

Enw'r Pwyllgor / Name of Committee	Quality, Safety and Experience Assurance Committee (QSEAC)
Cadeirydd y Pwyllgor/ Chair of Committee:	Ms Anna Lewis
Cyfnod Adrodd/ Reporting Period:	Meeting held on 14 th January 2021
Y Penderfyniadau a'r Materion a Ystyriodd y Pwyllgor / Key Decisions and Matters Considered by the Committee:	

COVID-19 Impact on Essential Services Report: QSEAC received the COVID-19 Impact on Essential Services slide-set, providing a system-wide overview of the impact of COVID-19 and offering a level of assurance on the governance and decision-making processes at an operational and organisational level. QSEAC acknowledged the impact of COVID-19 on each part of the system and the organisational response to any resulting potential harm, with decisions made and monitored in line with national guidance. Members were assured that all organisational decisions are made through a clear Command and Control governance framework, with decisions subsequently ratified at Board as appropriate. Members were assured that all operational decisions are made utilising a national risk stratification framework, which sets out level of immediacy to assess and review patients and to determine their prioritisation. Members were further assured that the assessment of individual patient status is a dynamic process and repeated continuously on at least a 3 months basis, with a range of actions undertaken by the Health Board to ensure appropriate and effective communication is in place. Members were informed that the Command Centre is working to develop a more structured point of contact system, with good progress made using digital resources to maintain contact with patients, recognising the need to be clear both from a governance perspective and more importantly from the public's perspective, on how they can expect to receive communication relating to their care. QSEAC noted that an assurance report detailing any emerging trends in the COVID-19 related contacts would be presented at the February 2021 QSEAC meeting.

- Hospital COVID-19 Outbreak Update Report:** QSEAC received the Hospital COVID-19 Outbreak Update slide-set, detailing the number of outbreaks and their location across the Health Board together with and the duration of ward closures. Members were assured that much learning had been taken from the first outbreak experienced within a Mental Health ward, with an Outbreak Control Team established to manage outbreaks going forward. Members were assured by the subsequent improvements made to practice following reviews by the Outbreak Control Team including the mandatory use of visors for staff on outbreak wards together with enhanced cleaning in these areas, changes introduced to screen all admissions into hospital, Point of Care testing introduced in Accident & Emergency departments which has been rolled out effectively across the Health Board, and in terms of staff wellbeing, psychological support has been provided. Members were further assured that communication with patients has been acknowledged as important, with families of patients having been supported by Family Liaison Officers. QSEAC noted the work undertaken to reopen Llandoverly

Hospital and received assurance that criteria have been developed to avoid further outbreaks in community hospitals, with community settings across the Health Board receiving support from Infection Prevention nurses. QSEAC also noted the ongoing issues in respect of patient discharge to partner organisations and care packages and domiciliary support, exacerbated by the pandemic, and received assurance that weekly discussions are held with Local Authority colleagues and Directors of Social Care to address any obstacles in place. It was noted that this issue is being strategically influenced by the national Nosocomial Transmission Group and at Regional Partnership Board. QSEAC expressed thanks to all staff involved in managing the current outbreaks.

- **COVID-19 Corporate Risks Aligned to QSEAC Report:** QSEAC noted that actions relating to corporate risks aligned to QSEAC would be reviewed, with assurance received that these risks would be discussed in further detail at the February 2021 QSEAC meeting.
- **Vaccination Programme and Prioritisation Framework:** QSEAC received the Hywel Dda UHB Vaccination Prioritisation Framework and the COVID-19 Vaccination Programme report, noting the constant changes to the challenges associated with the rollout of the vaccines. Members were assured on how frontline health and care staff are prioritised utilising the guidance issued by the Joint Committee of Vaccination and Immunisation (JCVI) and that vaccination for staff in priority group 1, consisting of care home residents and staff, and group 2, consisting of frontline health and social care staff has now been rolled out with the anticipation that first dose vaccination of the 2 groups will be complete by the end of January 2021. Vaccination has commenced with care home staff and those identified at risk of greater exposure due to daily work, i.e. staff working in COVID-19 red areas as identified by Bronze groups. Members were assured that concerns that staff from care homes with red status had not been able to attend for vaccination had been rectified with the revision of Public Health Wales guidance. It was noted that a Task & Finish Group has been established to look at sub-prioritisation within the JCVI priority groups which, as a result, will provide further assurance that the Health Board is in line with the all Wales position regarding the development of the 10 sub-groups for prioritisation. Members were assured that instances of non-attenders are being addressed by the Communications team and that a cancellation booking contact number has been recently introduced. A reserve list is also held to ensure non-attender slots are covered. Members noted the technical issues associated with the interim booking system, used whilst awaiting the national online booking system, and were assured that learning has been taken from these logistical challenges, with the anticipation to transfer to call and recall via the Wales Informatic Service (WIS) eventually. Members commended the collaborative approach undertaken to this work with the RAF and volunteers, and noted the excellent work being undertaken in producing a weekly vaccine bulletin for the public. QSEAC received assurance from the progress made to date with the Hywel Dda UHB COVID-19 Vaccination Prioritisation Framework, noting that plans and mitigation measures are in place for dealing with risks around delivery of the COVID-19 vaccines across Hywel Dda UHB. QSEAC expressed thanks to all staff involved for the sterling work undertaken.

- Healthcare Inspectorate Wales (HIW) Field Hospital Report:** QSEAC received the Field Hospital Utilisation and Outcomes from the Healthcare Inspectorate Wales (HIW) Inspections, following HIW's visit to both Ysbyty Enfys Carreg Las at Pembrokeshire's Bluestone site, and Ysbyty Enfys Selwyn Samuel in Llanelli, on 8th November 2020. Members commended the report as testament to the excellent work undertaken, representing the first HIW report received by the Health Board with no requirement to submit an improvement plan. Members were assured that the 3 recommendations made by HIW have been completed and welcomed the fact that the Health Board's governance structure and underpinning processes have been noted as an exemplar and as such will be shared with other Health Boards in Wales.

Materion y mae angen Ystyriaeth neu Gymeradwyaeth Lefel y Bwrdd ar u cyfer /

Matters Requiring Board Level Consideration or Approval:

- No matters requiring Board level consideration or approval.

Risgiau Allweddol a Materion Pryder /

Key Risks and Issues/ Matters of Concern:

- COVID-19 Impact on Essential Services Report:** the need to be clear both from a governance and a patient perspective on how communication should be received relating to patient care, with the Command Centre working to develop a more structured point of contact system going forward.
- Hospital COVID-19 Outbreak Update Report:** ongoing issues of patient discharge to partner organisations, and care packages and domiciliary support, exacerbated by the pandemic, to be addressed by weekly discussions held with Local Authority colleagues and Directors of Social Care and by the strategic influence of the national Nosocomial Transmission Group and at Regional Partnership Board.

**Busnes Cynlluniedig y Pwyllgor ar gyfer y Cyfnod Adrodd Nesaf /
Planned Committee Business for the Next Reporting Period:**

Adrodd yn y Dyfodol / Future Reporting:

In addition to the items scheduled to be reviewed as part of the Committee's work programme, following up progress of the various actions identified above will be undertaken.

Dyddiad y Cyfarfod Nesaf / Date of Next Meeting:

2nd February 2021.