

**CYFARFOD BWRDD PRIFYSGOL IECHYD
UNIVERSITY HEALTH BOARD MEETING**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	24 September 2020
TEITL YR ADRODDIAD: TITLE OF REPORT:	Performance Update for Hywel Dda University Health Board – Month 5 2020/21
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Karen Miles, Director of Planning, Performance and Commissioning In association with all Executive Leads
SWYDDOG ADRODD: REPORTING OFFICER:	Karen Miles, Director of Planning, Performance and Commissioning

**Pwrpas yr Adroddiad (dewiswch fel yn addas)
Purpose of the Report (select as appropriate)**

Ar Gyfer Trafodaeth/For Discussion

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

The performance report incorporates COVID-19 elements and focuses primarily on our key deliverable areas.

As in previous months, this report is being brought to the Board's attention to examine and consider Hywel Dda University Health Board's (HDdUHB) latest available performance data, achievements, risks, impact and actions during the COVID-19 pandemic. A new section has been added to provide an overview of our compliance with Welsh Government (WG) [essential services guidelines](#). This update consists of:

- Executive summary;
- COVID-19 one page summary of key points;
- Key performance areas overview;
- Essential service update – a one page summary of services maintaining WG operating framework compliance;
- Themed updates for key deliverables.

To help provide additional context, supporting documents can be viewed by accessing the [performance internet web page](#):

- Performance overview matrix - contains all available data during the COVID-19 pandemic, whether this is locally collected or formally reported;
- Trend charts – shows our performance over time for the key deliverable indicators.

Asesiad / Assessment

During the pandemic, we continue to record and monitor data for all areas, bar three exceptions:

Metric	Notes
Substance misuse	Whilst collection of substance misuse data continues and is available from March 2020, publication of substance misuse statistics remains suspended. Key Performance Indicator (KPI) data cannot be shared as NHS Wales Informatics Service (NWIS) are still in the process of examining it in order to provide an accurate representation of data trends during this unprecedented period.
Mortality	Data has not been collected on the percentage of deaths scrutinised by an independent medical examiner, because of the inability to recruit medical examiners due to COVID-19.
Hip Fracture	During COVID-19, the National Hip Fracture Database advised that data entry for the database should not take priority while dealing with the pandemic. During this time Health Board resources were reallocated resulting in a backlog. Currently, data entry for Glangwili and Wthybush hospitals is incomplete, this may take some time to resolve.

Healthcare acquired infections – Public Health Wales (PHW) have published cumulative reduction rates and these are included in the performance overview. Previously interim monthly infection rates per 100,000 population were published by PHW due to reduced resources.

Sickness absence – the COVID-19 sickness figures provided to WG are only partially complete, as the latest absence for staff who are on the rostering system interfaces once a month. Health Education and Improvement Wales (HEIW)/WG are aware of shortfalls from HDdUHB and for other health boards. Our Workforce and Informatics teams are currently working to develop a digital solution to address this issue.

Unscheduled care - Ambulance handovers over one hour and both 4 hour and 12 hour Accident & Emergency/Minor Injury Unit waits show a decline in performance during August 2020 compared to the previous month. Ambulance red calls have also seen a decline in performance of 8.3% from July 2020.

Planned Care – Referral to treatment within 36 week breaches have increased to 15,698 compared to 506 in August 2019. The Health Board is operating within the Essential Services Framework and are prioritising patients with urgent conditions including cancer, and using independent sector facilities to supplement acute site capacity. Available capacity can be influenced by the availability of theatre staff, logistical challenges involved in providing protected 'green' pathways for non-COVID-19 surgical patients and enhanced Infection Prevention and Control procedures to protect both patients and staff. Elective surgery at all of our acute hospitals has restarted, but at a reduced capacity as a consequence of the continuing need to make appropriate provisions for potential COVID-19 related patient demand.

Argymhelliad / Recommendation

The Board is asked to discuss the revised report format in light of the current COVID-19 pandemic requirements and advise of any issues arising from its content, or format changes required going forward.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s): Hyperlink to NHS Wales Health & Care Standards	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives: Hyperlink to HDdUHB Strategic Objectives	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Statement	Improve Population Health through prevention and early intervention Support people to live active, happy and healthy lives Improve efficiency and quality of services through collaboration with people, communities and partners Develop a sustainable skilled workforce
Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	NHS Wales Delivery Framework 2021/2022
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Finance, Performance, Quality and Safety, Nursing, Information, Workforce, Mental Health, Primary Care People, Planning & Performance Assurance Committee
Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Better use of resources through integration of reporting methodology
Ansawdd / Gofal Claf: Quality / Patient Care:	Use of key metrics to triangulate and analyse data to support improvement
Gweithlu: Workforce:	Development of staff through pooling of skills and integration of knowledge
Risg: Risk:	Better use of resources through integration of reporting methodology
Cyfreithiol: Legal:	Better use of resources through integration of reporting methodology
Enw Da: Reputational:	Not applicable
Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	Not applicable