement
Urgent and emergency care	Median emergency response time to amber calls
	Percentage of calls ended following WAST telephone assessment (Hear and Teat)
	Number of Pathways of Care delayed discharges
	Qualitative report detailing progress against the health board's plans to reduce pathways of care delays
Diagnostics and therapies	Percentage of patients offered an index colonoscopy procedure within 4 weeks of booking their specialist Screening Practitioner Assessment Appointment
	Percentage of children (aged under 18 years) waiting 14 weeks or less for a specified Allied Health Professional
	Allied Health Professional accessible and available to clusters by Health Board/Regional Partnership Board footprint
Workforce	Qualitative report detailing the progress made in preparation to embed and report against the Workforce Race Equality Standards (WRES) indicators
	Turnover rate for nurse and midwifery registered staff leaving NHS Wales
Quality and safety	Number of patient experience surveys completed and recorded on CIVICA
	Number of National Reportable incidents that remain open 90 days or more
	Qualitative report detailing progress to embed the National Framework for the Delivery of Bereavement Care in Wales and the National Bereavement Pathway
Equality	Qualitative report detailing the progress made against the organisation's prioritised Strategic Equality Plan's equality objectives
Decarbonisation	Qualitative report detailing the progress of NHS Wales' contribution to decarbonisation as outlined in the organisation's plan
Digital	Percentage of all classifications' coding error corrected by the next monthly reporting submission following identification



# Target changes for 2023/24



# Updated targets in the 2023/24 Performance Framework

Welsh Government have updated the targets for the following 9 measures in the 2023/24 Performance Framework:

Performance framework measure	Previous target	Target for 2023/24
Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%	Improvement compared to the same month in 2022-23, towards the national target of 95%
Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	0	Improvement trajectory towards a national target of zero by 31 March 2024
Number of patients waiting more than 8 weeks for a specified diagnostic	12 month reduction trend towards zero by Spring 2024	Improvement trajectory towards a national target of zero by 31 March 2024
Number of patients (all ages) waiting more than 14 weeks for a specified therapy (including audiology)	12 month reduction trend towards zero by Spring 2024	Improvement trajectory towards a national target of zero by 31 March 2024
Number of patients waiting more than 52 weeks for a new outpatient appointment	Improvement trajectory towards eliminating 52 week waits by 31 December 2022	Improvement trajectory towards a national target of zero
Number of patients waiting for a follow-up outpatient appointment who are delayed by over 100%	Improvement trajectory towards a reduction of 30% by March 2023 against a baseline of March 2021	Improvement trajectory towards a national target of zero
Number of patients waiting more than 104 weeks for referral to treatment	Improvement trajectory towards a national target of zero by 2024	Improvement trajectory towards a national target of zero
Percentage of confirmed COVID-19 cases within hospital which had a definite hospital onset (>14 days after admission)	Reduction against the same month in 2021-22	Reduction against the same month in 2022-23
Number of ambulance patient handovers over one hour	0	Improvement trajectory towards achievement of zero ambulance patient handover delays >1 hour by March 2024