

**CYFARFOD BWRDD PRIFYSGOL IECHYD
UNIVERSITY HEALTH BOARD MEETING**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	26 November 2020
TEITL YR ADRODDIAD: TITLE OF REPORT:	Performance Update for Hywel Dda University Health Board – Month 7 2020/21
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Huw Thomas, Director of Finance In association with all Executive Leads
SWYDDOG ADRODD: REPORTING OFFICER:	Huw Thomas, Director of Finance

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Ar Gyfer Trafodaeth/For Discussion

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

The performance report incorporates COVID-19 elements and focuses primarily on our key deliverable areas. As in previous months, this report is being brought to the Board's attention to examine and consider Hywel Dda University Health Board's (HDdUHB) latest available performance data, achievements, risks, impact and actions during the COVID-19 pandemic.

This update consists of:

- Executive summary.
- COVID-19 one page summary of key points.
- Key performance areas overview.
- Essential service update – a one page summary of services maintaining Welsh Government (WG) operating framework compliance.
- Themed updates for key deliverables.

To help provide additional context, supporting documents can be viewed by accessing the [performance internet web page \(https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance\)](https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance):

- Performance overview matrix - contains all available data during the COVID-19 pandemic, whether this is locally collected or formally reported.
- Trend charts – shows our performance over time for the key deliverable indicators.

Cefndir / Background

The interim NHS Wales Delivery Framework 20/21 (<https://hduhb.nhs.wales/about-us/performance-targets/performance-documents/2020-21-delivery-framework>) published in May 2020 has migrated and modelled on 'A Healthier Wales' quadruple aims as part of the 'Single Integrated Outcomes Framework for Health and Social Care'.

Asesiad / Assessment

Key points to highlight in relation to this month's IPAR are:

- **Unscheduled care** – the overall performance trend for the four unscheduled care metrics is declining but some improvements were seen during October 2020:

Metric	Target	Sep 2020	Oct 2020	Mar-Oct 2020
Red calls <8 minutes	65%	50.6%	58.9%	
Ambulance handovers >1 hour	0	222	226	
A&E/MIU <4 hour waits	95%	78.1%	78.2%	
A&E/MIU >12 hour waits	0	491	452	

- **Planned care** – breaches for referral to treatment (RTT) within 36 weeks have increased for the 7th consecutive month from 722 in March 2020 to 22,571 in October 2020. Work is underway nationally to replace the RTT 36 week target with new metrics focused around ensuring patients at highest risk are prioritised for treatment. HDdUHB were the first Health Board to have the new risk stratification module installed on Welsh Patient Administration System (WPAS). Work is underway to risk stratify our patients, with the aim of providing some example reporting in December.
- **Diagnostics and therapies** – improvements continued to be made in October 2020 to reduce breaches for diagnostic waits (5,407 compared to 7,669 in May 2020) and therapy waits (659 compared to 1,613 in June 2020).
- **Stroke**
 - Patients admitted to a stroke unit within 4 hours has deteriorated for the 4th consecutive month (37.7% in October 2020 against a 54% target). Over the last 12 months, Glangwilli General Hospital (GGH) has repeatedly fallen below target and in October 2020 GGH only dealt with 5.9% of patients in target time. Performance also declined this month at Prince Phillip Hospital with only 16.7% being admitted to a stroke unit within 4 hours
 - The target for stroke patients to be seen within 24 hours by a stroke consultant has been consistently met throughout the COVID-19 pandemic.
- **Cancer**
 - During September 2020, 75 out of 98 (76.5%) urgent suspected cancer patients commenced treatment within 62 days, considerably below the 95% target. The requirement for cancer patients to self-isolate pre-treatment has impacted on performance across Wales.
 - The 98% target was met for non-urgent suspected cancer patients (98.9%)
- **Healthcare acquired infections (HCAI)** – the targets have not been met for Clostridioides difficile (C.difficile), Escherichia coli (E.coli) and Staphylococcus aureus (S. aureus). However, when compared to the same point in 2019/20, year-to-date improvements have been made: C.diff cases reduced by 9%, E.coli cases reduced by 24% and S.aureus cases reduced by 25%.

- **111 (GP Out of Hours) services** - despite the COVID pandemic, the health board has consistently achieved target this financial year for the percentage of priority 1 (P1) patients that were logged and patients started their definitive assessment within 20 minutes of the initial call being answered.

See the performance trend charts and performance overview matrix (both available <https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance>) for more supporting data.

As previously documented, we continue to record and monitor data for all areas bar: substance misuse, deaths scrutinised by an independent medical examiner, hip fractures, carbon monoxide (CO) validation for smoking cessation and some Mental Health Act measures. Work is ongoing to address these data gaps.

Argymhelliad / Recommendation

The Board is asked to discuss the revised report format in light of the current COVID-19 pandemic requirements and advise of any issues arising from its content, or format changes required going forward.

Amcanion: (rhaid cwblhau)	
Objectives: (must be completed)	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s): Hyperlink to NHS Wales Health & Care Standards	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives: Hyperlink to HDdUHB Strategic Objectives	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Statement	Improve Population Health through prevention and early intervention Support people to live active, happy and healthy lives Improve efficiency and quality of services through collaboration with people, communities and partners Develop a sustainable skilled workforce
Gwybodaeth Ychwanegol:	
Further Information:	
Ar sail tystiolaeth: Evidence Base:	NHS Wales Delivery Framework 2020-21
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Finance, Performance, Quality and Safety, Nursing, Information, Workforce, Mental Health, Primary Care People, Planning & Performance Assurance Committee

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Better use of resources through integration of reporting methodology
Ansawdd / Gofal Claf: Quality / Patient Care:	Use of key metrics to triangulate and analyse data to support improvement
Gweithlu: Workforce:	Development of staff through pooling of skills and integration of knowledge
Risg: Risk:	Better use of resources through integration of reporting methodology
Cyfreithiol: Legal:	Better use of resources through integration of reporting methodology
Enw Da: Reputational:	Not applicable
Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	Not applicable