

## CYFARFOD BWRDD PRIFYSGOL IECHYD UNIVERSITY HEALTH BOARD MEETING

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	30 July 2020
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Performance Update for Hywel Dda University Health Board – Month 3 2020/21
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Karen Miles, Director of Planning, Performance and Commissioning In association with all Executive Leads
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Karen Miles, Director of Planning, Performance and Commissioning

### Pwrpas yr Adroddiad (dewiswch fel yn addas)

**Purpose of the Report (select as appropriate)**

Ar Gyfer Trafodaeth/For Discussion

### ADRODDIAD SCAA SBAR REPORT

#### Sefyllfa / Situation

The performance report has changed format from previous versions to incorporate COVID-19 elements and reflect the relaxed performance monitoring arrangements.

As in previous months, this report is being brought to the Board's attention to examine and consider Hywel Dda University Health Board's latest available performance data, achievements, risks, actions, impact and reset plans during the COVID-19 pandemic. A new section has been added to provide an overview of our compliance with Welsh Government (WG) [essential services guidelines](#). This update consists of:

- Executive summary – a one page summary of key points;
- COVID-19 summary – a one page summary of key points;
- Key performance areas (during COVID-19) – a one page summary of key deliverables;
- Impact of COVID-19 and our plans to reset – a five page summary of key deliverables;
- Essential service update – a one page summary of services maintaining WG operating framework compliance;
- Topic summaries – themed updates for key deliverables.

To help provide additional context, a performance overview matrix can be viewed by accessing the [performance internet web page](#). This contains all available data during the COVID-19 pandemic, whether this is locally collected or formally reported.

On 9<sup>th</sup> June 2020, WG further announced for all NHS organisations to reinstate their monthly patient level data sets (back dated as required), to demonstrate that essential service delivery is being undertaken, to provide assurance on the management of potential harm. For Month 3 Performance Report, the following data monitoring reporting was reinstated:

- Mental health measures (1-4) data;
- Neurodevelopment and psychological services;
- Child and Adolescent Mental Health Services (CAMHS);

- Stroke audit reporting via the Sentinel Stroke National Audit Programme (SSNAP);
- The National Hip Fracture Database (NHFD) data base entry.

### **Asesiad / Assessment**

Despite reduced national performance monitoring requirements, the UHB continues to record and monitor data for all areas, bar a few exceptions, outlined below:

<b>Metric</b>	<b>Notes</b>
Substance misuse	Whilst collection of substance misuse data continues and is available from March 2020, publication of substance misuse statistics remains suspended. Key Performance Indicator (KPI) data cannot be shared as NHS Wales Informatics Service (NWIS) are still in the process of examining it in order to provide an accurate representation of data trends during this unprecedented period.
Mortality	Data hasn't been collected on the percentage of deaths scrutinised by an independent medical examiner, because it is dependent on Medical Examiners being recruited, which hasn't happened to date due to COVID-19.
Healthy Child Wales	The UHB usually obtains this data from StatsWales, however it is not currently being updated. Enquiries are being made as to when this will be reinstated.

Some performance metrics have been collected locally without validation due to the clinical input required. An example being pressure ulcers in the hospital and community setting.

**Healthcare acquired infections**, interim infection rates per 100,000 population, have been published by Public Health Wales and are included in the performance overview. It is anticipated that as more PHW resources become available, cumulative reduction rates will be published.

**Sickness absence** – the figures provided to WG are only partially complete, as the latest absence for staff who are on the rostering system interfaces once a month. Health Education and Improvement Wales/WG are aware of shortfalls from Hywel Dda and for other Health Boards. Our Workforce and Informatics teams are currently working to develop a digital solution to address this issue;

**Unscheduled care** metrics are showing improved performance (meeting trajectory) for red calls, ambulance handovers over one hour and 12 hour A&E breaches. However, 4 hour A&E performance has deteriorated since May 2020, with some patients receiving extended clinical assessments within Emergency Departments beyond the 4 hour threshold, which has limited further improvement in this area whilst helping to avoid unnecessary admissions.

### **Argymhelliad / Recommendation**

The Board is asked to discuss the revised report format in light of the current COVID-19 pandemic requirements and advise of any issues arising from its content, or format changes required going forward.

<b>Amcanion: (rhaid cwblhau)</b> <b>Objectives: (must be completed)</b>	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s): <a href="#">Hyperlink to NHS Wales Health &amp; Care Standards</a>	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives: <a href="#">Hyperlink to HDdUHB Strategic Objectives</a>	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Statement</a>	Improve Population Health through prevention and early intervention Support people to live active, happy and healthy lives Improve efficiency and quality of services through collaboration with people, communities and partners Develop a sustainable skilled workforce
<b>Gwybodaeth Ychwanegol:</b> <b>Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	NHS Wales Delivery Framework 2019-20
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Finance, Performance, Quality and Safety, Nursing, Information, Workforce, Mental Health, Primary Care People, Planning & Performance Assurance Committee
<b>Effaith: (rhaid cwblhau)</b> <b>Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian:</b> <b>Financial / Service:</b>	Better use of resources through integration of reporting methodology
<b>Ansawdd / Gofal Claf:</b> <b>Quality / Patient Care:</b>	Use of key metrics to triangulate and analyse data to support improvement
<b>Gweithlu:</b> <b>Workforce:</b>	Development of staff through pooling of skills and integration of knowledge
<b>Risg:</b> <b>Risk:</b>	Better use of resources through integration of reporting methodology
<b>Cyfreithiol:</b> <b>Legal:</b>	Better use of resources through integration of reporting methodology
<b>Enw Da:</b> <b>Reputational:</b>	Not applicable
<b>Gyfrinachedd:</b> <b>Privacy:</b>	Not applicable
<b>Cydraddoldeb:</b> <b>Equality:</b>	Not applicable