

# Performance Trend Charts: data as at 30th November 2020

*Click a link below to view the trend chart and data for that indicator*

## Better Prevention & Self-Management

- ['6 in 1' vaccine](#)
- [MMR vaccine](#)
- [Attempt to quit smoking](#)
- [CO validated as quit smoking](#)

## Motivated & Sustainable Workforce

- [Performance appraisals \(PADR\)](#)
- [Core Skills Training Framework \(CSTF\)](#)
- [Sickness absence](#)
- [Complaints](#)
- [Consultants/SAS doctors - current job plan](#)

## Higher Value, Rapid Improvement & Innovation

- [Hospital initiated cancellations](#)
- [Agency spend](#)
- [Finance](#)

## Quality and Accessible Services

- [C.difficile](#)
- [E.coli](#)
- [S.aureus](#)
- [Mental health delayed transfers of care \(DTOC\)](#)
- [Non-mental health DTOC](#)
- [Ambulance red calls](#)
- [Ambulance handovers over 1 hour](#)
- [A&E/MIU 4 hour waits](#)
- [A&E/MIU 12 hour waits](#)
- [Admission to stroke unit <4 hours](#)
- [Assessed by stroke consultant <24 hours](#)
- [Stroke patients - speech and language therapy](#)
- [Urgent suspected cancer](#)
- [Non-urgent suspected cancer](#)
- [Single cancer pathway](#)
- [Delayed follow-ups - all specialties](#)
- [Ophthalmology patients seen by target date](#)
- [Diagnostic waiting times](#)
- [Therapy waiting times](#)
- [Referral to treatment \(RTT\) <=26 weeks](#)
- [RTT patients waiting 36 weeks+](#)
- [Neurodevelopment assessment](#)
- [Psychological therapy - adults](#)

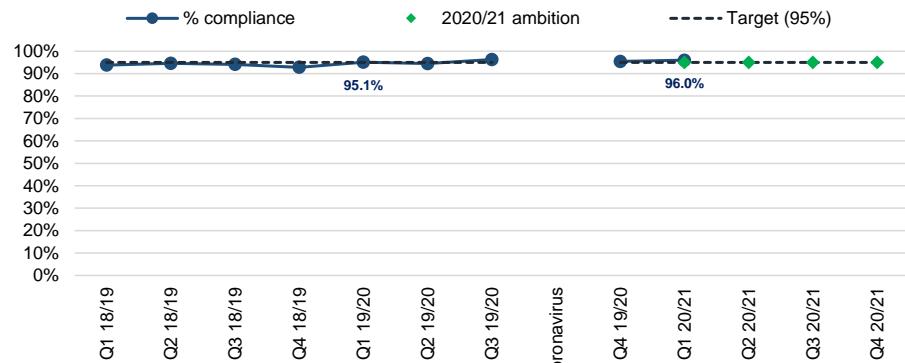


Additional resources (intranet access needed):

[Integrated Performance Assurance Reports \(IPAR\) and performance overview](#)



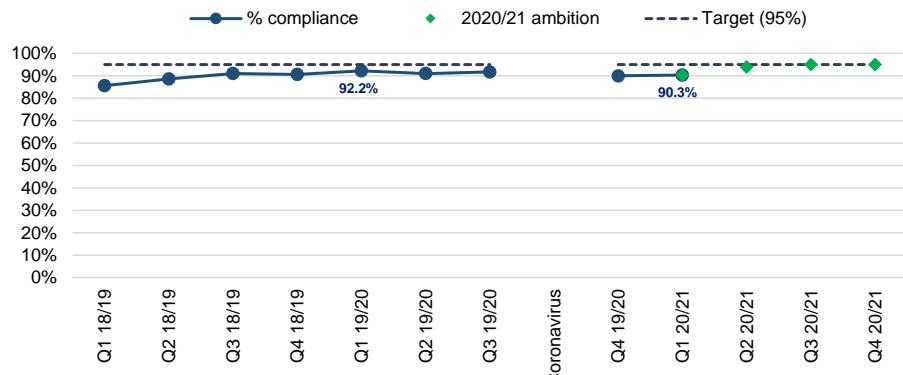
## % children receiving 3 doses of '6 in 1' vaccine by age 1



% children receiving 3 doses of '6 in 1' vaccine by age 1	
Q1 18/19	Q2 18/19
93.8%	94.6%
Q3 18/19	Q4 18/19
94.1%	92.8%
Q1 19/20	Q2 19/20
95.1%	94.5%
Q3 19/20	Q4 19/20
96.3%	95.5%
Coronavirus	
Q1 20/21	Q2 20/21
96.0%	95%
Q3 20/21	Q4 20/21
95%	95%
Q1 21/22	Q2 21/22
95%	95%
Q3 21/22	Q4 21/22
95%	95%
Target (95%)	
95%	95%
95%	95%
95%	95%
95%	95%



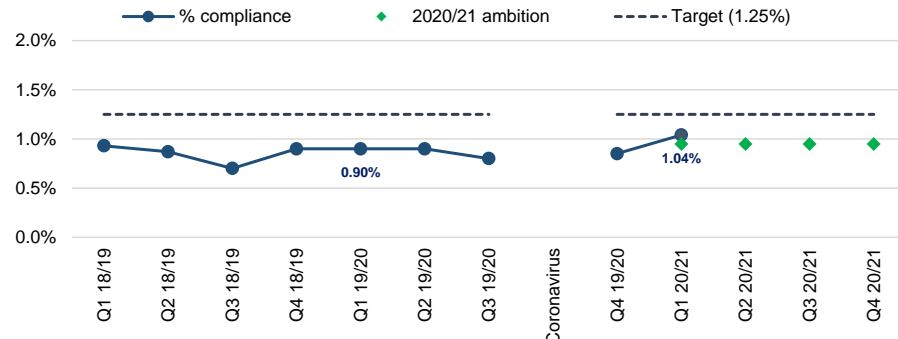
## **% children receiving 2 doses of MMR vaccine by age 5**



% children receiving 2 doses of MMR vaccine by age 5	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
% compliance	85.6%	88.6%	91.0%	90.6%	92.2%	91.0%	91.7%		90.0%	90.3%			
2020/21 ambition									90%	94%	95%	95%	
Target (95%)	95%	95%	95%	95%	95%	95%	95%		95%	95%	95%	95%	95%



### % of adult smokers who make a quit attempt via smoking cessation services (in quarter)\*



\* quarterly figures are provided to show the trend; actual target is 5% cumulative by 31st March 2021

% of adult smokers who make a quit attempt via smoking cessation services (in quarter)*		Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
% compliance		0.93%	0.87%	0.70%	0.90%	0.90%	0.90%	0.80%		0.85%	1.04%			
2020/21 ambition										0.95%	0.95%	0.95%	0.95%	
Target (1.25%)		1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%		1.25%	1.25%	1.25%	1.25%	1.25%

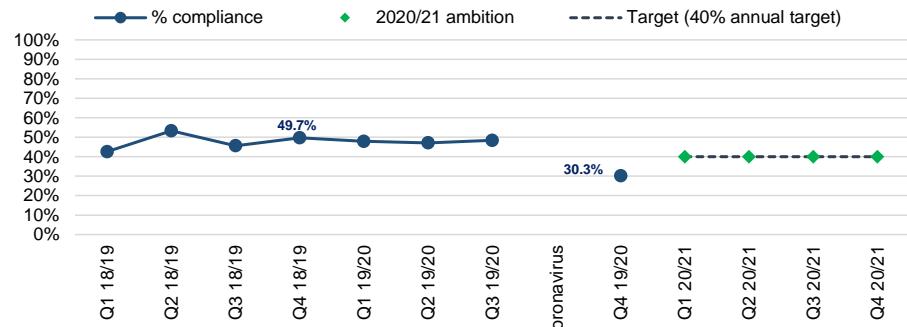
Data Labels

0.90%

1.04%



## % smokers who are CO-validated as quit at 4 weeks\*

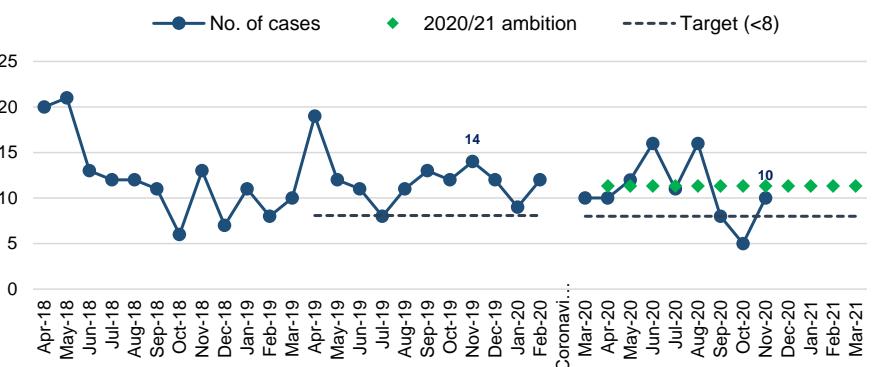


\* during the COVID pandemic, Welsh Government have advised CO validation is no longer part of treatment due to the risk of infection

% smokers who are CO-validated as quit at 4 weeks*	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
% compliance	42.6%	53.3%	45.6%	49.7%	47.9%	47.1%	48.4%		30.3%				
2020/21 ambition									40%	40%	40%	40%	
Target (40% annual target)									40%	40%	40%	40%	

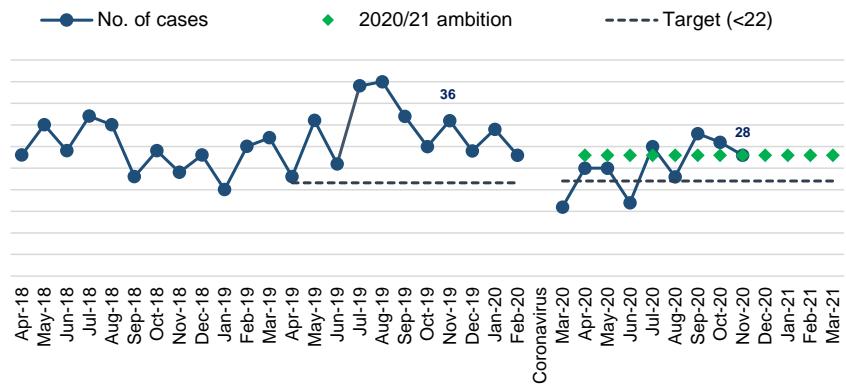


## Number of cases of C.diff





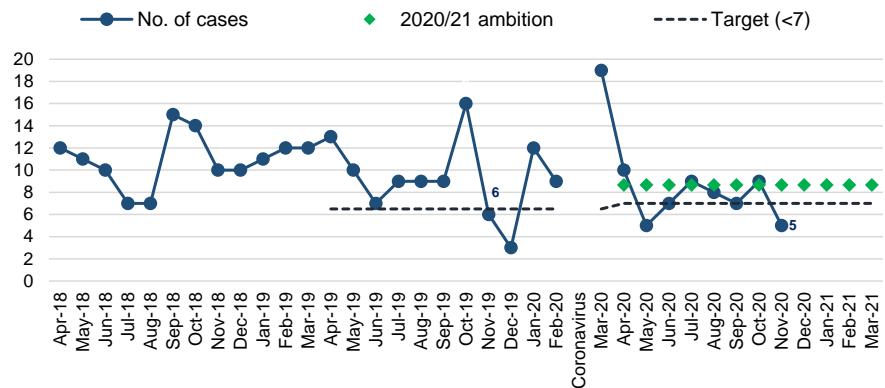
## Number of cases of E.coli



Number of cases of E.coli	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
No. of cases	28	35	29	37	35	23	29	24	28	20	30	32	23	36	26	44	45	37	30	36	29	34	28		16	25	25	17	30	23	33	31	28	28	28	28	28
2020/21 ambition																																					
Target (<22)																																					

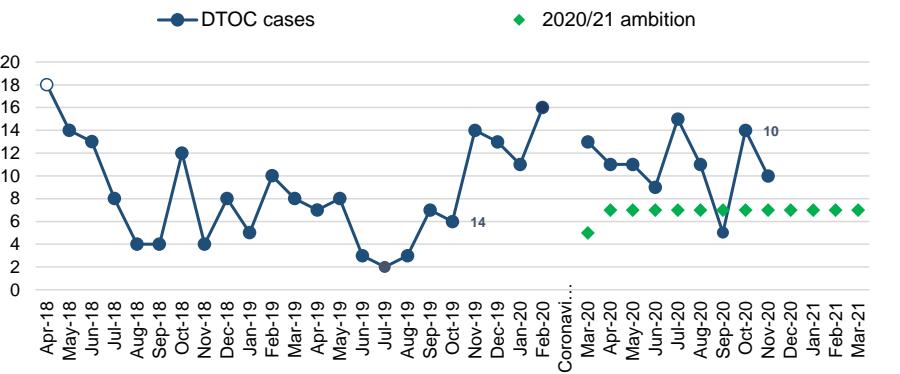


## Number of cases of S.aureus



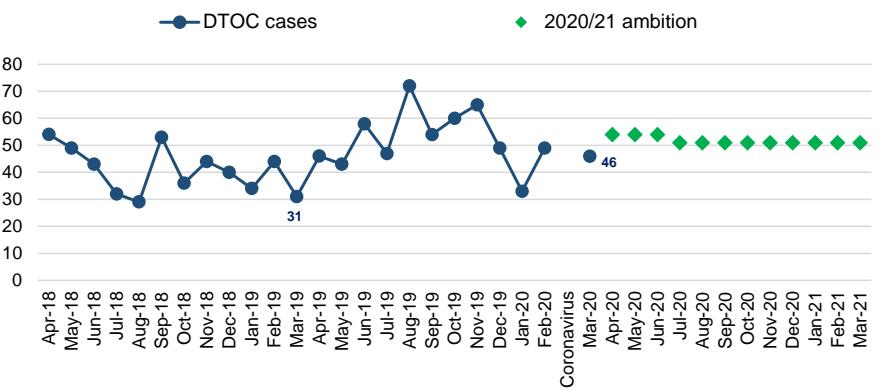


## **Mental Health DTOC cases (12 mth reduction target)**





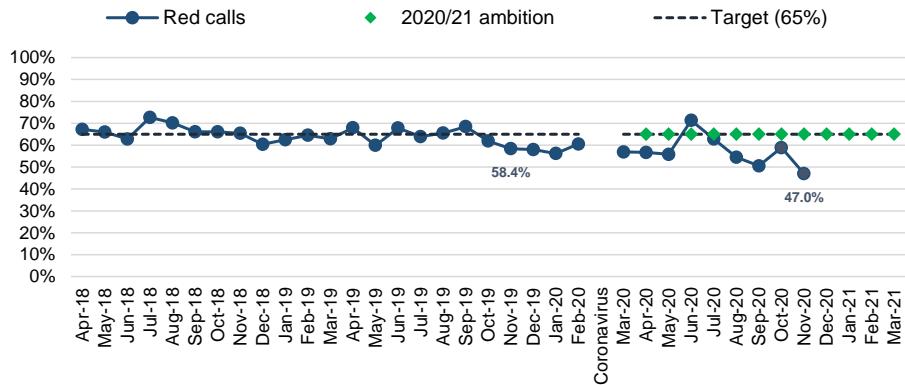
## **Non Mental Health DTOC cases (12 mth reduction target)**



*Due to COVID-19, DTOC census patient number monitoring has been suspended*

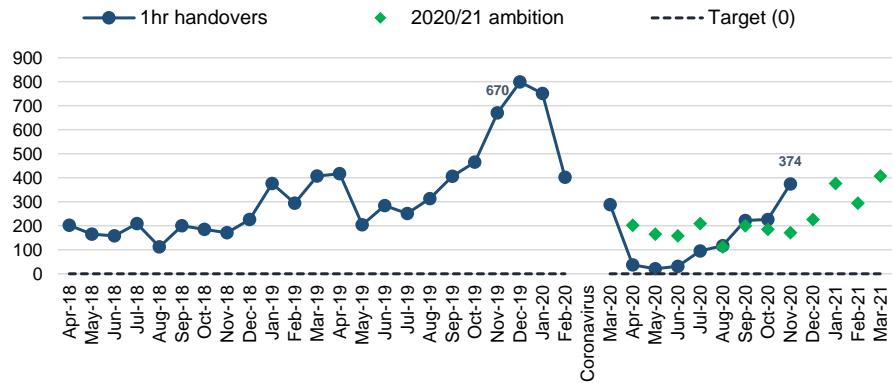


## % of responses to ambulance red calls within 8 mins



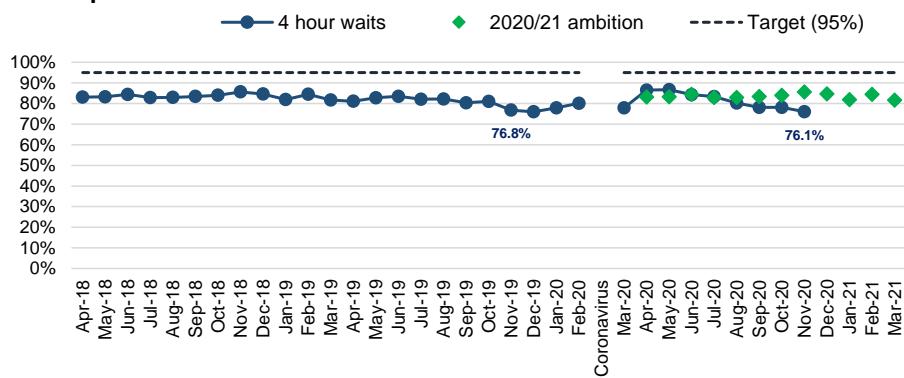


## Ambulance handovers taking longer than 1 hour



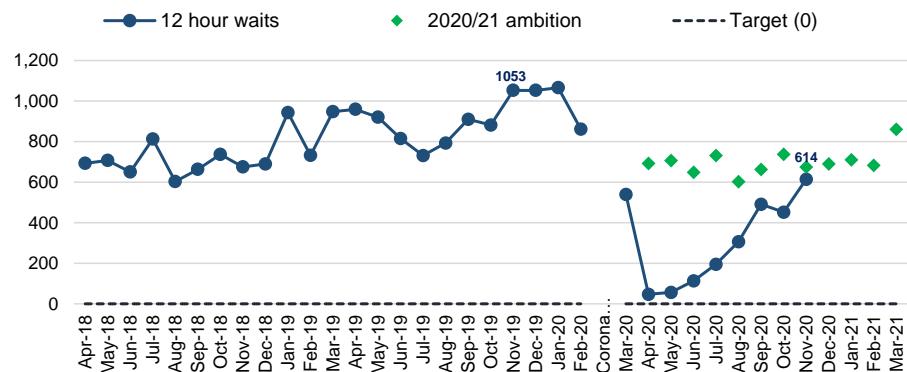


### **% of patients seen within 4 hours in A&E/MIU**



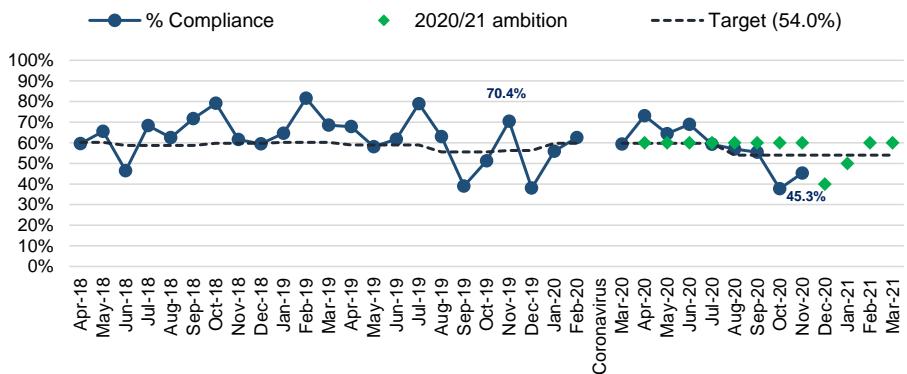


#### **Patients waiting more than 12 hours in A&E/MIU**





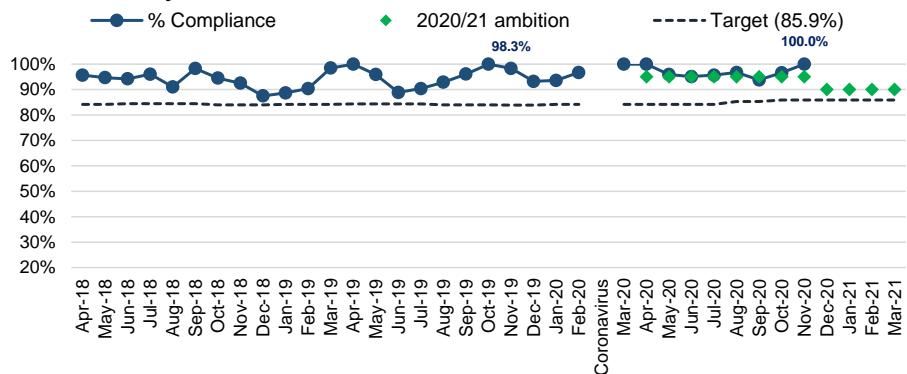
### **Admission to a stroke unit within 4 hours**



Admission to a stroke unit within 4 hours	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20
% Compliance	59.6%	65.5%	46.4%	68.3%	62.5%	71.7%	79.1%	61.5%	59.5%	64.6%	81.6%	68.5%	67.8%	58.1%	61.7%	78.9%	63.0%	39.0%	51.2%	70.4%	38.0%	55.9%	62.5%
2020/21 ambition	60.2%	60.2%	58.7%	58.7%	58.7%	58.7%	59.7%	59.7%	60.2%	60.2%	60.2%	58.9%	58.9%	58.9%	58.9%	58.9%	55.5%	55.5%	55.5%	56.3%	56.3%	59.8%	59.8%
Target (54.0%)	60.2%	60.2%	58.7%	58.7%	58.7%	58.7%	59.7%	59.7%	59.7%	60.2%	60.2%	58.9%	58.9%	58.9%	58.9%	58.9%	55.5%	55.5%	55.5%	56.3%	56.3%	59.8%	59.8%



**Assessed by stroke consultant within 24hrs**





## Stroke patients receiving required minutes for SALT

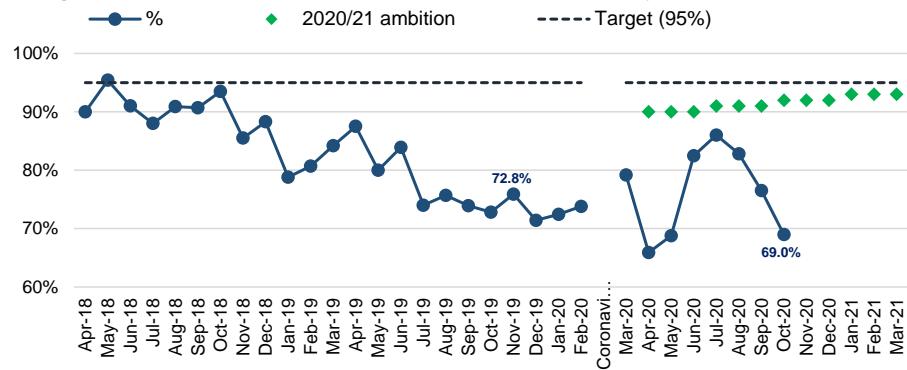


Stroke patients receiving required minutes for SALT	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
% Compliance	37.4%	35.6%	31.1%	27.7%	30.8%	30.2%	39.0%	38.4%	43.5%	33.4%	31.8%	36.2%	38.3%	43.4%	40.0%	40.6%	43.3%	38.9%	33.3%	33.4%	34.8%	36.5%	32.7%													
2020/21 ambition																																				
Target (improvement)																																				

Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
	50.8%	46.3%	47.5%	20.2%	9.3%	9.6%	34.6%	54.0%	52.6%	40.0%	40.0%	40.0%	40.0%

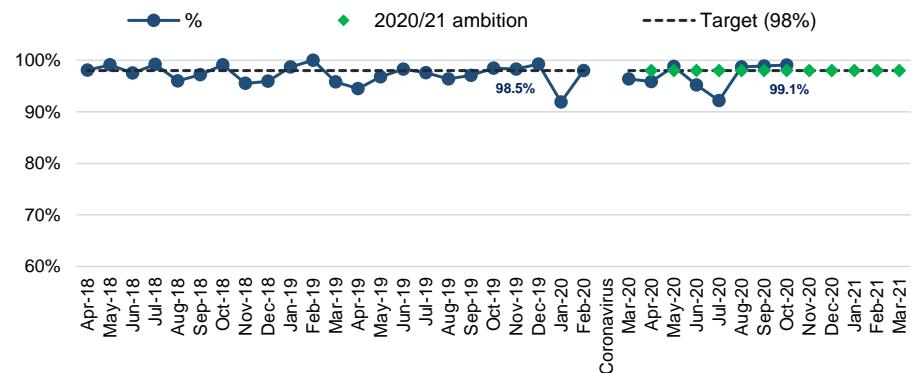


## **Urgent suspected cancer patients treated within 62 days**



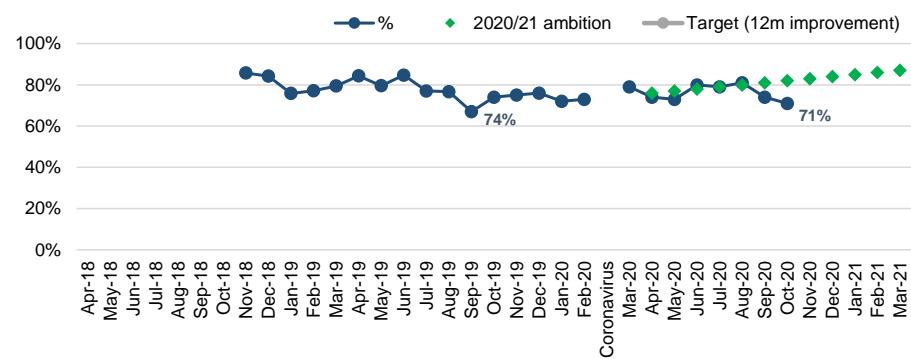


## **Non-urgent suspected cancer patients treated within 31 days**





## Patients starting first definitive cancer treatment < 62 days (with clinical suspensions)

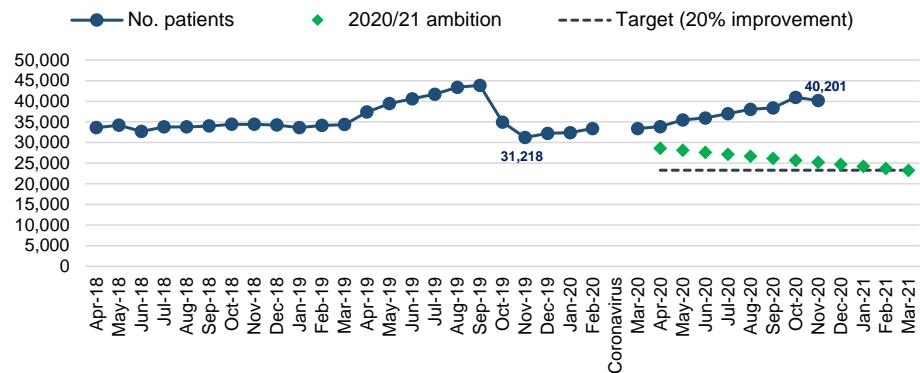


Patients starting first definitive cancer treatment < 62 days (with clinical suspensions)	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21												
%																																																
2020/21 ambition																																																
Target (12m improvement)																																																

Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
	79%	74%	73%	80%	79%	81%	74%	71%					
	76.0%	77.0%	78.0%	79.0%	80.0%	81.0%	82.0%	83.0%	84.0%	85.0%	86.0%	87.0%	



## Delayed follow up appointments (all specialties)



## Delayed follow up appointments (all specialties)

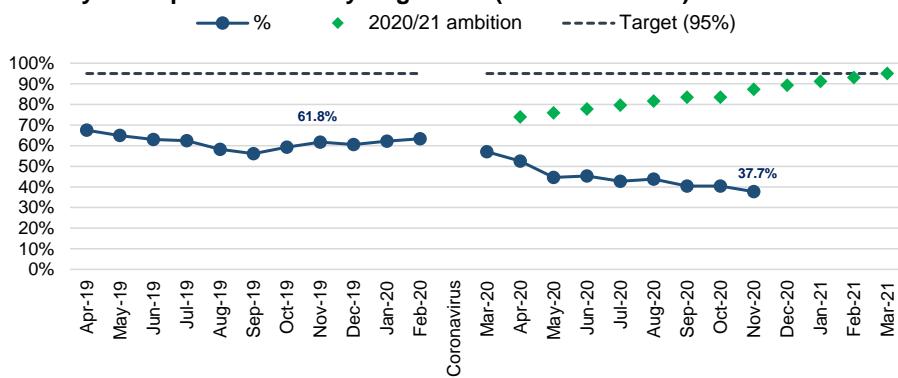
No. patients	33,599	34,186	32,690	33,772	33,981	34,410	34,400	34,227	33,613	34,140	34,324	37,403	39,425	40,627	41,742	43,405	43,853	34,989	31,218	32,250	32,422	33,402	
2020/21 ambition																							
Target (20% improvement)																							

## Coronavirus

Mar-20	33,420	Apr-20	33,882	May-20	35,471	Jun-20	35,968	Jul-20	36,982	Aug-20	38,057	Sep-20	38,399	Oct-20	40,953	Nov-20	40,201	Dec-20	24,725	Jan-21	24,239	Feb-21	23,753	Mar-21	23,279
	33,420		28,613		28,127		27,641		27,155		26,669		26,183		25,697		25,211		24,725		24,239		23,753		23,279
	33,882		28,127		27,641		27,155		26,669		26,183		25,697		25,211		24,725		24,239		23,753		23,279		23,279

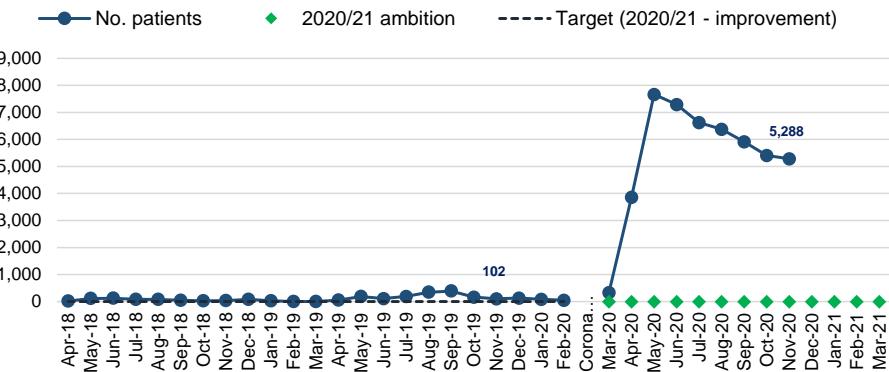


### R1 eye care patients seen by target date (or <25% excess)





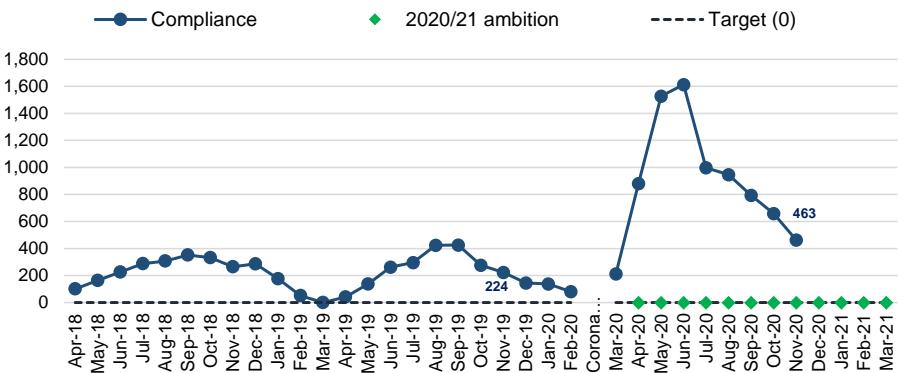
## Patients waiting 8 weeks+ for a specified diagnostic



Patients waiting 8 weeks+ for a specified diagnostic		Coronavirus
No. patients		Mar-20
2020/21 ambition		Apr-20
Target (2020/21 - improvement)		May-20
0		Jun-20
0		Jul-20
0		Aug-20
0		Sep-20
0		Oct-20
0		Nov-20
0		Dec-20
0		Jan-21
0		Feb-21
0		Mar-21

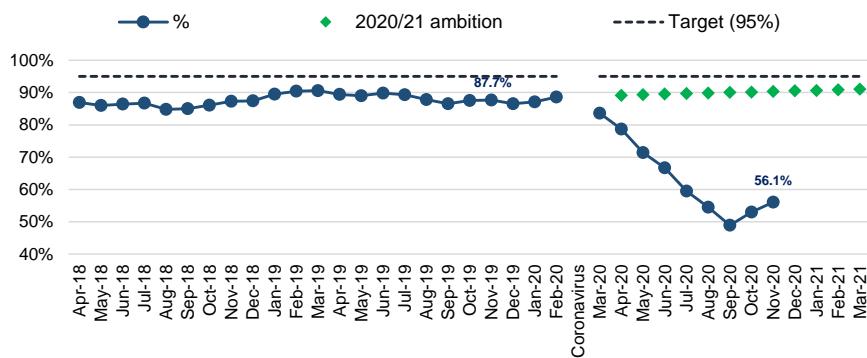


#### **Waiting more than 14 weeks for a specific therapy**



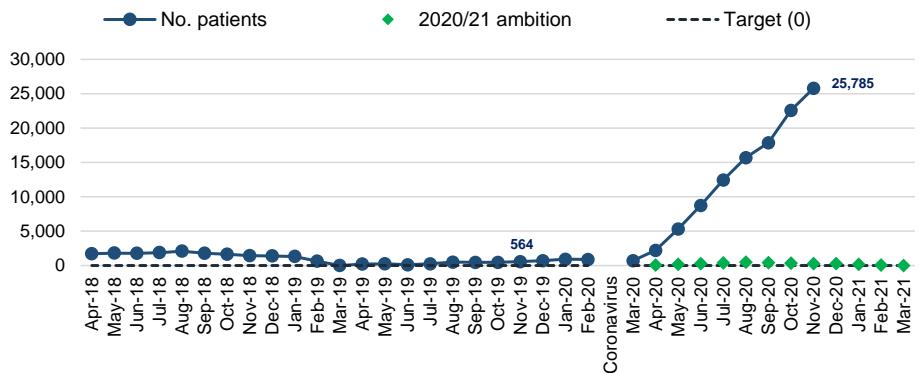


#### **Patients waiting less than 26 weeks from referral to treatment**



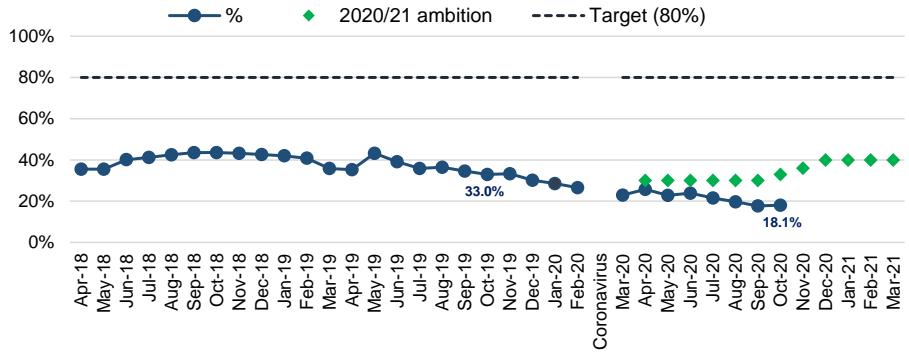


## **Patients waiting 36 weeks+ from referral to treatment**



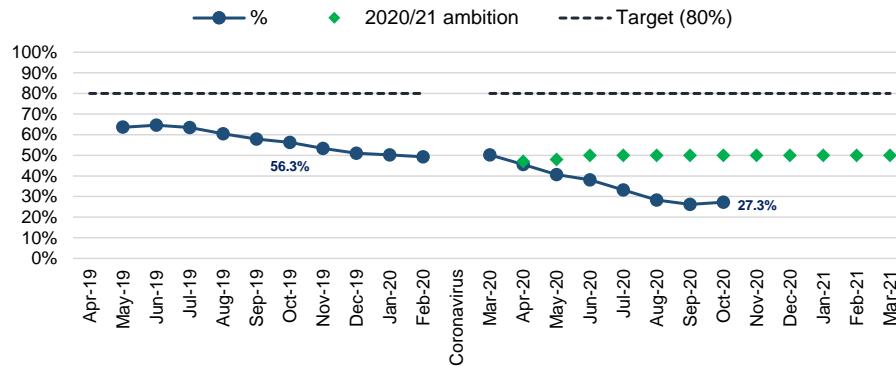


### **Children/young adults waiting <26 weeks for a neurodevelopment assessment**



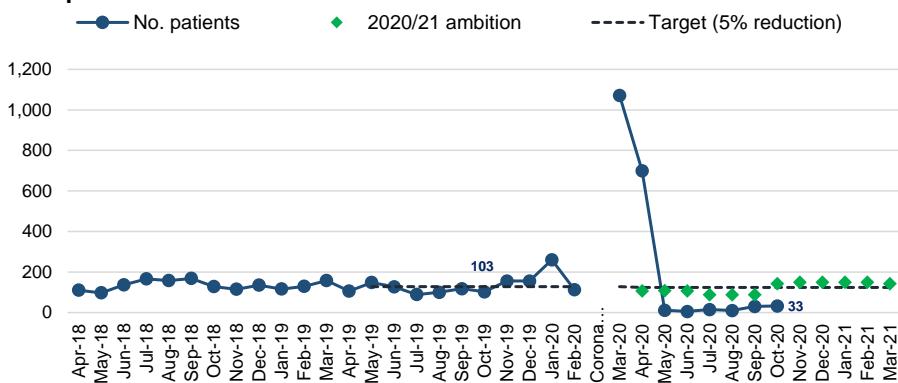


## **Adults waiting <26 weeks to start a psychological therapy**



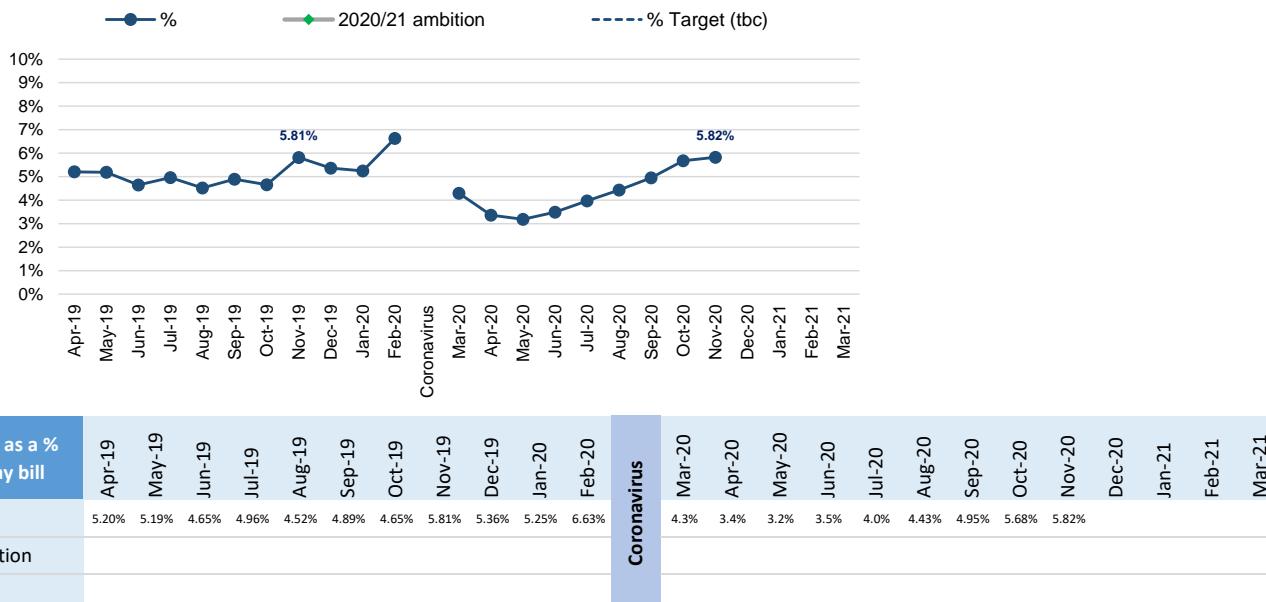


## Hospital Initiated Cancellations within 24 hours





## Agency spend as a % of the total pay bill



### Agency spend as a % of the total pay bill

% 5.20% 5.19% 4.65% 4.96% 4.52% 4.89% 4.65% 5.81% 5.36% 5.25% 6.63%

2020/21 ambition

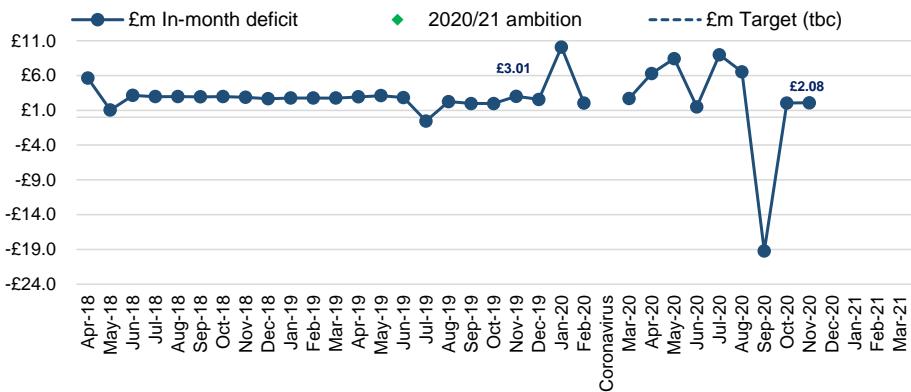
% Target (tbc)

### Coronavirus

Mar-20 4.3% Apr-20 3.4% May-20 3.2% Jun-20 3.5% Jul-20 4.0% Aug-20 4.43% Sep-20 4.95% Oct-20 5.68% Nov-20 5.82%

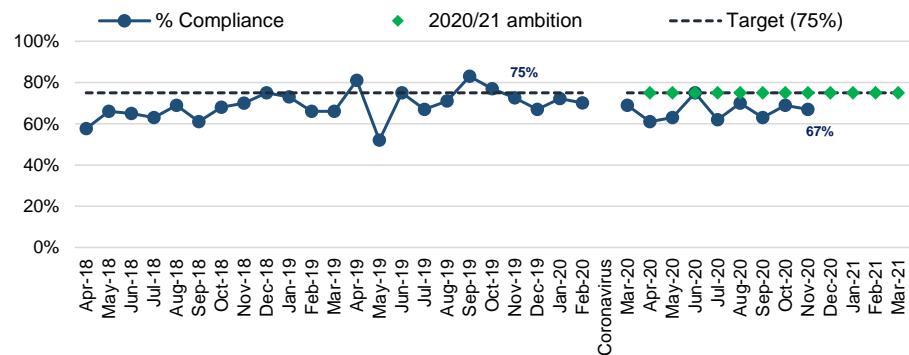


## Financial balance



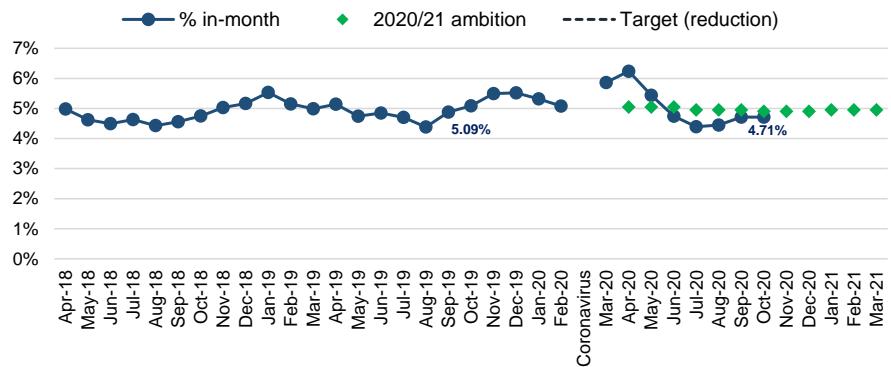


% complaints with final or interim reply <= 30 working days



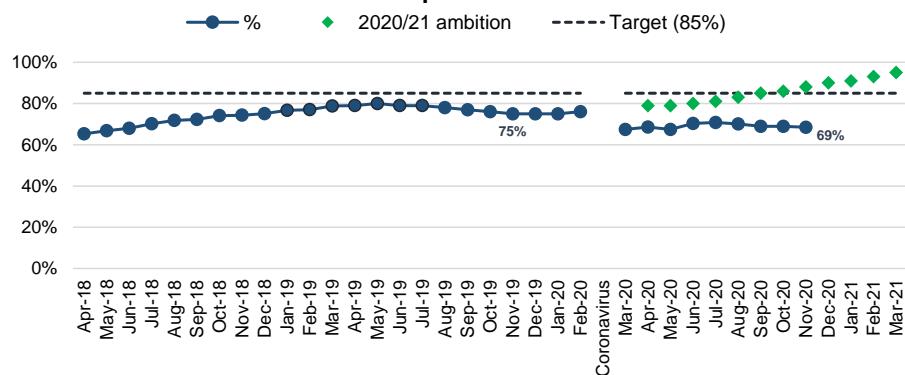


## Sickness absence



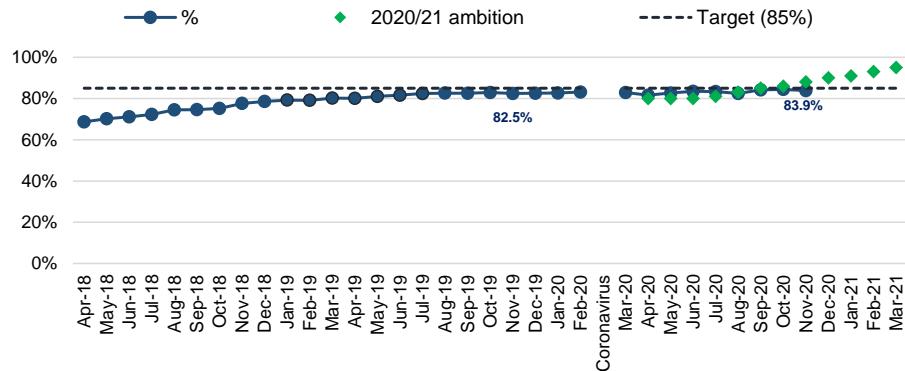


### **Staff who have had a PADR in the previous 12 months**





## **Core Skills Training Framework**





## Consultants/SAS doctors with a current job plan



Consultants/SAS doctors with a current job plan	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
%	75%	75%	66%	66%	54%	52%	52%	52%	52%	61%	59%	57%	64%	74%	78%	78%	58%	58%	58%	35%	42%	36%	38%	34%	86%	90%	90%	
2020/21 ambition	85%	85%	85%	85%	85%	85%	85%	85%	90%	90%	90%	90%	90%	90%	74%	74%	80%	80%	86%	90%	90%	90%	90%	90%	90%	90%	90%	
Target (90%)	85%	85%	85%	85%	85%	85%	85%	85%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	

\* target increased from 85% to 90% from September 2019