CYFARFOD BWRDD PRIFYSGOL IECHYD
UNIVERSITY HEALTH BOARD MEETING

DYDDIAD Y CYFARFOD: **DATE OF MEETING:**	28 January 2021
TEITL YR ADRODDIAD: **TITLE OF REPORT:**	Performance Update for Hywel Dda University Health Board – Month 9 2020/21
CYFARWYDDWR ARWEINIOL: **LEAD DIRECTOR:**	Huw Thomas, Director of Finance In association with all Executive Leads
SWYDDOG ADRODD: **REPORTING OFFICER:**	Huw Thomas, Director of Finance

Pwrpas yr Adroddiad (dewiswch fel yn addas) **Purpose of the Report** (select as appropriate)
Ar Gyfer Trafodaeth/For Discussion

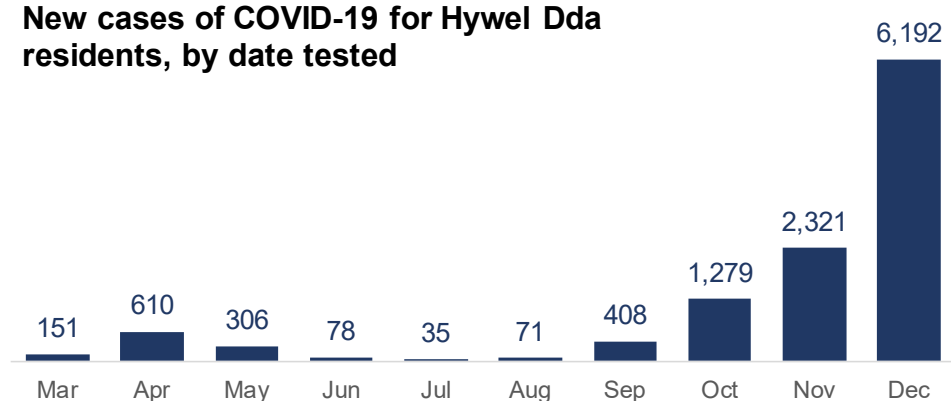| **ADRODDIAD SCAA**
SBAR REPORT |
|---|
| **Sefyllfa / Situation**

The performance report incorporates COVID-19 elements and focuses primarily on Hywel Dda University Health Board's (HDdUHB) key deliverable areas. As in previous months, this report is being brought to the Board's attention to examine and consider HDdUHB's latest available performance data, achievements, risks, impact and actions during the COVID-19 pandemic. This update consists of:

• A new section for COVID-19 vaccinations.
• Executive summary.
• COVID-19 one page summary of key points.
• Key performance areas overview.
• Essential service update – a one page summary of services maintaining Welsh Government (WG) operating framework compliance.
• Themed updates for key deliverables.

To help provide additional context, supporting documents can be viewed by accessing the performance internet web page (https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance):

• Performance overview matrix - contains all available data during the COVID-19 pandemic, whether this is locally collected or formally reported.
• Trend charts – shows our performance over time for the key deliverable indicators. |
| **Cefndir / Background**

The interim NHS Wales Delivery Framework 20/21 (https://hduhb.nhs.wales/about-us/performance-targets/performance-documents/2020-21-delivery-framework) published in May 2020 has migrated and modelled on 'A Healthier Wales' quadruple aims as part of the 'Single Integrated Outcomes Framework for Health and Social Care'. |

Asesiad / Assessment

- **COVID-19 vaccinations** – as at 14th January 2021, a total of 14,353 people were vaccinated in Hywel Dda. In line with Welsh Government policy, we are currently vaccinating priority groups 1 and 2. The percentages of these groups vaccinated as at 14th January were:
  1) Residents in a care home for older adults and their carers – 17.2%.
  2) All those 80 years of age and over and frontline health and social care workers – 20.0%.

  A locality map is currently being developed and will be provided for future meetings.

- **COVID-19 update**
  From the start of the pandemic to 31st December 2020, there has been a total of 11,451 confirmed cases of COVID-19 for Hywel Dda residents, of which 54% (6,192) were confirmed during December 2020.

New cases of COVID-19 for Hywel Dda residents, by date tested

Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
151	610	306	78	35	71	408	1,279	2,321	6,192

- **Unscheduled care** – the overall performance trend for the four unscheduled care metrics continued to decline in December 2020, with red calls reporting the poorest performance since October 2015.

Metric	Target	Oct 20	Nov 20	Dec 20	Mar-Dec 20
Red calls <8 minutes	65%	58.9%	47.0%	44.6%	
Ambulance handovers >1 hour	0	226	374	420	
A&E/MIU <4 hour waits	95%	78.2%	76.1%	73%	
A&E/MIU >12 hour waits	0	452	614	717	

- **Planned care** – for the first time since the pandemic was declared, there was an improvement in the number of breaches (-603) for referral to treatment (RTT) within 36 weeks from 25,785 in November 2020 to 25,182 in December 2020.

- **Neurodevelopment and Psychological services** – as at 30th November 2020, there were 1,185 children waiting over 26 weeks for a neurodevelopment assessment and 1,226 adults waiting over 26 weeks for a psychological therapy.
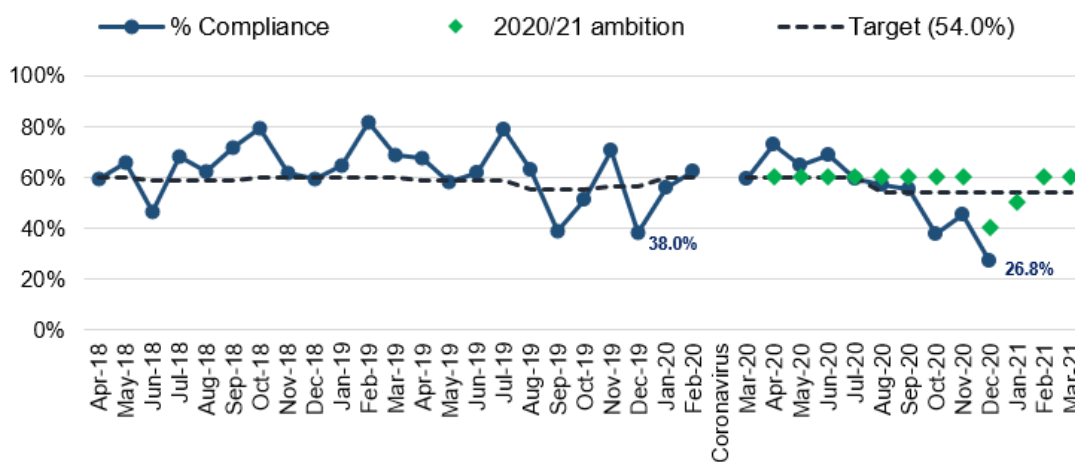
- **Cancer**
  - During November 2020, 79 out of 113 (70%) urgent suspected cancer patients commenced treatment within 62 days, considerably below the 95% target. The requirement for cancer patients to self-isolate pre-treatment continues to impact on performance across Wales.
  - The 98% target for non-urgent suspected cancer patients was narrowly missed (97.3%) with 108 out of 111 patients being treated within 31 days from their treatment date being agreed.

- **Therapies** – therapy wait breaches have been consistently reducing each month, from 1,613 in June 2020 to 415 in December 2020.
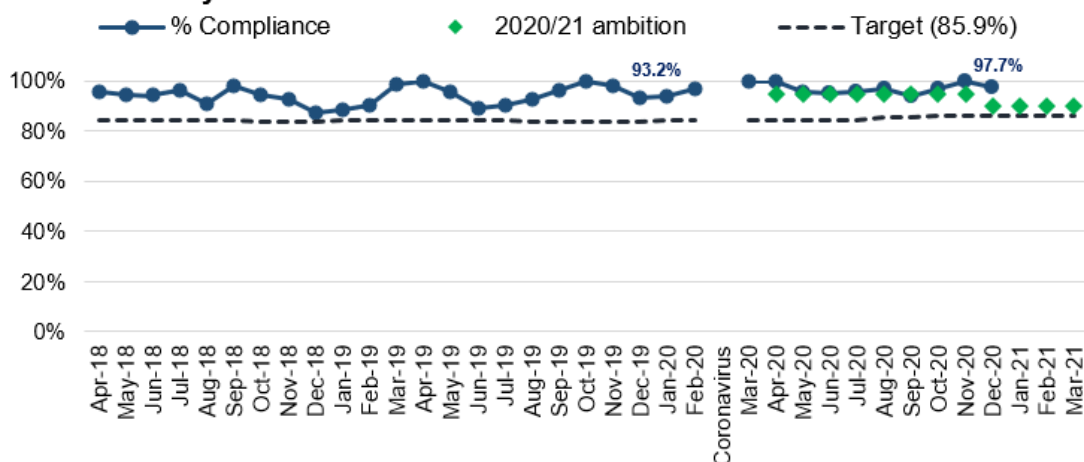
- **Stroke**
  - The percentage of patients admitted to a stroke unit within 4 hours declined to 26.8%, our poorest performance for over 3 years, with the lowest performance at Glangwili General Hospital (9.1%).

Admission to a stroke unit within 4 hours

  - The target for stroke patients to be seen within 24 hours by a stroke consultant has been consistently met throughout the COVID-19 pandemic.

Assessed by stroke consultant within 24hrs

- **Healthcare acquired infections (HCAI)** – the targets have not been met for Clostridioides difficile (C.difficile), Escherichia coli (E.coli) and Staphylococcus aureus (S. aureus). However, when compared to the same period in 2019/20, year-to-date improvements have been made:
  - C.diff cases reduced by 11%
  - E.coli cases reduced by 24%
  - S.aureus cases reduced by 20%.

For more supporting data, see the performance trend charts and performance overview matrix (both available https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance).

Argymhelliad / Recommendation

The Board is asked to consider the Performance Update report – Month 9 2020/21 and advise of any issues arising.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s): Hyperlink to NHS Wales Health & Care Standards	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives: Hyperlink to HDdUHB Strategic Objectives	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Statement	Improve Population Health through prevention and early intervention Support people to live active, happy and healthy lives Improve efficiency and quality of services through collaboration with people, communities and partners Develop a sustainable skilled workforce
Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	NHS Wales Delivery Framework 2020-21
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Finance, Performance, Quality and Safety, Nursing, Information, Workforce, Mental Health, Primary Care People, Planning & Performance Assurance Committee

Effaith: (rhaid cwblhau)

Impact: (must be completed)	
Ariannol / Gwerth am Arian: **Financial / Service:**	Better use of resources through integration of reporting methodology
Ansawdd / Gofal Claf: **Quality / Patient Care:**	Use of key metrics to triangulate and analyse data to support improvement
Gweithlu: **Workforce:**	Development of staff through pooling of skills and integration of knowledge
Risg: **Risk:**	Better use of resources through integration of reporting methodology
Cyfreithiol: **Legal:**	Better use of resources through integration of reporting methodology
Enw Da: **Reputational:**	Not applicable
Gyfrinachedd: **Privacy:**	Not applicable
Cydraddoldeb: **Equality:**	Not applicable