



**CYFARFOD BWRDD PRIFYSGOL IECHYD  
UNIVERSITY HEALTH BOARD MEETING**

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	29 July 2021
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Report of the Chair
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Miss Maria Battle, Chairman
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Miss Maria Battle, Chairman

**Pwrpas yr Adroddiad (dewiswch fel yn addas)  
Purpose of the Report (select as appropriate)**

Ar Gyfer Trafodaeth/For Discussion

**ADRODDIAD SCAA  
SBAR REPORT**

**Sefyllfa / Situation**

To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the UHB) since the previous Board meeting.

**Cefndir / Background**

This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.

**Asesiad / Assessment**

**COVID-19 Update**

COVID rates are rising within our communities and it is as important as ever that we each do what we can to keep West Wales safe. Thankfully, unlike the first two waves, our vaccination programme is a huge success and embedded. We have agreed with our local authority partners to co-ordinate a communication campaign during this summer tourist season, which we expect to be the busiest ever, to remind people to continue to take steps to keep us all safe.

One of the most difficult things for patients, their families and for staff during the pandemic has been the restriction on visiting, which has been needed to protect patients. This has eased a little but I am very grateful to our Patient Support Team which continues to enable family members and friends to stay in touch with their loved ones in hospital. They help to maintain contact in a number of ways, such as sharing messages with loved ones, dropping off personal belongings and gifts or virtual visiting. This is so important for patients' well-being and recovery and also eases staff concerns for patients' isolation from their loved ones.

Young people across Carmarthenshire, Ceredigion and Pembrokeshire have played an important role in helping to keep our local communities safe and supported throughout the COVID-19 pandemic. It was humbling to see how many of them raced towards the pandemic to work or volunteer in the NHS especially during the darker times when we were all afraid. For some this has inspired them to seek a career in the NHS. We are incredibly grateful to them for

their contribution including sharing important information and advice with other young people in the community.

We would like to extend our deepest thanks and appreciation to partners, contractors, local communities, staff and volunteers who have supported the COVID-19 field hospital at Ysbyty Enfys Selwyn Samuel, Llanelli. The Health Board can confirm that the facility, which was highly instrumental in caring for non-COVID-19 and post-COVID-19 patients at the height of the pandemic, was placed into 'hibernation' on 25<sup>th</sup> June 2021.

### **Vaccination Programme**

Our vaccination programme goes from strength to strength, with the Health Board reaching another milestone and now offering vaccinations to over 18s. We are providing dedicated sessions at mass vaccination centres to provide extra support for people who may find it difficult to attend due to mental health issues, anxiety, worries or fears. These protected clinic times provide a quiet space for experienced mental health nurse vaccinators to support people and provide reassurance for them to receive their vaccination.

In partnership with the Health Board and Mid and West Wales Fire and Rescue Service, a mobile vaccination van has provided clinics in Cross Hands, Carmarthenshire and Pembroke Dock. The clinics catered for anyone aged 18 and over that required either a first or second dose (Moderna and Oxford AstraZeneca). With the rise in cases across the UK we are urging as many people as possible to come forward for their vaccinations. In addition, members of the vaccination team at Hywel Dda UHB have visited Skomer Island to vaccinate island employees.

### **Chair Year-End Appraisal Review for 2020/21**

On 7<sup>th</sup> July 2021 our Chief Executive and his Executive Team met with Welsh Government Executive to discuss the performance of Hywel Dda University Health Board. I am delighted to report that the incredible achievements over the last 16 months in responding to the pandemic, leading and sharing good practice with colleagues across Wales and serving patients and our communities were recognised and applauded. This reflects on the strong leadership, great teamwork, sacrifices and professionalism of the CEO and his team.

I wish to express my sincere thanks on behalf of the Board to them and to all our staff, volunteers, people who work with us and our communities, for your service and selflessness, during the COVID-19 pandemic.

On 21<sup>st</sup> July 2021 I had my year end appraisal meeting with Eluned Morgan MS, Minister for Health and Social Services. She thanked the Board for everything we have done during the pandemic and indicated where we need to concentrate on during this recovery period.

### **George Cross Award for NHS Wales**

This rare award recognises the dedicated service of staff in the NHS over the last extremely challenging 16 months and every day since 1948. It is only the third time in its history that it has been awarded collectively.

### **Board Seminar 17<sup>th</sup> June 2021**

#### **Draft Hywel Dda Recovery Plan 2021/22**

Members received a presentation on the Draft Hywel Dda Recovery Plan 2021/22, acknowledging the significant work undertaken by the Director of Strategic Development & Operational Planning and operational teams since it had been formally received by the

Board on 25th March 2021. Members noted that the Director of Strategic Development & Operational Planning had also been working closely with Welsh Government (WG) to triangulate aspects of the Plan. Following discussions, Members suggested some minor amendments to the Plan, ahead of submission, and the plan was approved at an Extraordinary Board meeting on 24<sup>th</sup> June 2021.

### **Programme Business Case (PBC) for the implementation of the Healthier Mid and West Wales Strategy**

Members received the Programme Business Case (PBC) for the implementation of the Healthier Mid and West Wales Strategy, specifically relating to infrastructure investment which includes a new urgent and Planned Care hospital, refurbishment and investment in the Health Board's existing hospitals and the development of community infrastructure. Members recognised that the Health Board needs to be conscious of timescales relating to WG approval, and highlighted the role of the Board in reinforcing the imperative for the progression of the PBC and capital investment in Mid and West Wales. In summary, Members noted that the PBC for the new hospital should provide opportunities for the Health Board and partner organisations to enhance the skills capacity within local populations in terms of involvement in construction and staffing of the hospital, in line with Socio Economic Duty Act requirements. The Board received a detailed briefing at the Extraordinary Board held meeting on 24th June 2021.

### **Urgent Emergency Care & Frailty**

Members received a presentation outlining a new approach to the provision of Urgent Primary Care Services in Carmarthenshire, and explaining GP contracts, particularly in light of Primary Care contract reform across Wales. Members noted that changes are required in order to support population health and wellbeing throughout the life course. Further to this, Members recognised the need to support 'at risk' groups, access to clinically safe alternatives to hospital admission, rapid response to physical or mental health crises, signposting to appropriate care and provision of optimal care following hospital admission.

In terms of the Independent Contractor model and the GP Contract, Members were advised of the split of contracted and managed practices within the Hywel Dda region, noting the services provided by these practices. Members further noted the work of GP practices in delivering vaccines across cohorts 1-6, and that 22 community pharmacies are also involved in the delivery of second dose vaccines. In recognising the role of all healthcare contractors within whole systems models, future changes including other contractor professions being part of the Primary Care Cluster model, is anticipated.

### **Key Meetings**

I have attended the following meetings, however in light of COVID-19, most of these have been held via MS Teams:

- Together For Change
- Political Catch-up Monthly
- Local Authority Leaders Monthly Catch up
- Launch of NYTH/NEST Framework for children and young people
- Queens Green Canopy Wales Committee Meeting
- Queens Green Canopy Project Update
- National Volunteers Week 2021
- Rest & Recovery Reference Group
- Ministerial Meeting with Chairs and Chief Executives
- New Green Health Wales website with the launch event
- Health Board Radio Station's Catch up meeting

- Rural Health and Care Webinar
- STAR programme
- Pembrokeshire Public Services Board Climate Change Scoping Meeting
- BAME Board Advisory Group
- MPs/MSs monthly catch up meeting
- Partnership Council for Wales
- Chairs Peer Group

## **Visits**

- I joined Her Majesty's Lord-Lieutenant of Dyfed on her VIP Visit to the Y Ffwrness MVC. She met and listened to the team and was very impressed the incredible work undertaken by the teams involved to help get us through this pandemic.
- I welcomed Eluned Morgan MS, on her first visit to Hywel Dda University Health Board since becoming the Minister for Health and Social Care. The Minister visited Glangwili Hospital and listened to staff in Outpatients Department, many who had been deployed to COVID wards and contracted COVID. She also met with the ITU team, staff in A&E, one of our Healthcare Apprentices, the Vice Chair of our BAME Board Advisory Group and Deputy Medical Director Acute Services. Staff were very open with the Minister and there were some emotional moments as they told their stories. The Minister thanked all staff for their sacrifices and service during the biggest challenge in their professional lives.

## **Celebrating Success/Awards**

### **Bevan Commission Exemplar Innovation Showcase Event**

Innovative projects that have helped to improve health and care for people across Wales during the COVID-19 pandemic were showcased by the Bevan Commission in an online event. Despite an extremely challenging year, 24 Bevan Exemplar projects were delivered by health and care staff that made a difference to services, patient outcomes and experiences, including six projects from Hywel Dda. The projects varied in nature, from tackling the backlog of patients on waiting lists, to promoting the use of video-based physiotherapy. The Bevan Exemplars developed and adapted a number of prudent ideas to offer solutions to the challenges presented by and resulting from COVID-19, delivered in record time; testing out their innovations and delivering change with the support of the Commission in just six months. These achievements highlight that even during a pandemic, improvement and innovation is strong in Wales, as is the commitment of our staff in delivering such excellent results in the face of adversity and on top of their day jobs.

### **Royal College of Nursing Awards**

Congratulations to Nicola Trehane who has been shortlisted as a finalist in the Nursing Support Worker category in this year's Royal College of Nursing awards. Since Nicola Trehane began the new perinatal peer mentor support worker role, she has significantly developed the interventions offered and support given to women, liaising with other perinatal support workers to expand this blueprint for further care. Her interventions include emotional well-being, and practical skills. Nicola also learnt mindfulness and relaxation skills and undertook further training so that she could improve the attachment and bond between mother and baby using baby massage which she teaches in the antenatal period and after the baby is born. The category winners and overall RCN Nurse of the Year will be announced at the RCN Nursing Awards ceremony, later in the year.

### **Long Service Awards**

In 2019, the Health Board introduced the Long Service Awards in recognition of staff who have given the most hours, days and years to serving the local NHS across different professions across Carmarthenshire, Ceredigion and Pembrokeshire. I have been privileged to meet them personally to present them with their award, listen to their experiences during their 40 years of service, to their advice and to thank them on behalf of the Board.

<b>Employee</b>	<b>Department/Location</b>
Barry Denton	Radiology, WGH
David Williams	Outpatients, PPH
Alan Wills	Facilities, WGH
Gillian Wills	Facilities, WGH

### **Employee or Team of the Month**

Members of staff, patients, service users and the public can nominate staff who have gone above and beyond the call of duty and for their excellent work. Since the Board was last updated at its May 2021 meeting, the following employees/teams have received the Employee or Team of the Month award.

I have been privileged to meet them all and have been humbled by their courage in serving patients during the pandemic. With such busy and demanding roles it is often the only time a team or individuals stop and reflect on their work, their dedication and the challenges of the last 15 months. It is important that on behalf of the Board I am able to thank them personally.

<b>Employee or Team</b>	<b>Reason for Nomination</b>
Alison Bishop Unscheduled Care Lead Unscheduled Operations Management Offices Bronglais General Hospital (BGH)	Nominated by Andrew Spratt (Deputy Director of Finance) in recognition of the professionalism and positivity in working through barriers and an unrelenting striving for an evidence based approach to improving patient outcomes whilst balancing that with service efficiency.
Carmarthenshire Mass Vaccination Centres (MVCs)	Nominated by Gemma Brown, County Lead MVCs Carmarthenshire in recognition of the tireless and positive approach to work in order to successfully provide an outstanding service to our communities whilst under great pressure. Their efforts had already been recognised and acknowledged by the public appraisal of the sites being consistently calm and organised.
Cerys Bowen Immunisation Administrator Primary Care Immunisations Ffwrnes Theatre MVC Llanelli	Nominated by Ozzy Moore (Administration Coordinator) in recognition of the consistent professional and personal growth and positive approach to all tasks whilst displaying an excellent rapport with patients. One particular example of good work is how Cerys handled an anxious patient who was contacted to receive their vaccination. Her patience and professionalism with the patient as well as their father who later attended to discuss

	the call resulted in all parties feeling reassured.
Glangwili Theatre On-Call Team Glangwili General Hospital (GGH)	Nominated by Antony Howarth (Consultant ENT Surgeon) in recognition of the contribution to a multi-disciplined team effort when they faced a very challenging emergency situation and worked to a successful outcome. This was responding immediately to a 19 day old baby who had breathing difficulties and prompt action saved her life. All staff members involved displayed numerous attributes including good communication, technical skill, decision making and concern for patient safety.
Gwyn Jones Elderly Trauma Advanced Nurse Practitioner BGH	Nominated by Annette Snell (Consultant Physician) in recognition of the hard work and professionalism with a deservedly high reputation for precision to details. Thus ensuring that departments know about NHFD standards, looked at the impact of COVID-19 on femur fractures deaths and of particular note even identified a problem with the national data for 2020 that had previously been missed. Resulting in consistently being a key member of staff who has supported the implementation of changes.
Jenny Pugh-Jones Clinical Director of Pharmacy and Medicines Management BGH	Nominated by Steve Moore (Chief Executive) in recognition of the excellent leadership and teamwork in the Vaccination Programme whereby her efforts have resulted in the team consistently achieving one of the lowest wastage rates in the UK. This has resulted in more local people receiving their vaccine sooner.
Leanne Carter PA to Unscheduled Care Management Team Management Team BGH	Nominated by Habiba Lewis (PA to Chair, Vice-Chair and Independent Board Members) in recognition of the commitment to good team working by consistently going above and beyond her regular role in order to support colleagues from other departments/teams. She has displayed professionalism as well as an ability to accommodate visiting attendees with a friendly manner whilst efficiently handling logistics and other requirements.
Rhian Milello Bank Team Leader Workforce Bank Hafan Derwen St David's Park Carmarthen	Nominated by Daniel Owen (Senior Workforce Manager, Bank & E-Roster) in recognition of the dedication to ensuring staff welfare, providing support and dealing with a wide range of issues whilst still ensuring that a quality service is delivered

	by the team. As a result of her good work, staff morale is always high and Rhian also ensures that adverse patient outcomes due to staffing issues are minimised.
Sarah Roberts Mental Health Legislation Manager Mental Health and Learning Disabilities St David's Park Carmarthen	Nominated by Ruth Bourke and Sara Rees in recognition of the commitment to the organisation and support for colleagues. Sarah has consistently provided support by being accessible, being innovative with new ways of working, adapting to change and always leading by example.
Sunderland Ward South Pembrokeshire Hospital	Nominated by Rebecca Bicknell (Senior Sister) in recognition of the tireless efforts to uphold IP&C measures and care for patients during the pandemic. The team has continued to ensure that families of relatives on the ward are kept updated and communicated with and that patients have received rehabilitation, whilst being receptive to new ways of working.
Tina Coleman Recruitment Campaign Specialist Workforce & OD Hafan Derwen	Nominated by Sally Owen, Assistant Director of Workforce and OD (Resourcing & Utilisation) in recognition of dedication and innovative approach to her role. Tina has adapted to the challenges of the situation, namely building a team at a time when it has not been possible to all work together.

### **Associate Board Member Update**

It is with regret that we see the departure of Mr Michael Hearty, as an Associate Member of the Board, as he commences in his new role as Strategic Advisor to the Board. During his time as an Associate Member, Michael has been a committed and pro-active Member of both the Board and Finance Committee. In particular providing valuable contributions in terms of moving the finance agenda forward, influencing our recovery, and the Board's decision making. On behalf of the Board, I would like to sincerely thank Michael for all the work he has undertaken, and look forward to working with him in his new role.

### **Argymhelliad / Recommendation**

The Board is asked to support the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

### **Amcanion: (rhaid cwblhau)**

### **Objectives: (must be completed)**

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
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Safon(au) Gofal ac Iechyd: Health and Care Standard(s): <a href="#">Hyperlink to NHS Wales Health &amp; Care Standards</a>	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives: <a href="#">Hyperlink to HDdUHB Strategic Objectives</a>	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Statement</a>	Improve efficiency and quality of services through collaboration with people, communities and partners

<b>Gwybodaeth Ychwanegol: Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termiau: Glossary of Terms:	Included within the body of the Report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman

<b>Effaith: (rhaid cwblhau) Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian: Financial / Service:</b>	No impact
<b>Ansawdd / Gofal Claf: Quality / Patient Care:</b>	Ensuring the Board and its Committees makes fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
<b>Gweithlu: Workforce:</b>	No impact
<b>Risg: Risk:</b>	No impact
<b>Cyfreithiol: Legal:</b>	No impact
<b>Enw Da: Reputational:</b>	No impact
<b>Gyfrinachedd: Privacy:</b>	No impact
<b>Cydraddoldeb: Equality:</b>	No EqIA is considered necessary for a paper of this type.