

TABLE OF ACTIONS FROM HEALTH BOARD MEETING IN PUBLIC HELD ON 29TH JULY 2021

MINUTE REFERENCE	ACTION	LEAD	TIMESCALE	PROGRESS
PM(21)113	MATTERS ARISING & TABLE OF ACTIONS FROM THE MEETINGS HELD ON 27 TH MAY, 10 TH JUNE AND 24 TH JUNE 2021: To include the issue of domiciliary care provision on the October 2021 RPB meeting agenda;	JP	September 2021	There continue to be weekly meetings of the Integrated Executive Group, and there will be an updated position provided at the RPB in October 2021, as well as to relevant Health Board Committee meetings, as requested by the Board. An update is provided within the Operational Update report: this topic was discussed by the Gold Command Group, with a request for the Board to approve a planning instruction relating to Domiciliary Care. Furthermore, this work will be taken forward by the Health and Social Care Tactical Group, and the relevant Board committee will be identified as the work progresses.
	To discuss this topic at the new Strategic Development & Operational Delivery Committee (SDODC);	LD	August 2021	It was noted at the SDODC agenda-setting meeting on 9 th September that the Chief Executive and Board Secretary had agreed that the issue of Domiciliary Care be discussed at

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	To invite the Director of Primary Care, Community & Long Term Care, the	LD	August 2021	PODCC. A paper is included on the October PODCC agenda, and also on the October SRC agenda (covering financial aspects). It was agreed that a paper covering planning aspects may come to the December SDODC meeting, if justified/required by actions arising from discussions at PODCC and SRC. Please see above.
	Pembrokeshire County Council Director of Social Services and the Director of Workforce & OD to the above SDODC meeting.			
PM(21)114	 REPORT OF THE CHAIR: To cross-reference the Welsh Government Programme for Government 2021 to 2026 document in the UHB's Recovery Plan, to provide clarity for discussions at Board in September 2021. 	LD	September 2021	Completed. This cross- referencing was undertaken as part of the Recovery Plan presentation to the August 2021 Board Seminar.
	To schedule a discussion at a future Board Seminar on learning from Field Hospitals, in terms of quality, safety, patient experience and staffing models.	JW	September 2021	Completed. Added to the Board Seminar Workplan.
PM(21)116	 REPORT OF THE CHIEF EXECUTIVE: To request that Internal Audit review the Physician Triage, Assessment and Streaming (PTAS) arrangements at an appropriate time, to ensure that they are working as envisaged and that there are no gaps in assurance. 	JW	September 2021	Completed. Will be incorporated within the 2022/23 Internal Audit Plan.

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PM(21)118	 TRANSFORMING MENTAL HEALTH SERVICES UPDATE: To discuss scheduling presentation of the findings of the external review at a future Public Board meeting. 	AC/JW	August 2021	The scope and timescales of the external review are not yet confirmed. It is suggested that an update be scheduled for the 27 th January 2022 Board meeting.
PM(21)119	 THREE YEAR DRAFT PLAN FOR CHILDREN'S SERVICES: To provide information outside the meeting around how the NEST framework links with the Three Year Plan. 	AC	September 2021	The NEST framework, whilst a planning tool for the regional partnership tool, aligns with the development of the UHB's 3 year plan, in that it seeks to aid in maintaining an overview as to how services and key partner agencies work together to achieve the best outcomes for children.
PM(21)120	 IMPROVING PATIENT EXPERIENCE REPORT: To consider how the UHB might communicate to the general public current challenges in providing Primary and Secondary Care services. 	JP/AC	August 2021	The UHB constantly reviews its ongoing communications to ensure they are linked to national messages and that they reinforce messages to the public around current challenges in service provision.
PM(21)121	 COVID-19 REPORT AND UPDATE ON ANNUAL PLAN: With regard to theatre capacity, to supply information regarding how much of the remaining 30% capacity the Independent Sector will be able to provide; 	AC	September 2021	This work is still in train, and is being constrained further due to site emergency pressures, with some planned elective activity being stood down. An update to this position statement will feature within the next Integrated Performance Assurance Report.

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	To consider how national work relating to 'front door demand' is replicated at a local level, to feed into the UHB's planning and response.	AC	September 2021	Meetings are taking place with local communication and engagement colleagues to ensure we have a comprehensive communications and engagement strategy for the work around the Urgent & Emergency Care (UEC) model. Alongside the local work, there is work ongoing nationally around communications and engagement to ensure a consistent All Wales approach. However, it is worth noting that certain of the national initiatives (for example 111 First) is rolled out across two phases, with the first phase being agreed nationally as a 'soft launch' i.e. no communications. Analytical work around our UEC demand has been undertaken, using both internal data provided by the analytical department and also in collaboration with Lightfoot. This was utilised to inform the UEC model, to ensure that the work is demand-driven and evidenced; and work is progressing with the Performance and Finance teams to ensure that the impact and benefit, both financially and also in terms of bed days, can be evaluated.

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PM(21)122	PERFORMANCE REPORT – MONTH 3 2021/22: • To present to SDODC modelling data/ information around Planned Care (patients waiting over 36 weeks);	AC	August 2021	Current modelling included COVID-19 and Non-COVID 'front door' demand forecasts. An updated national model which will identify more specifically the impact of winter viruses such as Flu is in the process of being finalised. Once received, it will be run through the local modelling cell to understand the potential local implications and any change to the UHB's response which may be required.
	To present the approach to addressing PADR performance to the next meeting of the People, Organisational Development & Culture Committee (PODCC).	LG	October 2021	Forward planned onto the agenda for the PODCC meeting on 11 th October 2021.
PM(21)132	STRATEGIC BUSINESS INTELLIGENCE: To prepare a report for consideration by the Sustainable Resources Committee (SRC) outlining the achievements of the work conducted with Lightfoot thus far, along with the future 'shape' of this relationship; to provide the assurance required by Board in considering approval of further funding.	НТ	August 2021	Completed. Agenda item 'Strategic and Operational Intelligence' forward planned onto the agenda for the SRC meeting on 23 rd August 2021.