

**CYFARFOD BWRDD PRIFYSGOL IECHYD
UNIVERSITY HEALTH BOARD MEETING**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	27 January 2022
TEITL YR ADRODDIAD: TITLE OF REPORT:	Three Year Draft Plan for Children's Services – Progress Report
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Andrew Carruthers, Director of Operations
SWYDDOG ADRODD: REPORTING OFFICER:	Lisa Humphrey, Interim General Manager for Women and Children Tracey Bucknell, Interim Service Delivery Manager for Community Paediatrics

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

In September 2020 the Board requested an updated position on work by the Children and Young People Working Group (CYP Working Group). This Group was formed following publication in June 2020 of the "No Wrong Door" paper, written by the Children's Commissioner. The essence of the report was to bring services together to meet Children's needs.

As a response to 'No Wrong Door', a paper was presented to the Board in September 2020. This provided a high-level position statement regarding the relationship between health services that deliver care and support to Children and Young People (CYP) who reside in the Hywel Dda locality. The outcome was a request for all services involved in the care of Children to work together and co-produce a service framework that provided equitable access for Children and Young People. Representatives from Children's Services developed a 'Plan on a Page' in June 2021. The objective of the Plan is to support the implementation of an equitable service for Children and young People. The Board approved the 'Plan on a Page' in July 2021.

This paper seeks to assure the Board that the CYP Working Group is working to the 'Plan on a Page'. The Board is asked to acknowledge that the original timeframe of the 'Plan on a Page' has slipped, due to the operational demands being experienced by all services in responding to the COVID-19 pandemic. The CYP Working Group will meet again on 28th January 2022 and will discuss how to recover the position.

Cefndir / Background

There are six directorates in HDdUHB that have responsibility for children and young people:

- Corporate - for Safeguarding and Looked After Children
- Public Health and School Nursing
- Mental Health and Learning Disabilities - for Specialist Child and Adolescent Mental Health Services (SCAMHS)

- Therapies and Health Science
- Scheduled Care
- Women and Children's Directorate, which includes Sexual Health, Gynaecology, Maternity, Acute and Community Paediatrics

Likewise, services in the Community span three different Local Authorities (LA), a significant number of General Practitioner practices and Third Sector providers. At any one time, Children and Young People with complex needs could be receiving care and support from more than one of these services, with it recognised that there is a limited multidisciplinary approach and limited communication between the services.

The Board reaffirmed that engagement with key partners and stakeholders and all internal UHB teams was integral to the development of any plans, to ensure that all Children and Young People receive the right care from the right service at the right time.

Asesiad / Assessment

Since its inception in September 2021, the CYP Working Group has achieved the following outcomes:

- Engagement with the authors of the Children's Charter and representatives of the police and other organisations. This is with the intention that the voice of the Child is heard, and is central to the CYP Working Group.
- A review of psychology services for children across the Health Board is underway. The review is as an outcome of a recent Ombudsman report as well as part of the CYP Working Group. The review is led by a Community Consultant and Psychologist, with support from Swansea University. It is expected to report to the CYP Working Group in February 2022.
- The CYP Working Group has identified one of the gaps within Children's Services as Positive Behavioural Interventions and Support (PBIS). The six directorates have been asked to identify what a good service would look like. The findings of that feedback will be shared with the CYP Working Group 28th January 2022, and recommendations will be made.

Clinical Lead Community Paediatrics has approached the Director of Operations, with a view to undertaking a review of Community Paediatrics within Hywel Dda. The Director of Operations will agree a way forward with this once the current wave of the pandemic is over and the timeline and remit will be reported to the Board with regular updates provided to the the most appropriate committee.

- A business case (BC) has been prepared for a pharmacist to join the community paediatric team and for electronic prescribing. This will have many advantages, primarily to the child. In addition, it is expected that the BC will identify savings, both in finance and efficiency. The BC will be presented to the Quality and Safety Group, Women and Children's Directorate, 24th February 2022 and will then need to follow correct governance route for BC approval and be considered as part of the IMTP process.
- Representatives of the CYP Working group have engaged with colleagues across the Health Board and third sector, including police, engagement, training, Additional

Learning Needs (ALN), Regional Partnership Board (RPB), and all six directorates that work with children and young people and finance.

- The new Vice Chair of the Voice of the Child is the senior nurse for Community Paediatrics, a member of the CYP working group.
- The Service Delivery Manager (SDM) for Community Paediatrics has been invited to chair the CYP Group for the West Wales Care Partnership – therefore ensuring links with the Regional Partnership Board (RPB).
- The CYP Working Group is working collaboratively and proactively with the Designated Education Clinical Lead Officer (DECLO), South West and Mid Wales to ensure the Additional Learning Needs (ALN) code of practice is delivered.
- Waiting times for Looked After Children have been raised as a particular challenge by members of the CYP Working Group. Representative from Community Paediatrics and Safeguarding are working together to identify how improvements for these CYP might be made. The initial meeting is arranged for 26th January 2022, and will report to the CYP Working Group.
- The workforce planning assurance/governance aspects have been raised as a point to consider. There is a view that a sub-group ought to be formed to ensure corporate workforce and organisational development are aligned. Meetings are taking place with colleagues from workforce development, women and children's directorate and community paediatrics prior to the next CYP Working Group. The outcome of that meeting will be discussed by CYP Working Group on 28th January 2022.
- The Board are reminded that the CYP currently reports into the Executive Team as this is an operational group with outputs presented to the Board and the relevant Committees.

Emerging Priorities through the Integrated Medium Term Plan (IMTP)

Priorities for children's services have been reflected in the latest round of the IMTP. These priorities will need to be reviewed as part of the wider Health Board plan and what is possible in the context of known available funding streams and other Health Board priority areas. The identified IMTP priorities include:

(1) Additional staff for the Community Children Nursing team. There is evidence of the social and economic value added by a robust Children Community Nursing Service and its important role as the 'bedrock of the care pathways for these groups of children'. This funding would both stabilise and strengthen the Health Boards commitment to Children and Young People with complex health needs in line with Ministerial Priorities. It will steer a shift to community based, integrated health and social care, which is underpinned by 'No Wrong Door'. It will afford the service the opportunity to remodel care pathways, transferring focus to identify and develop community assets. It will also align with our Health Board values generating transparency to strengthen our relationship with communities, improving outcomes for Children and Young People and staff.

(2) An increase in workforce and changes in the roles of staff managing Attention Deficit Hyperactivity Disorder (ADHD). As a result of long-standing vacancies, there is a waiting list that is unacceptably breaching the expected target of 26 weeks, contravening both internal and external guidelines. This impacts upon children and families and upon risk management,

leaving the Health Board open to complaints, scrutiny which undermines Hywel Dda UHB's values and mission which is to put people at the heart of everything we do. Currently for ADHD diagnosis and management, Community Consultant Paediatricians are left to rely on traditional methods of assessment using subjective rating scales, observational reports and clinical interviews for our standard assessments. There are limitations to this approach resulting in numerous appointments with Consultants, which minimises efficiency and impacts the services we can offer Children and Young People. The anticipated impact of this is supporting CYP with care at home and in the community, relieving the need for inpatient stays and anticipated reduction in the number of families reaching crisis. This will support equity of care across the Health Board, in line with 'No Wrong Door' and will support the Children and Young People currently on the waiting list. It should be noted that there is an agreement for sharing of resource across directorates to fund this proposed development, in this instance between SCAMHS and Paediatrics. This sharing of resource is an example of the CYP Working Group working together in line with the aspirations of 'No Wrong Door'.

(3) Specialist Public Health Nursing (Health Visiting & School Nursing) To create a sustainable workforce through the further introduction of a skill mix and 'grow your own model' to deliver a health visiting and school nursing service that is fit for the future. This will ensure a preventative programme for children, as part of an early years' integrated service to deliver the Healthy Child Wales Programme. This will have the effect of creating a Health Visiting and School Nursing service that is sustainable and provides equitable service for all children across the Health Board, ensuring compliance with Health Child Wales Programme contacts contributing to the safeguarding of the most vulnerable children through early detection and intervention.

(4) Audiology to provide and manage the School Entry Hearing Screening (SEHS) service in line with Welsh Health Circular (2021). This would be a direct contribution to improving population health and wellbeing by providing SEHS in a safe and auditable way. It links to the requirements of Framework of Action for Wales Integrated framework of care and support for people who are deaf or living with hearing loss. In addition, the school entry hearing assessment meets the United Nations Rights of the Child (1989) Article 24, 'Every child has the right to the best possible health'.

Argymhelliad / Recommendation

The Board is requested to:

- **CONSIDER** this update on the issues identified to date and **ACKNOWLEDGE** the actions already being implemented;
- Take **ASSURANCE** that the Children's and Young People Working Group is working as per the 'Plan on a Page' previously submitted to the Board.

Amcanion: (rhaid cwblhau)	
Objectives: (must be completed)	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	733: Failure to meet its statutory duties under Additional Learning Needs and Education Tribunal Act (Wales) 2018 by Sept 2021 Score - 12
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability 1. Staying Healthy 2.7 Safeguarding Children and Safeguarding Adults at Risk All Health & Care Standards Apply

Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019	4. Improve Population Health through prevention and early intervention, supporting people to live happy and healthy lives 9. All HDdUHB Well-being Objectives apply

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	'No Wrong Door' report Assessment of CYP Health Services
Rhestr Termiau: Glossary of Terms:	Contained within the body of the report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Not Applicable

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Not Applicable
Ansawdd / Gofal Claf: Quality / Patient Care:	See Assessment of Children and Young People Services within Hywel Dda report
Gweithlu: Workforce:	See Assessment of Children and Young People Services within Hywel Dda report
Risg: Risk:	733: Failure to meet its statutory duties under Additional Learning Needs and Education Tribunal Act (Wales) 2018 by September 2021
Cyfreithiol: Legal:	See Assessment of Children and Young People Services within Hywel Dda report
Enw Da: Reputational:	See Assessment of Children and Young People Services within Hywel Dda report
Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	Not applicable