

# Performance Trend Charts: data as at 30th June 2020

*Click a link below to view the trend chart and data for that indicator*

## Better Prevention & Self-Management

- ['6 in 1' vaccine](#)
- [MMR vaccine](#)
- [Attempt to quit smoking](#)
- [CO validated as quit smoking](#)

## Motivated & Sustainable Workforce

- [Performance appraisals \(PADR\)](#)
- [Core Skills Training Framework \(CSTF\)](#)
- [Sickness absence](#)
- [Complaints](#)
- [Consultants/SAS doctors - current job plan](#)

## Higher Value, Rapid Improvement & Innovation

- [Hospital initiated cancellations](#)
- [Agency spend](#)
- [Finance](#)

Additional resources (intranet access needed):

[Integrated Performance Assurance Reports \(IPAR\) and performance overview](#)

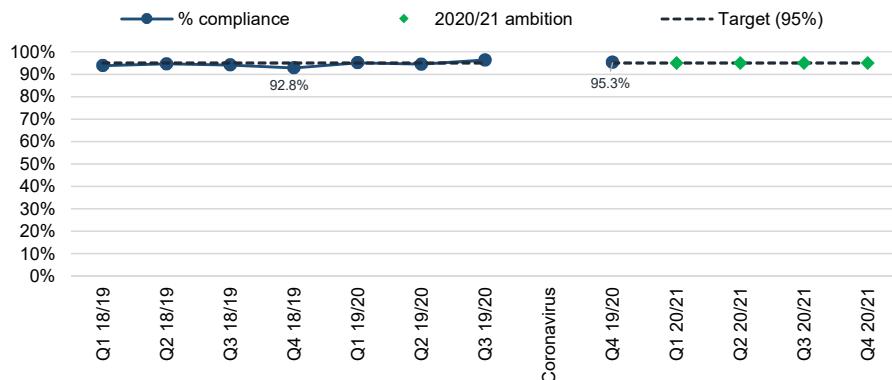
## Quality and Accessible Services

- [C.difficile](#)
- [E.coli](#)
- [S.aureus](#)
- [Mental health delayed transfers of care \(DTOC\)](#)
- [Non-mental health DTOC](#)
- [Ambulance red calls](#)
- [Ambulance handovers over 1 hour](#)
- [A&E/MIU 4 hour waits](#)
- [A&E/MIU 12 hour waits](#)
- [Admission to stroke unit <4 hours](#)
- [Assessed by stroke consultant <24 hours](#)
- [Stroke patients - speech and language therapy](#)
- [Urgent suspected cancer](#)
- [Non-urgent suspected cancer](#)
- [Single cancer pathway](#)
- [Delayed follow-ups - all specialties](#)
- [Ophthalmology patients seen by target date](#)
- [Diagnostic waiting times](#)
- [Therapy waiting times](#)
- [Referral to treatment \(RTT\) <=26 weeks](#)
- [RTT patients waiting 36 weeks+](#)
- [Neurodevelopment assessment](#)
- [Psychological therapy - adults](#)





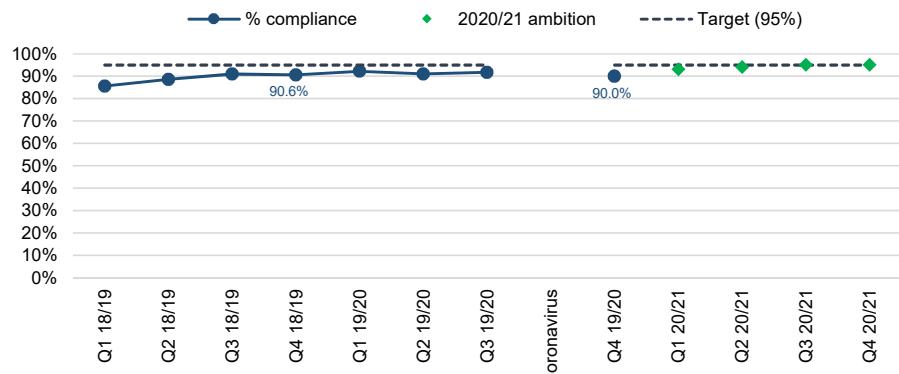
## % children receiving 3 doses of '6 in 1' vaccine by age 1



% children receiving 3 doses of '6 in 1' vaccine by age 1	
% compliance	93.8% 94.6% 94.1% 92.8% 95.1% 94.5% 96.3%
2020/21 ambition	95% 95% 95% 95% 95% 95% 95%
Target (95%)	95% 95% 95% 95% 95% 95% 95%



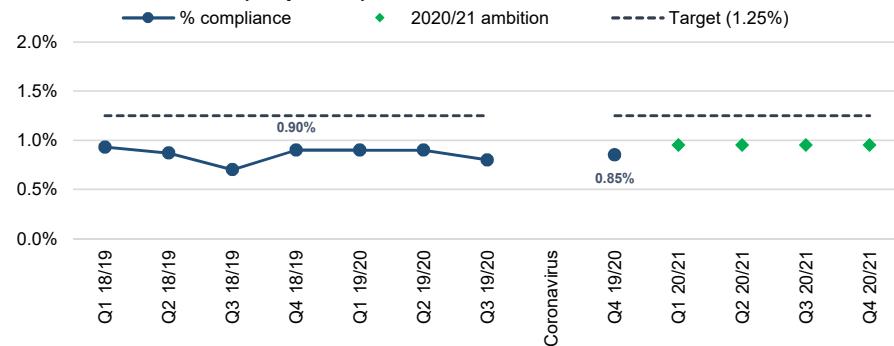
## % children receiving 2 doses of MMR vaccine by age 5



% children receiving 2 doses of MMR vaccine by age 5									
	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20
% compliance	85.6%	88.6%	91.0%	90.6%	92.2%	91.0%	91.7%		90.0%
2020/21 ambition									93% 94% 95% 95%
Target (95%)	95%	95%	95%	95%	95%	95%	95%		95% 95% 95% 95%



## % of adult smokers who make a quit attempt via smoking cessation services (in quarter)\*

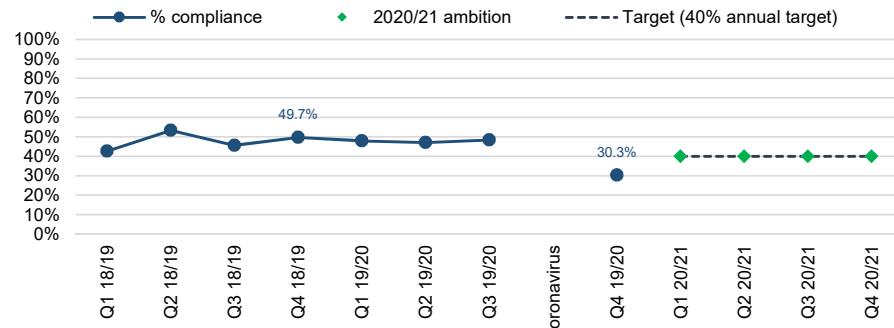


\* quarterly figures are provided to show the trend; actual target is 5% cumulative by 31st March 20201

% of adult smokers who make a quit attempt via smoking cessation services (in quarter)*		Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
% compliance		0.93%	0.87%	0.70%	0.90%	0.90%	0.90%	0.80%		0.85%				
2020/21 ambition										0.95%	0.95%	0.95%	0.95%	
Target (1.25%)		1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%		1.25%	1.25%	1.25%	1.25%	1.25%



### % smokers who are CO-validated as quit at 4 weeks\*



\* during the COVID pandemic, Welsh Government have advised CO validation is no longer part of treatment due to the risk of infection

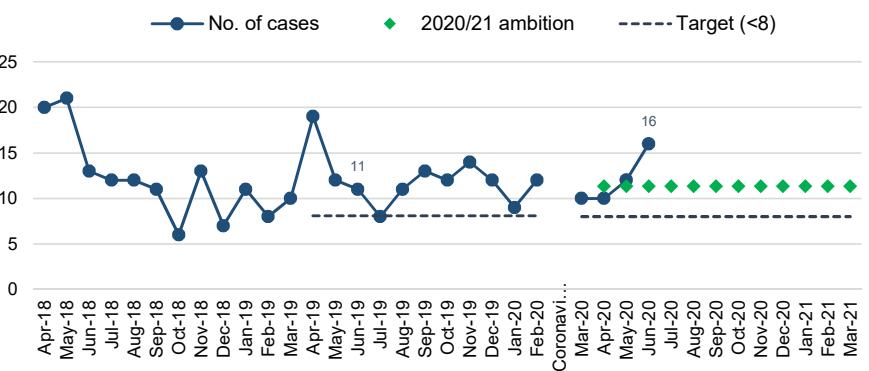
% smokers who are CO-validated as quit at 4 weeks*	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20
% compliance	42.6%	53.3%	45.6%	49.7%	47.9%	47.1%	48.4%
2020/21 ambition							
Target (40% annual target)							

Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
	30.3%				
		40%	40%	40%	40%
		40%	40%	40%	40%

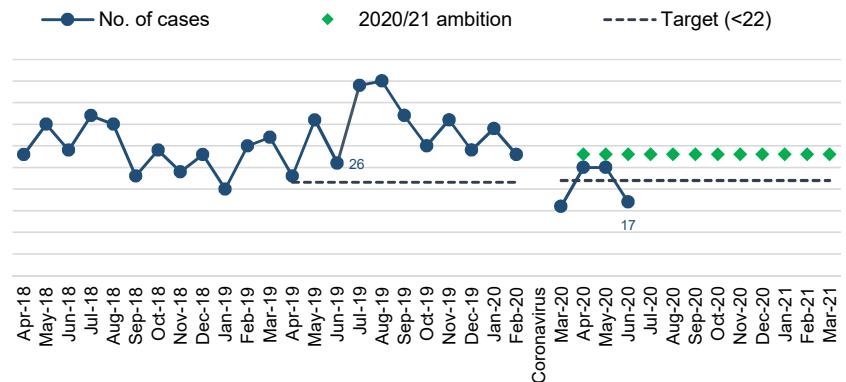


### **Number of cases of C.diff**



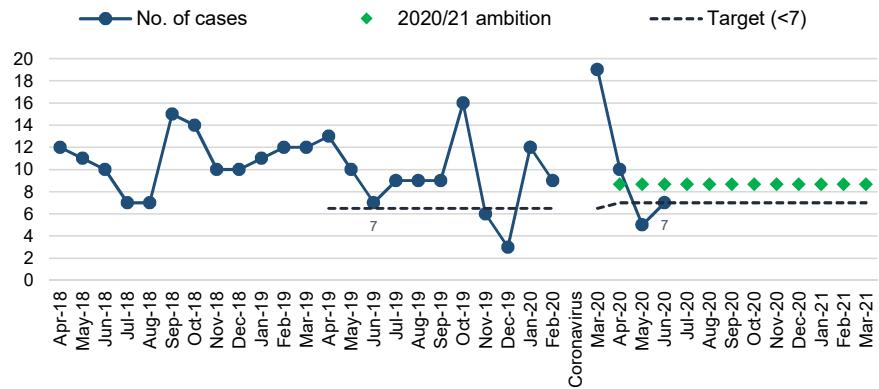


### **Number of cases of E.coli**



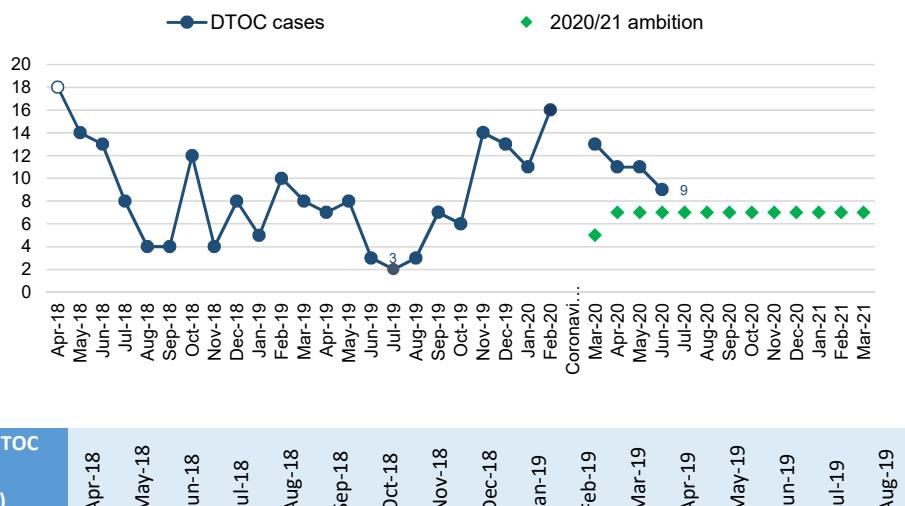


## **Number of cases of S.aureus**





## Mental Health DTOC cases (12 mth reduction target)



## Mental Health DTOC cases (12 mth reduction target)

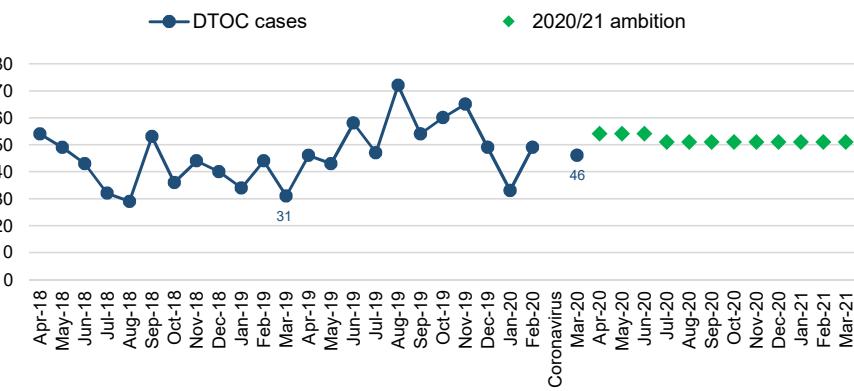
DTOC cases	18	14	13	8	4	4	4	8	5	10	8	7	8	7	3	2	3	7	6	14	13	11	16
2020/21 ambition																							

## Coronavirus

Mar-20	13	5
Apr-20	11	7
May-20	11	7
Jun-20	9	7
Jul-20	7	7
Aug-20	7	7
Sep-20	7	7
Oct-20	7	7
Nov-20	7	7
Dec-20	7	7
Jan-21	7	7
Feb-21	7	7
Mar-21	7	7



## Non Mental Health DTOC cases (12 mth reduction target)

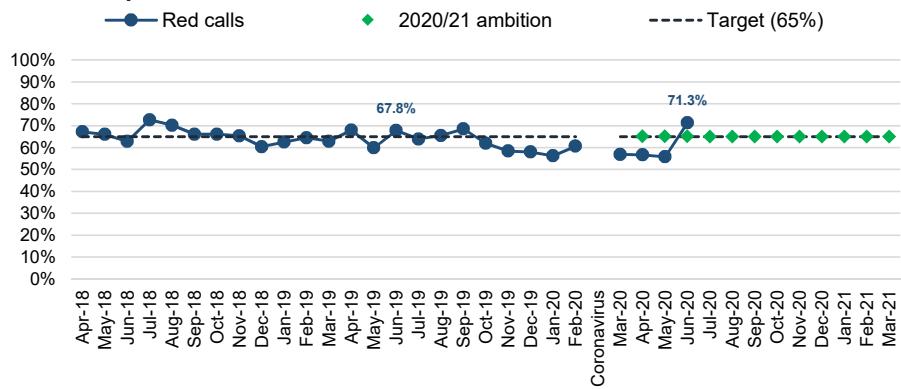


Non Mental Health DTOC cases (12 mth reduction target)	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
DTOC cases	54	49	43	32	29	53	36	36	44	40	34	44	46	43	44	44	44	44	43	46	58	54	60	65	49	33	49	46	54	54	54	51	51	51	51	
2020/21 ambition																																				

Due to COVID-19, DTOC census patient number monitoring has been suspended until Sep'20

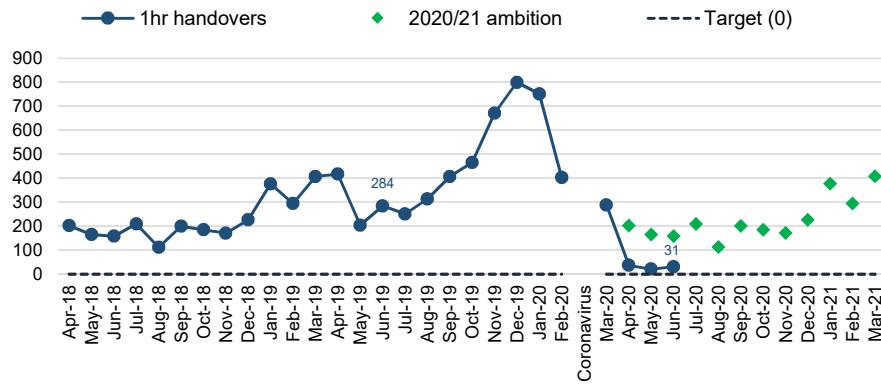


## % of responses to ambulance red calls within 8 mins





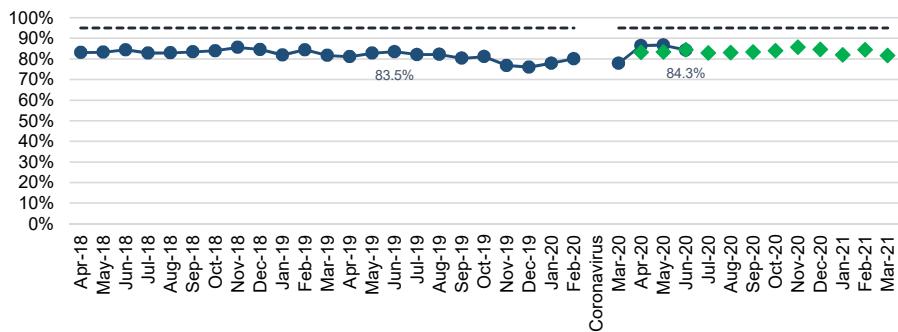
## Ambulance handovers taking longer than 1 hour





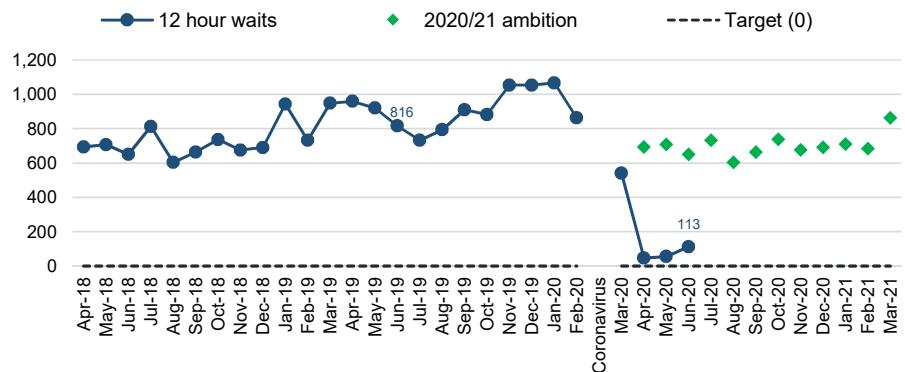
## **% of patients seen within 4 hours in A&E/MIU**

—●— 4 hour waits      ♦ 2020/21 ambition      - - - Target (95%)



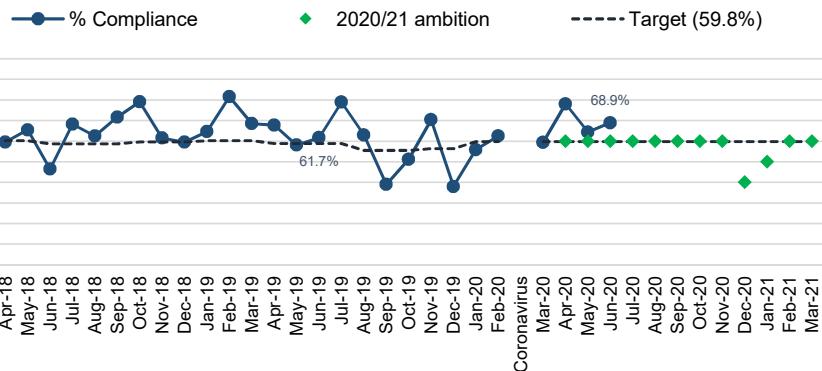


## **Patients waiting more than 12 hours in A&E/MIU**





## Admission to a stroke unit within 4 hours



## Admission to a stroke unit within 4 hours

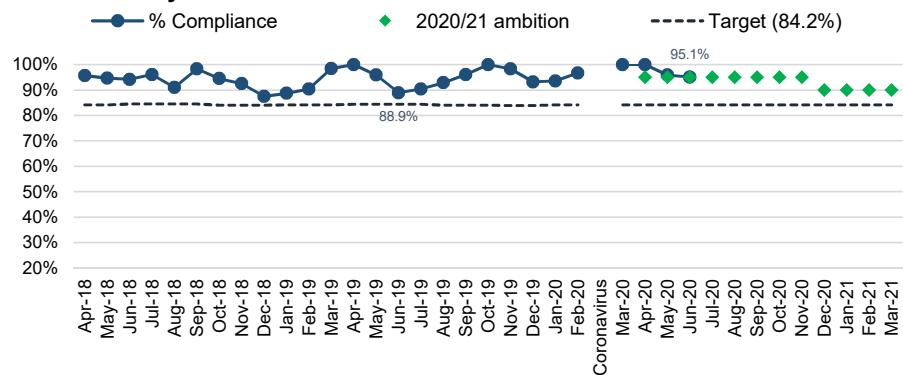
% Compliance	59.6%	65.5%	46.4%	68.3%	62.5%	71.7%	79.1%	61.5%	59.5%	64.6%	81.6%	68.5%	67.8%	58.1%	61.7%	78.9%	63.0%	39.0%	51.2%	70.4%	38.0%	55.9%	62.5%	
2020/21 ambition																								
Target (59.8%)	60.2%	60.2%	58.7%	58.7%	58.7%	58.7%	58.7%	59.7%	59.7%	60.2%	60.2%	60.2%	60.2%	58.9%	58.9%	58.9%	58.9%	55.5%	55.5%	56.3%	56.3%	59.8%	59.8%	

## Coronavirus

Mar-20	59.4%	78.1%	64.4%	68.9%
Apr-20	60.0%	60.0%	60.0%	60.0%
May-20	60.0%	60.0%	60.0%	60.0%



## Assessed by stroke consultant within 24hrs



## Assessed by stroke consultant within 24hrs

% Compliance

2020/21 ambition

Target (84.2%)

## Coronavirus

Mar-20	100%	100%	95.9%	95.1%
Apr-20	95.0%	95.0%	95.0%	95.0%
May-20	95.0%	95.0%	95.0%	95.0%

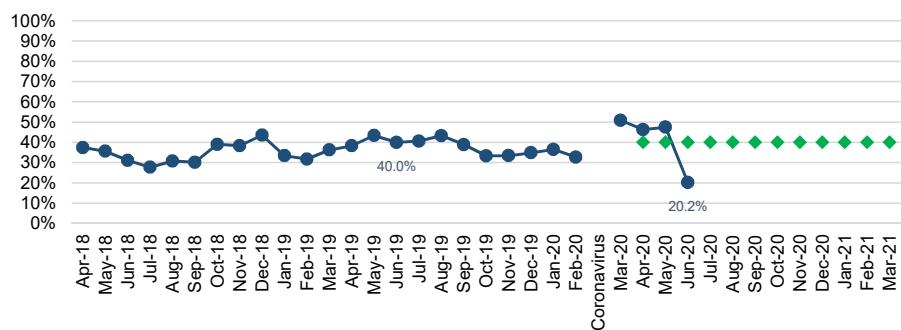


### **Stroke patients receiving required minutes for SALT**

—●— % Compliance

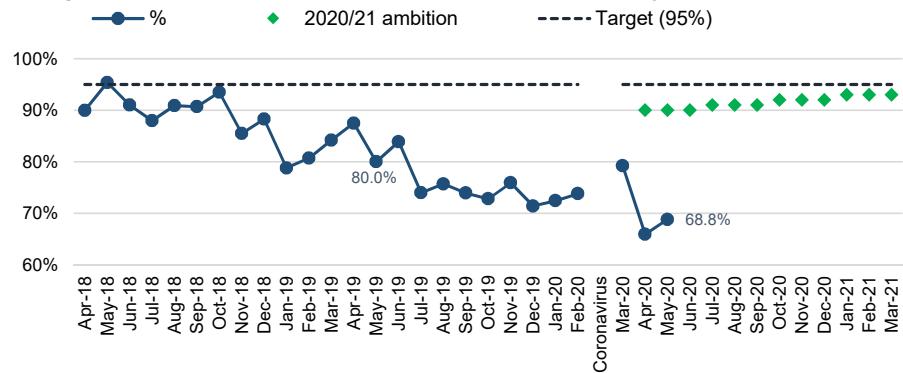
2020/21 ambition

----- Target (improvement)



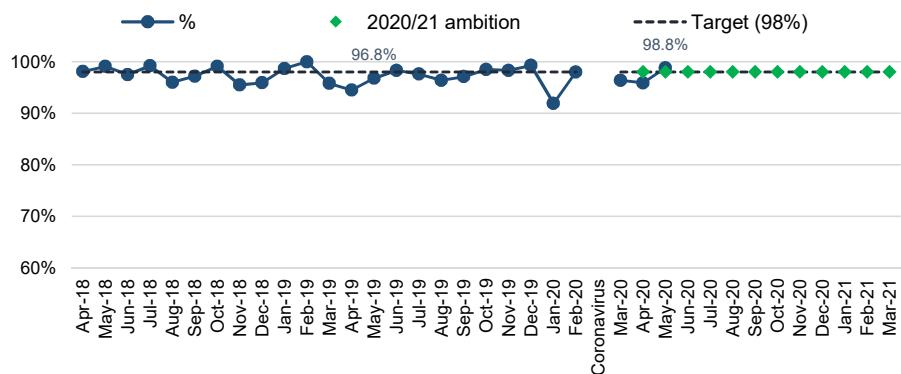


## **Urgent suspected cancer patients treated within 62 days**



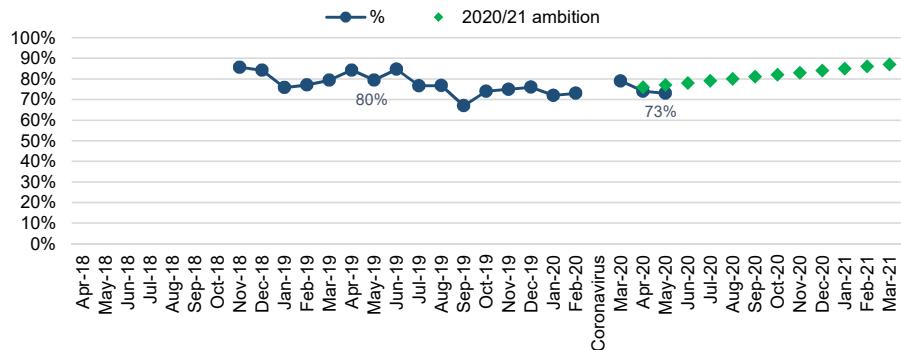


#### **Non-urgent suspected cancer patients treated within 31 days**



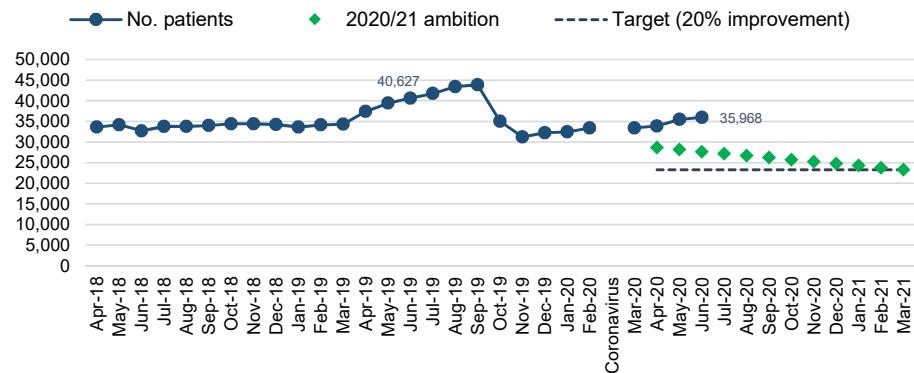


### **Patients starting first definitive cancer treatment < 62 days (with clinical suspensions)**





## Delayed follow up appointments (all specialties)



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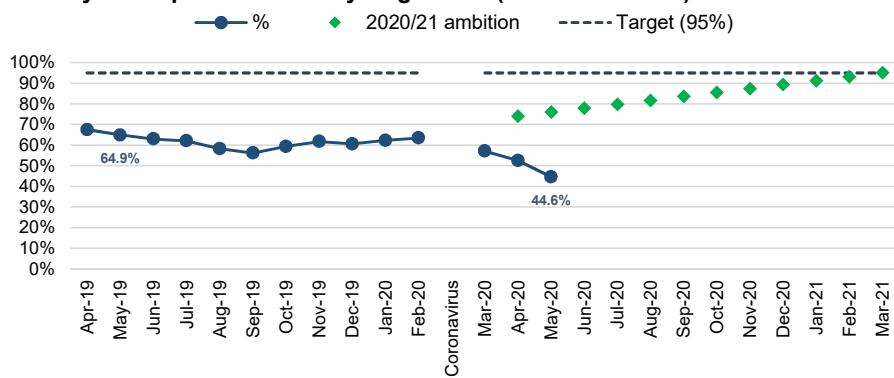
No. patients	33,599	34,186	32,690	33,772	33,981	34,410	34,410	34,400	34,227	33,613	34,140	34,324	37,403	39,425	40,627	41,742	43,405	43,853	34,989	31,218	32,250	32,422	33,402
2020/21 ambition																							
Target (20% improvement)																							

## Coronavirus

Mar-20	33,420	33,882	35,471	35,968
Apr-20	28,613	28,127	27,641	27,155
May-20	26,669	26,183	25,697	25,211
Jun-20	24,725	24,239	23,753	23,272
Jul-20				
Aug-20				
Sep-20				
Oct-20				
Nov-20				
Dec-20				
Jan-21				
Feb-21				
Mar-21				

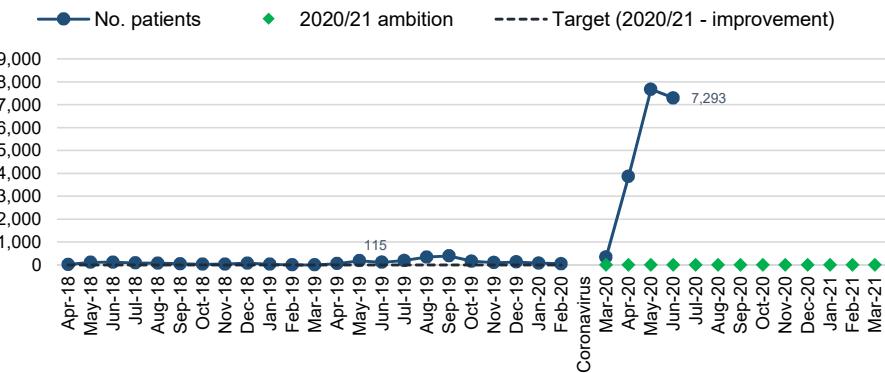


### R1 eye care patients seen by target date (or <25% excess)





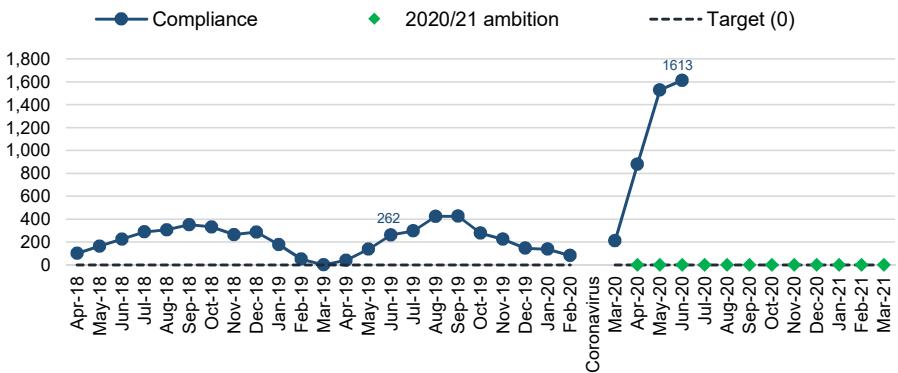
## Patients waiting 8 weeks+ for a specified diagnostic



Patients waiting 8 weeks+ for a specified diagnostic		Coronavirus	
No. patients	Apr-18	Mar-20	Apr-20
2020/21 ambition	0	0	0
Target (2020/21 - improvement)	0	0	0

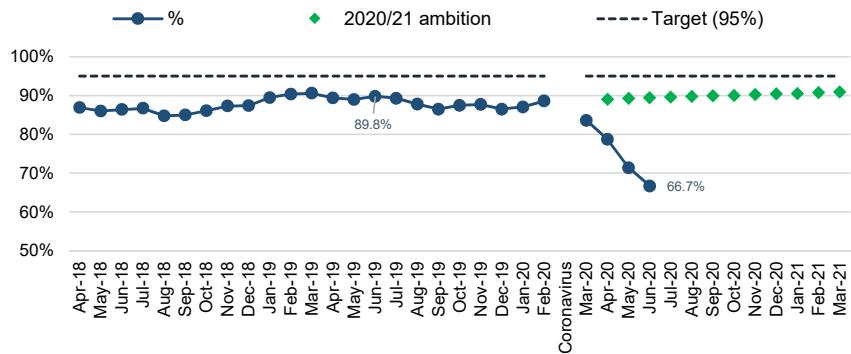


#### **Waiting more than 14 weeks for a specific therapy**



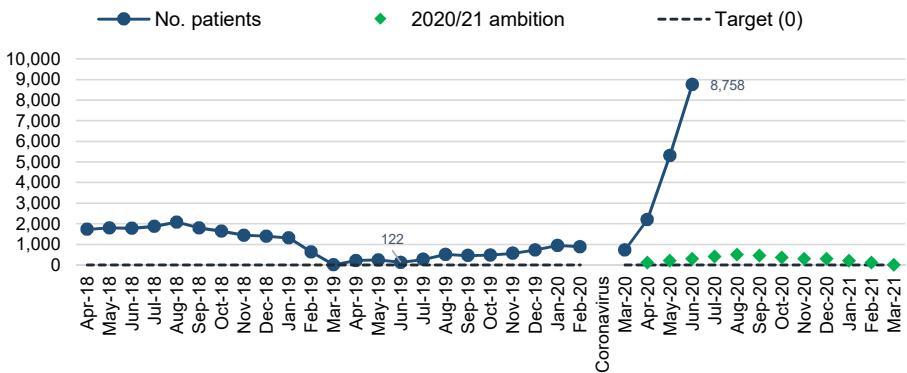


## **Patients waiting less than 26 weeks from referral to treatment**



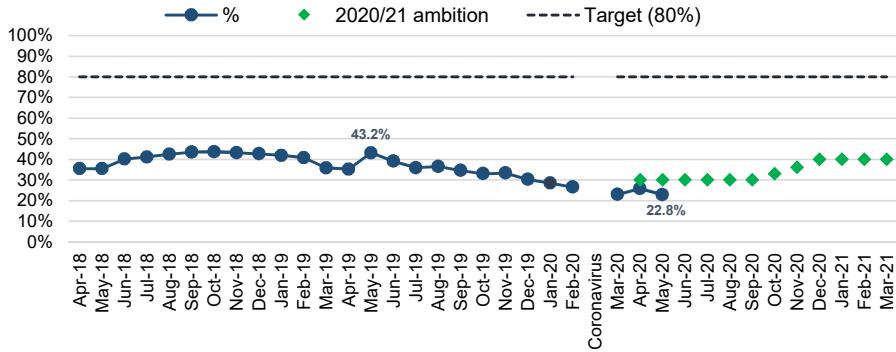


## **Patients waiting 36 weeks+ from referral to treatment**



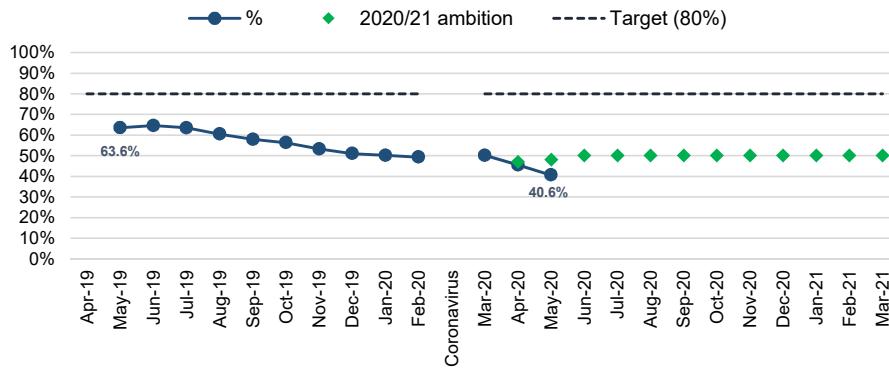


### **Children/young adults waiting <26 weeks for a neurodevelopment assessment**



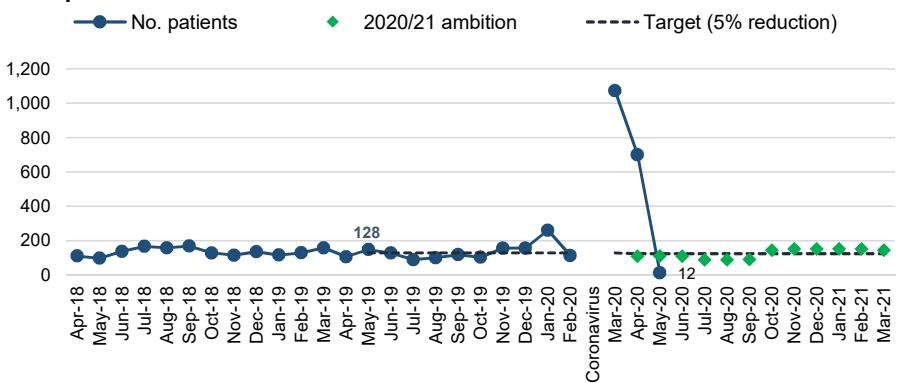


## **Adults waiting <26 weeks to start a psychological therapy**



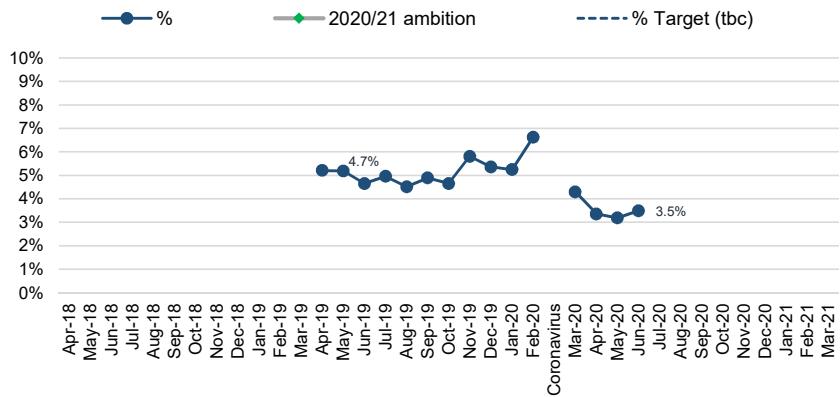


## Hospital Initiated Cancellations within 24 hours



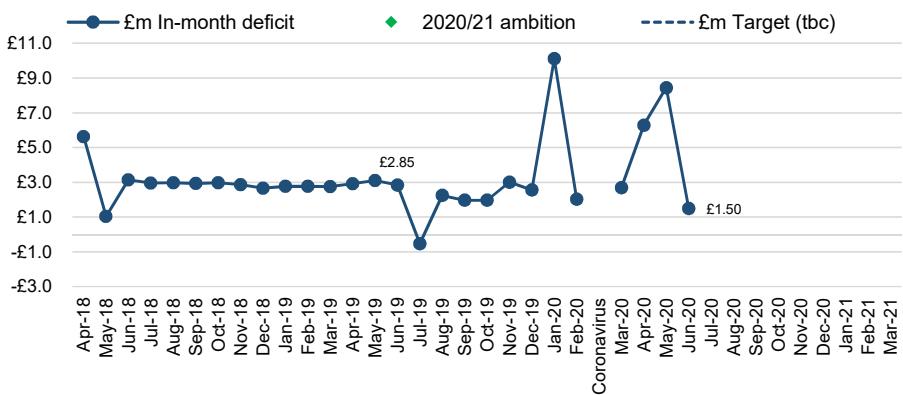


## **Agency spend as a % of the total pay bill**



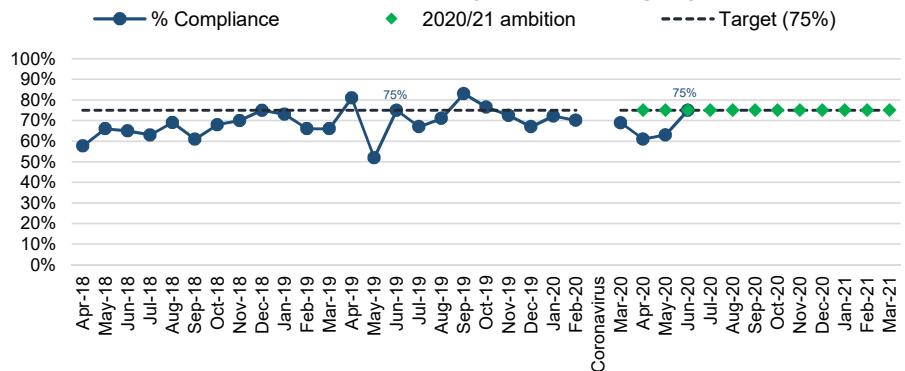


## **Financial balance**



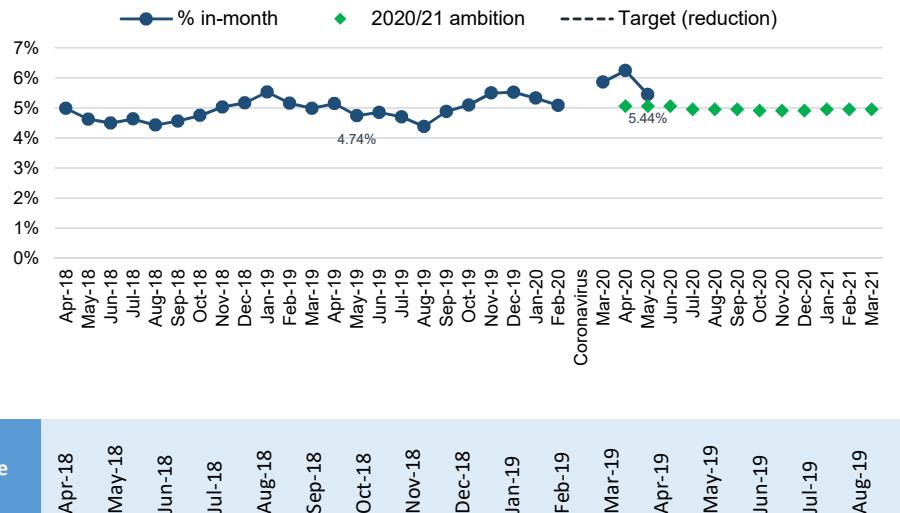


**% complaints with final or interim reply <= 30 working days**



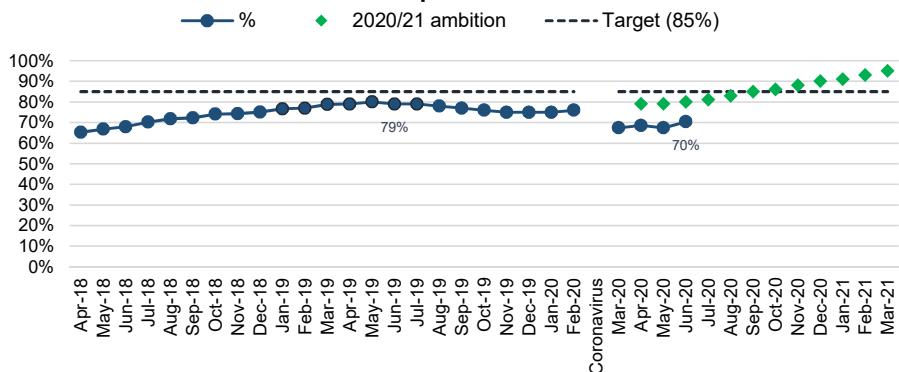


## Sickness absence



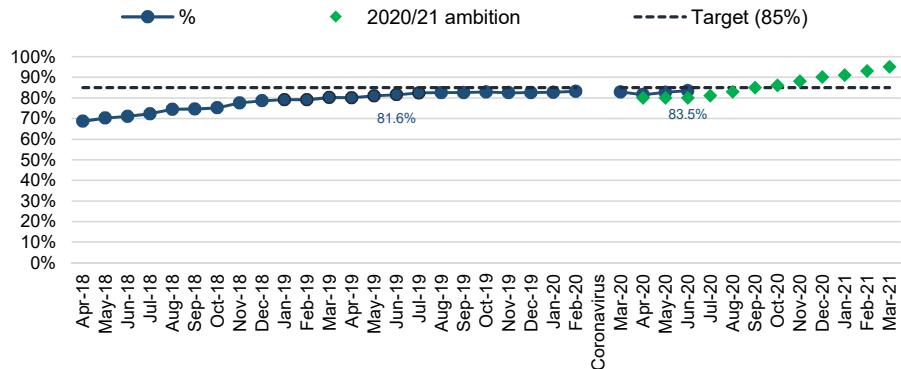


### **Staff who have had a PADR in the previous 12 months**



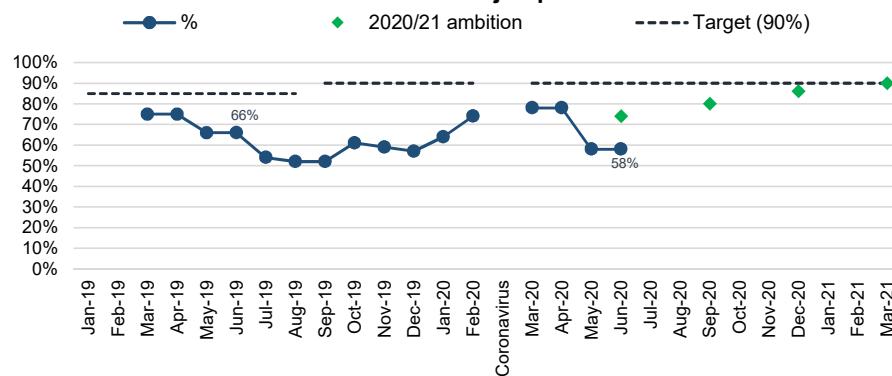


## **Core Skills Training Framework**





## Consultants/SAS doctors with a current job plan



Consultants/SAS doctors with a current job plan	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
%	75%	75%	85%	85%	85%	85%	85%	85%	90%	90%	90%	90%	90%	74%	78%	78%	58%	58%	74%	80%	86%	90%						
2020/21 ambition	85%	85%	85%	85%	85%	85%	85%	85%	90%	90%	90%	90%	90%	90%														
Target (90%)	85%	85%	85%	85%	85%	85%	85%	85%	90%	90%	90%	90%	90%	90%		90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%		

\* target increased from 85% to 90% from September 2019