



CYFARFOD BWRDD PRIFYSGOL IECHYD UNIVERSITY HEALTH BOARD MEETING

DYDDIAD Y CYFARFOD: DATE OF MEETING:	24 November 2022
TEITL YR ADRODDIAD: TITLE OF REPORT:	Report of the Chair
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Miss Maria Battle, Chairman
SWYDDOG ADRODD: REPORTING OFFICER:	Miss Maria Battle, Chairman

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

ADRODDIAD SCAA

SBAR REPORT

Sefyllfa / Situation

To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the UHB) since the previous Board meeting.

Cefndir / Background

This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.

Asesiad / Assessment

Funding for Arts on Prescription Development Programme

The UHB is excited to announce funding of £45,700, through a dynamic cross sector partnership with the Arts Council of Wales, that will be invested in arts on prescription across the Health Board. The arts on prescription programmes are non-clinical, group-based arts programmes which aim to improve mental health and quality of life for participants. At-risk or vulnerable individuals are referred to the programmes, which are often provided locally by the arts, voluntary and community sectors. The project aims to address health inequalities and improve mental health and wellbeing for communities and connectors across Pembrokeshire, Carmarthenshire and Ceredigion. This innovative project closely aligns with the UHB's health and care strategy for a 'Healthier Mid and West Wales' and builds on the knowledge and growing evidence base that the arts have a powerful role to play in enabling people to live joyful, healthy, and purposeful lives.

Carmarthenshire Therapy Dogs

As part of Play in Hospital week, Carmarthenshire Therapy Dogs visited Cilgerran ward in Glangwili Hospital. The Carmarthenshire Therapy Dogs scheme started in 2015 and regularly visit Glangwili. The volunteers support people in care home settings, hospitals and schools across Carmarthenshire and surrounding counties, bringing comfort, and reducing loneliness and isolation. The volunteers and their dogs are recruited, assessed and DBS checked, and they are noticeable by their branded clothing and matching dog coats.

Armistice Day and Remembrance Sunday Services

Hywel Dda University Health Board has a long-standing commitment to being an armed forces-friendly organisation having signed the Armed Forces Covenant initially in 2013 and gaining the Defence Employer Recognition Scheme Gold award in July 2021. In recognition of this year's Armistice Day, the UHB unveiled Armed Forces commemorative benches across the four acute hospitals.

On Sunday 13 November 2022, the HDdUHB's Armed Forces Champion and staff, Independent Members and I attended Remembrance Services across the three counties to lay wreaths to remember the vital role played by the Armed Forces, and their families and those who have lost their lives as a result of conflict or terrorism.

Celebrating Carers Rights Day – 24th November 2022

Carers Rights Day is an annual campaign to help raise awareness of the rights of unpaid Carers. The Strategic Partnerships, Diversity and Inclusion Team co-ordinate a Carers Strategy Group within the Health Board which brings together colleagues from operational and corporate teams, who work in partnership to drive forward a broad range of actions to improve the support available to unpaid Carers, and address the Health Board Planning Objective 2.A.

Carers Rights Day falls on the same day as our Board meeting where members will have the opportunity to watch a short video, "[Larry's Story](#)" documenting the experience of an unpaid Carer and how they have benefited from the support provided by the Carers Discharge Support Service. This is a project led by the Health Board and funded through the Welsh Government's Regional Integration Fund (RIF) via the West Wales Regional Partnership Board. The infographic below shows that between April-September 2022 the service has provided direct support to 214 unpaid Carers facilitating their involvement in hospital discharge planning, as well as giving out 271 hospital information packs, responding to ward staff enquiries and delivering awareness raising training.

The Carers Discharge Support Service

April - September 2022

supported

214
unpaid carers



responded to

188
ward staff enquiries



61
staff have
attended a Valuing Carers
training session

276
ward staff
have engaged
with the service

given out

271
hospital
information packs



"Without the support of the Carer's Officer I don't think I could have managed the discharge process"
- feedback from a carer

"A referral to the Carer's Officer reduced the pressure on myself as a Carer and made an immediate impact "
- feedback from a carer

To support Carers Rights Day there will be a number of activities taking place across the health board area including:

- Information stands at all hospitals and some community hospitals, Integrated Care Centres and Hafan Derwen. Carers Officers, Admiral Nurses, Macmillan Nurses, Workforce/HR Advisors and members from the Community Development Outreach Team will be supporting the information stands and available to speak to staff and members of the public.
- The launch the annual staff Carers Survey to help inform future work on how we can support employees with caring responsibilities.
- Sharing information on Global and Social Media to promote events which are taking place across the Health Board area which are being delivered by third sector partners.

Deaths in Service

I am very sad to report the death of Consultant Psychiatrist Dr Matthew Sargeant and wish to express my sincere condolences on behalf of the Board and the organisation to his family, friends and colleagues. Dr Sargeant joined the NHS in 1997 and during his time held a number of posts including the post of Associate Medical Director, before retiring and returning as a locum Consultant. Dr Sargeant was a highly respected colleague, completely dedicated, with such expertise and always focused on his patients.

Board Seminar 12 October 2022

Welsh Health Specialised Services Committee (WHSSC) Specialised Services Strategy

Members received a presentation on the planned development of a ten-year strategy for specialised services for the residents of Wales and the approach that WHSSC is taking to engage with key stakeholders to support its development. The engagement process will use a blended approach of written/electronic feedback via an online survey and general feedback from stakeholder meetings. The Board welcomed the opportunity to provide feedback and noted that the data from the outcomes team at WHSCC for the UHB area will be shared in order that UHB can use it to help meet its statutory obligation as health provider for its population.

Integrated Locality Planning/Accelerated Cluster Development

Members received the Integrated Locality Planning/Accelerated Cluster Development update outlining the technical detail around Accelerated Cluster Development (ACD) which was nationally driven and the Integrated Locality Planning (ILP) which is the bedrock of strategic and integrated planning across the system. Members welcomed the progress to date recognising that it would be between three and five years before real change occurs and over that time, the Board will continue to renegotiate its role in relation to the model so that there is enough space to pursue the community focus that the UHB has already signed up to.

Health and Social Care (Quality and Engagement) (Wales) Act 2020

Members received a report on the Quality and Engagement Act (Wales) and were advised of its significant impact in terms of how the UHB will do business, particularly in terms of reporting and what the public will see about the UHB's services. Members noted that the duties come into force in April 2023, and that the Act Implementation Group is to focus on the Duty of Quality. It was noted that the Duty of Candour annual report must state how often the Duty of Candour has been triggered during the reporting year and provide a brief description of the circumstances in which it has been triggered, specifying any steps taken to prevent those circumstances recurring. Members were pleased to hear that the UHB is the first Health Board to implement the Duty before implementation is required.

Targeted Intervention

Members received a verbal update following confirmation that the UHB's escalation status has changed from 'enhanced monitoring' to 'targeted intervention' for planning and finance. Members were advised that the UHB is committed to engage positively on the challenges once the baseline is understood and that the benchmark for de-escalation is clear.

Board Seminar 25 October 2022

Draft Joint Independent External TB Review Report

A joint meeting was held between Public Health Wales (PHW) and the UHB to consider the draft findings of the jointly commissioned, external independent review of the management of the Llwynhendy tuberculosis (TB) outbreak incident. Members discussed the findings noting that the final report will inform respective Boards of patient experience, the patient journey, determine any shortcomings and areas of improvement and will ensure that both Boards follow best practice in the future. The report will be presented to the Board at its January 2023 Board meeting.

Key Meetings

I have attended the following meetings:

- Local Authority Independent Board Member Interviews
- Queens Green Canopy Committee meeting
- Llandoverly League of Friends
- South-West Wales Corporate Joint Committee
- Hywel's Applause 2022
- Mid Wales Joint Committee and Conference
- Wales NHS Annual Conference
- Councils Leaders' Monthly Meetings
- CHC Monthly Meeting
- Monthly political meeting
- Chairs Peer Group meeting
- SSOSPAN
- BAME Advisory Group meeting
- Chairs Commendation Awards Event
- Ministerial Meeting
- All Wales Chars Meeting
- Dwali Celebration event
- Emma Woollet and Carl Cooper, Chairs of Swansea Bay and Powys Health Boards
- Darren Hughes CEO NHS Confederation
- Active Bystander Training

Visits/Event

On 26 October 2022 I visited both the Cardigan and Aberaeron Integrated Care Centres with the CEOs of Pembrokeshire, Carmarthenshire and Ceredigion FE Colleges and Save Withybush Campaign. They were all impressed with the range of services on offer, the facilities, staff moral and the same day urgent care unit. It enabled them to see an operational integrated care centre to give an insight into the Programme Business Case. It also gave me the opportunity to thank all staff who continue to work hard to offer a service to their patients.

Enabling Quality Improvement in Practice (EQIIP) Cohort 2 Celebration Event

It was wonderful to see the innovation, high staff morale and ingenuity of all the teams who presented their projects at the celebration event at Parc Y Scarlets on 7 November 2022. Everyone was focused on improving patient experience. A huge thankyou to the Executive Director of Nursing, and her team.

Pembrokeshire College

On 11 November 2022 we continued our engagement with over 100 pupils at Pembrokeshire College, sharing our Programme Business Case and the employment opportunities within the UHB with a fun interactive quiz. Afterwards we met members of staff. We listened to student feedback, which included the need to increase apprentices pay, and there was a real interest in continuing the partnership. We intend to role this out to other FE colleges. Thank you to our Independent Member Iwan Thomas and our Communications Director, Alwena Hughes, for organising this successful event.

Independent Board Member Site Visits

Historically, Independent Board Members have undertaken formal and informal visits to both acute and primary care teams across Hywel Dda. However, due to restrictions during the COVID-19 pandemic, all visits were paused. Formal visits re-started in April 2022 and have

been extended to include non-clinical teams across Hywel Dda; below is a list of areas visited since my previous update to Board in May 2022:

- Bronglais Hospital Chemotherapy,
- Gorwelion Community Mental Health Centre, Aberystwyth
- District Nurses (Carmarthen)
- Twilight Sanctuary, Llanelli
- Estates/Housekeeping/Porters Withybush Hospital
- Catering Staff Withybush Hospital
- Cardiology, Glangwili Hospital

Celebrating Success/Awards

NHS Chief Scientific Officer’s Excellence in Healthcare Science Awards

The Chief Scientific Officer’s Excellence in Healthcare Science Awards recognise and celebrate the contributions and achievements of the healthcare science workforce and the impact they have on patient outcomes by championing inspiring case studies of quality improvement, innovative partnership, and pioneering service delivery. I am pleased to announce that Professor Chris Hopkins, Head of Innovation and TriTech, has won the Excellence in Healthcare Science Research and Innovation Award. The research and innovation award celebrates healthcare scientists who have undertaken ground-breaking scientific work and established strong collaborations for innovation and enterprise to make a real difference in patient care. I wish to extend my congratulations to the TriTech team who are a fantastic example of this. Bringing together researchers, innovators, clinicians and engineers to design, develop and implement new innovative technologies in Wales and across the UK.

NHS Wales Awards 2022

Hywel Dda University Health Board is celebrating, after winning four awards at the 2022 NHS Wales Awards., including the special Outstanding Contribution award jointly to the Health Board and Carmarthenshire County Council for the inspiring intermediate care team. The national awards recognise how innovative ideas for change can make a significant difference to the patients who need care, the organisations who provide care, and the health and care system as a whole. Successful winners are as follows:

Winners	Category
Hywel Dda UHB and Carmarthenshire County Council health and social professionals who provide intermediate care.	Delivering person-centred services.
Glangwili Hospital pharmacy team for a project to improve the workflow and efficiency of pharmacy services.	Enriching the well-being, capability and engagement of the health and care workforce.
A partnership pilot project between the Same Day Emergency Care team at Withybush Hospital and the Welsh Ambulance Service Trust.	Providing services in partnership across NHS Wales.

Welsh Pharmacy Awards

It was a night of success for several pharmacists across the UHB with four winners at the 2022 Welsh Pharmacy Awards, which took place on 7 September 2022 to celebrate pharmacy professionals including those from hospital and community pharmacy and highlight their various industrious and innovative projects.

Winners	Category
Luso Kumwenda, locum Pharmacist based in Llanelli	Locum of the Year Award.
Nrpendra Sing from Borth Pharmacy in Ceredigion	Innovations in Service delivery in Community Pharmacy
Glangwili Hospital Pharmacy Team in Carmarthen.	Hospital Pharmacy Team of the Year Award.
Jenny Pugh-Jones, Clinical Director for Pharmacy and Medicines Management.	2022 Special Recognition Award.

In addition, a special mention goes to Rhian Downs and the Community Drug and Alcohol Team who were in the Management of Substance dependency in the Community Category. Team Well Pharmacy in Llanelli were also finalists, having been shortlisted in the Development in Female Health Category. On behalf of the Board, I wish to extend my congratulations to all our winners and finalists.

Investors in Carers scheme

The Investors in Carers scheme is designed to help health, social care, third sector and other organisations focus on, and improve, their carer awareness and the help and support they give to carers. The scheme is delivered by Hywel Dda University Health Board and is supported by its local authority and third sector partners in Carmarthenshire, Ceredigion and Pembrokeshire. I would like to congratulate the Paediatric Speech and Language Therapy service who has been successful at the bronze level of the Investors in Carers scheme. Being part of this scheme has given the team the opportunity to work together across Hywel Dda to be able to identify and signpost carers to the carer service. This has allowed them to offer support to carers ensuring they have access to the support they deserve through the carer service.

Starlight's Health Play Awards 2022

The UHB's play teams at Glangwili, Bronglais and Withybush Hospitals have been recognised as runners up of Play Team of the Year at this year's Starlight's Health Play Awards. The Health Boards play teams work directly with children in hospitals, empowering them to understand more about their treatment, develop coping techniques, distract them during procedures and support their mental health whilst they are undergoing treatment. The team work to make the doctors and nurses jobs easier so they can focus on the medical side of things. Play is so important, it's the right of every child and it's important they have play when they come into hospital to try and normalise what a child would normally do at home..

2022 Apprenticeship Awards Cymru

Congratulations to Willow Day Care at Glangwili Hospital who have been named as finalists in the 2022 Apprenticeship Awards Cymru in the Small and Medium Employer of the Year category. Launching a new business at the height of the Covid-19 pandemic has turned out to be a great decision for a Carmarthen-based day care provider. After beginning with a strong onus on training staff through apprenticeships, the business has enjoyed a staggering 1,600% increase in children attending, from 7 at inception to 130 a year later and 20 employees. Willow Day Care offers Apprenticeships in Children's Care, Play, Learning and Development from Levels 2-5 as well as Playwork Level 3, delivered by TSW Training.

West Wales Health & Care Awards 2022

On 9 November 2022 the West Wales Health & Care Awards 2022 were held at the Haverfordwest Showground. On behalf of the Board, I wish to extend my congratulations to all the nominees, everyone shortlisted and all the winners of the evening.

- Pembrokeshire Older Adult Community Mental Health Team collecting the Contribution to COVID-19 award,
- North Ceredigion Team of Community Midwives based in Bronglais were Community Based Team of the Year,
- Primary Care Team of the Year award was awarded to the Hywel Dda Community Development Outreach Team,
- Dr Deepak Verma from Withybush Hospital winning Hospital Staff Member of the Year,
- Sharon Lee, District Nurse Team Leader winning the Excellence in Quality Health and Social Care award.

In addition, a special mention goes to all individuals/teams shortlisted:

Padarn Ward, Glangwili General Hospital, Hywel Dda Community Development Outreach Team, Pembrokeshire Older Adult Community Mental Health team, North Ceredigion Community Midwives based at Bronglais Hospital, Robert Preen, Louise Wonnacott and Michaela Cole Senior Urgent Care Practitioner from Cardigan Same Day Urgent Care Unit.

Long Service Awards

In 2019, the Health Board introduced the Long Service Awards in recognition of staff who have given the most hours, days and years to serving the local NHS across different professions across Carmarthenshire, Ceredigion and Pembrokeshire. We want to celebrate staff who have reached milestones working within the NHS. I have been privileged to meet them personally to present them with their award, listen to their experiences during their 40 years of service, to their advice and to thank them on behalf of the Board.

Employee	Position/Location
Dr Surendra Gupta	Consultant Glangwili Hospital (GH)
Andrew Medicke	Environmental Energy Officer, Estates, GH
Kevin Lyndon Davies	Medical Supplies Officer, Main Stores, GH
Martin Owen	Healthcare Science Assistant, Clinical Engineering
Andrea Jones	Carmarthenshire School Nursing, Dafen, Llanelli
June Picton	Associate Medical Director for Professional Standards Health Board Wide
Teleri Gwyther	Heart Failure Nurse Specialist, Aberaeron Integrated Care Centres (AICC)

Independent Board Member Update

I am pleased to announce that, following approval by the Minister for Health and Social Services, Cllr Rhodri Evans, Ceredigion County Council has been appointed as Independent Board Member Local Authority and will commence in post soon.

Associate Board Member Update

Since the previous Board meeting, Ms Sian Howys, Director of Social Services, Ceredigion has retired and has therefore stood down as the Local Authority Representative to the Board. The Board is awaiting approval by the Minister for Health and Social Services for her replacement

Argymhelliad / Recommendation

The Board is asked to support the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Cynllunio Planning Objectives	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019	6. Contribute to global well-being through developing international networks and sharing of expertise 8. Transform our communities through collaboration with people, communities and partners

Gwybodaeth Ychwanegol:

Further Information:

Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termiau: Glossary of Terms:	Included within the body of the Report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman

Effaith: (rhaid cwblhau)

Impact: (must be completed)

Ariannol / Gwerth am Arian: Financial / Service:	No impact
Ansawdd / Gofal Claf: Quality / Patient Care:	Ensuring the Board and its Committees make fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by

	those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
Gweithlu: Workforce:	No impact
Risg: Risk:	No impact
Cyfreithiol: Legal:	No impact
Enw Da: Reputational:	No impact
Gyfrinachedd: Privacy:	No impact
Cydraddoldeb: Equality:	No EqIA is considered necessary for a paper of this type.