



**CYFARFOD BWRDD PRIFYSGOL IECHYD  
UNIVERSITY HEALTH BOARD MEETING**

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	26 May 2022
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Report of the Chair
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Miss Maria Battle, Chairman
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Miss Maria Battle, Chairman

**Pwrpas yr Adroddiad (dewiswch fel yn addas)**

**Purpose of the Report (select as appropriate)**

Er Sicrwydd/For Assurance

**ADRODDIAD SCAA**

**SBAR REPORT**

**Sefyllfa / Situation**

To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the UHB) since the previous Board meeting.

**Cefndir / Background**

This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.

**Asesiad / Assessment**

**COVID-19 Update**

**COVID-19 Spring Booster Vaccination Programme**

During April 2022, we commenced the spring booster vaccine across Carmarthenshire, Ceredigion and Pembrokeshire. Given that COVID-19 is more serious in older people and those with a weakened immune system, people aged 75 years and over, those in care homes and those aged 12 years and over with a weakened immune system are being offered a spring booster vaccination. Similar to previous vaccination programmes, those eligible will be invited to either attend one of our Mass Vaccination Centres or their General Practice.

**Celebrating a Year of Digital Nursing at Hywel Dda**

Hywel Dda's digital revolution continues to go from strength to strength, as we marked the first-year rollout of the Welsh Nursing Care Record (WNCR) on 4<sup>th</sup> May 2022, which has transformed the way we manage nursing documentation across the three counties. The NHS has rolled out the use of the WNCR widely and Hywel Dda University Health Board is one of the first organisations to implement the application across the whole organisation. The application went live in South Pembrokeshire and Worthybush General Hospitals (WGH) in April 2021 and, following on from its success, is now live in a total of 52 wards and departments in three Acute Hospital sites and four community hospitals across the Health

Board. Despite facing unprecedented pandemic pressures, the roll out to other hospital sites over the year has gone smoothly, the nursing staff have embraced this new way of working and recognise the benefits of using the same standardised nursing language to reduce duplication and improve the patient experience.

We are also investing in other digital means to make health care more accessible, such as Personal held records "Patients Know Best" (PKB) which is a new way for our patients to view their medical information online. It can help keep the patient and those involved in their care more informed and involved in decisions about their health and the care needed. We also offer Digital assessments, which allow patients to tell us about their symptoms and quality of life from home. This helps us provide better care by measuring what matters most to the patient.

### **CT Scanner Replacement at Glangwili General Hospital (GGH)**

Patients across South West Wales have been given a boost following the installation of a brand new, £2.2m state-of-the-art CT scanner at GGH. The scanner, which has been funded by a Welsh Government grant, incorporates the latest technology available and will greatly improve the patient experience with increased resolution and faster scan times. Wrist and elbow scans can now be performed with the patient sitting in a chair, and the imaging can be performed in 4D. Cardiac scans can be acquired in a single heartbeat and will allow GGH to provide a Cardiac CT service to our patients, and the new scanner means that brain scans can be scanned in one rotation (0.40 sec), which will benefit paediatric patients. The scanner also has an extended table length which means we can scan from head to feet. This investment from the Welsh Government will be of great benefit to our patients by allowing the Health Board to reduce our COVID-19 backlog by increasing our capacity and reducing waiting times. The demountable CT scanner, which had been situated temporarily in GGH, will now move to WGH in Haverfordwest, pending the replacement of their scanner.

In addition, the Health Board has benefited from WG funded replacement of ultrasound equipment. The scanners have the benefit of the latest software to future-proof the service ready for any change in clinical demand or treatment pathway. From the same investment, all sites have new DR mobile X ray units, for use at the patients' bedside, which upload direct to the PACS system and provide an instant image for both the Doctor and Radiographer to view on the Ward. These machines are also compatible with the new DR X-ray rooms that are also being installed this financial year across the Health Board.

### **Partnering to Deliver Research and Innovation Opportunities**

Hywel Dda University Health Board (UHB) and Swansea University will work together to help improve the health and well-being of communities in the three counties under a new agreement. The two organisations have signed a Memorandum of Understanding (MoU), which commits to a partnership in several new areas, including increasing the number of honorary and jointly-funded posts in areas of mutual interest; improving the number and diversity of clinical trials across the region; focusing on new diagnostic technologies and commercial drug trials; and supporting the growth of educational programmes vital to the development of future models of service delivery. Several developments over recent years demonstrate what the partnership can deliver across the region. An example of this is the development of a Primary Care Academy in Aberystwyth, which is developing the next generation of general practitioners within the region. The growth of the campus at St David's Park, Carmarthen, offers a high-quality nursing programme delivered within the three counties and several recent research and innovation projects – in areas including clinical engineering, cardiology, colorectal cancer – are ensuring that clinicians and patients across West Wales can access the latest innovations.

## **Employers for Carers**

Hywel Dda University Health Board have successfully achieved their 'Carer Confident Level 2 – Accomplished' benchmark in the Carers Wales Employers for Carers scheme, in recognition of the help and support to staff members who also have a caring role in their personal lives.

The Health Board's contribution to improving outcomes for unpaid carers is co-ordinated via a Carers Strategy Group which is overseen and facilitated by the Carers Team (part of the Strategic Partnerships, Diversity and Inclusion Team). This is a multi-professional group drawing membership from a wide range of directorates and teams all with a commitment to identifying actions which will support staff with caring roles, as well as patients and family members who are unpaid carers.

The Health Board achieved Level 1 Carer Aware in March 2020 and a task group have been working on collating evidence for the Level 2 submission. The Health Board's submission achieved 106 points out of a maximum of 110 and the assessors' summary feedback was: "Overall, the supporting evidence provided with your application was consistently pertinent, high quality and comprehensive. The way you presented the information in your application form and accompanying evidence was also very clear and this made it easy to access and review. In conclusion, therefore, as you can see by your scores, this was an exemplary application – and many congratulations on achieving Carer Confident Level 2".

Achievement of the Carer Aware Level 2 - Accomplished award demonstrates the Health Board's recognition of the invaluable role that unpaid carers play in supporting those that they care for. As a significant employer, our work to support unpaid carers highlights how we are implementing our Health Board values and the Carers Strategy Group are keen to further roll-out awareness raising of the ways in which staff can be supported. This will include the launch of a bite-size training video during Learning at Work week (week commencing 16<sup>th</sup> May 2022) and promoting and raising awareness of sources of information, advice and practical assistance.

## **Board Seminar 7<sup>th</sup> April 2022**

### **Programme Business Case (PBC)**

Members received an overview of the Programme Business Case (PBC). Members recognised the exciting opportunity to redesign all pathways on a sustainable footing and that the aim of the strategy is to demonstrate that when implemented, the new model should reduce costs. It was noted that the Executive Team will consider the Integrated Medium Term Plan's (IMTP's) footsteps over the next ten years as part of the planning process. Members received assurance that the Communications team will ensure clear communication with the public and that engagement and listening to the public continues as part of the strategy development.

### **Development of the IMTP**

Members received an update on the development of the IMTP including an overview of the scrutiny questions received following submission of the plan to Welsh Government. Members were advised of the early data analysis undertaken on the options appraisal, such as the travel time implications. Members discussed the location of the Community Hubs and Integrated Care Centres and received assurance that every effort will be made to place them at the heart of the community, whilst recognising the challenges with access and car parking in some areas. Members acknowledged that the IMTP is designed to set out the stepping stones to progress the strategy.

### **Waiting List Initiative and Service Improvement**

Regrettably, the number of people waiting has grown significantly as a result of COVID-19. Members received an update on the Waiting List Support Service (WLSS), which aims to support patients waiting for treatment. Also, the Quality Improvements activities within the Health Board including team structures, the recent successful recruitment into the service, quality improvement projects, and the next steps. Members noted the success of the WLSS as part of Planning Objective 1E, and the key themes emerging. Following discussions on the value of the service for patients, Members agreed that the Executive Team should explore funding streams to ensure continuation of the service. Members commended the work undertaken by the Quality Improvement Team, highlighting the importance of the organisation's focus on continuous improvement and ensuring the right culture and environment for projects to flourish.

### **Review of Board Effectiveness**

Members received an update on the review of Board Effectiveness, noting that the Chair and Chief Executive had considered the evidence and agreed the overall level of maturity for the Health Board in respect of governance and Board effectiveness for 2021/22 is at Level 4 (no change from 2020/21). Whilst there are areas of good practice and innovation being shared with others, the Health Board is still working to demonstrate sustainable improvement throughout the organisation, Members agreed the Level 4 recommendation and recognised the significant amount of information underpinning the self-assessment, drawing together the sources of assurance.

### **Reverse Mentoring**

The Board has been individually mentored by staff from frontline services, Black, Asian and Minority Ethnic (BAME) staff and staff who are under 25 for the past year. We had a joint reflective session with our mentors and the feedback was overwhelmingly positive with greater understanding of each other's roles and the pressures and culture of the Health Board. I would like to thank the mentors on behalf of the Board; we are considering rolling this out across the organisation.

### **Key Meetings**

I have attended the following meetings:

- Leaders Forum - Spread & Scale Academy
- Ukraine Welcome Event
- County Councils Leaders Monthly Meetings
- NHS Chairs Ministerial Meeting
- Chairs Group meeting
- BAME Advisory Group Meeting
- CHC Monthly Meeting
- Monthly Political Meeting
- Meeting with Emma Woollett (Chair of Swansea Bay)
- Annual Rotary Charter Night Dinner
- Mental Health Teams in St Non's, St Caredeg's, Bro Cerwyn
- Radiology Team in WGH

### **Visits**

I attended the opening of the new Maternity Ward at GGH which forms part of a £25.2m Welsh Government investment. The new development has created new obstetric and neonatal facilities at the hospital. The improved facilities are part of our continued investment in women and children's services and will provide a modern environment for babies and mothers across Carmarthenshire, Ceredigion and Pembrokeshire.

### **Independent Board Member Site Visits**

Historically, Independent Board Members have undertaken formal and informal visits to both acute and primary care teams across Hywel Dda. However, due to restrictions during the COVID-19 pandemic, all visits were paused. During April 2022, formal visits re-started and have been extended to include non-clinical teams across Hywel Dda; with the areas visited to date below:

- Teifi Ward, GGH
- Cleddau Ward, GGH
- Padarn Ward, GGH
- Acute Response Team (ART), Carmarthenshire
- Bronglais General Hospital (BGH) Pharmacy
- The Bed Management Team, BGH
- Aberaeron Integrated Care Centre
- Llandovery Hospital
- Amman Valley Hospital
- Prevention, Assessment & Management of Violence & Aggression (POMOVA) Team Carmarthenshire
- Finance Team, Carmarthenshire
- Sunderland Ward, South Pembrokeshire Hospital
- Workforce & Organisational Development Team, Carmarthenshire
- Begelly Unit, Kidwelly
- Greville Court, Pembroke Dock
- Medical Records, WGH
- ART team, Pembrokeshire
- Endoscopy Unit, PPH
- Waiting List Centre, PPH
- Pharmacy, PPH
- Command Centre, Hafan Derwen

### **Celebrating Success/Awards**

#### **The National Black, Asian And Minority Ethnic (BAME) Health & Care Awards**

The National BAME Health & Care Awards recognise British health and care professionals who are making a difference in our lives. A number of Hywel Dda University Health Board BAME staff have been recognised for their contribution, with the finalists listed below:

- Dr Tipswalo Day,
- Jefferson De Vera,
- Anand Ganesan,
- Dr Premkumar Pitchaikani,
- Chris Martin,
- Dr Hashim Samir,
- Dr Akhtar Khan,
- Beverly Davies,

In addition to our staff, Hywel Dda University Health Board has also been shortlisted in the Outstanding Corporate Achievement of the Year category.

I am immensely proud of our colleagues from the BAME community and it is an amazing achievement to have been shortlisted in so many categories for a National award. On behalf of the Board, I wish them good luck at the ceremony, which takes place on 9<sup>th</sup> June 2022.

### **Chief Nursing Officer Wales Excellence Awards**

The Chief Nursing Officer (CNO) for Wales launched the “CNO Excellence awards” which, as a recognition scheme, honours and recognises exceptional contributions from our professions for the dedication, innovation and excellence they provide to support the population of Wales. The excellence awards recognise and reward those who make a real difference and is an opportunity to showcase the excellent work, innovation, exemplary team work, achievements and dedication of our workforce in Wales. The scheme aims to celebrate the Welsh NHS nursing and midwifery workforce and those who go above and beyond their everyday roles to provide excellent care, leadership and inspiration. During the ongoing challenges associated with the pandemic, these individuals continue to demonstrate professionalism, commitment, innovative approaches and excellence in what they do, with the CNO wanting to recognise and celebrate this.

Nominations for the CNO excellence scheme are welcomed for those demonstrating achievements in education or development of others, research, leadership, practice, tackling diversity, tackling health inequalities, and can be awarded to either an individual or a team. On behalf of the Board, I wish to congratulate Ms Chris Hayes, Nurse Staffing Programme Lead, who was recently awarded a Chief Nursing Officer’s Excellence Award for the Nurse Staffing Levels programme.

### **Long Service Awards**

In 2019, the Health Board introduced the Long Service Awards in recognition of staff who have given the most hours, days and years to serving the local NHS across different professions across Carmarthenshire, Ceredigion and Pembrokeshire. I have been privileged to meet them personally to present them with their award, listen to their experiences during their 40 years of service, to their advice and to thank them on behalf of the Board.

<b>Employee</b>	<b>Position/Location</b>
Nelly Jones	Department of Trauma and Orthopaedics, Glangwili General Hospital (GGH)
Amanda Lee	Mental Health Support Worker, Cwm Seren LSU
Karen Lewis	Registered Mental Health Nurse, Cwm Seren LSU
Margaret Beadmore	Registered Mental Health Nurse, Cwm Seren LSU
Janet Jones-Tayler	Registered Mental Health Nurse Seren LSU
Nina Nelson	Registered Nurse, Sunderland Ward, South Pembrokeshire Hospital

### **Employee or Team of the Month**

Members of staff, patients, service users and the public can nominate staff who have gone above and beyond the call of duty and for their excellent work. Since the Board was last updated at its March 2022 meeting, the following employees/teams have received the Employee or Team of the Month award.

I have been privileged to meet them all and visit them in their places of work. With such busy and demanding roles, it is often the only time a team or individual can stop and reflect on their work, their dedication and the challenges of the last two years. It is also an opportunity to listen and thank staff on behalf of the Board.

<b>Employee or Team</b>	<b>Reason for Nomination</b>
<p>Alison Gittins Head of Corporate &amp; Partnership Governance Hafan Derwen, Carmarthen</p>	<p>Nominated by Joanne Wilson, Board Secretary, in recognition of her outstanding dedication, competence and conscientious performance. Alison is an absolute credit to the profession and to the Health Board and is highly respected both within Hywel Dda and nationally with her peers across NHS Wales. The way Alison supported the response to the pandemic has been outstanding and kept the organisation safe during this challenging period. In true governance style, she always undertakes the work in the background and prefers to stay out of the limelight – always being genuine and humble in her approach.</p>
<p>Administration Team, Vaccination Centre, Pembrokeshire Archives, Haverfordwest.</p>	<p>Nominated by Tei Tallett, Immuniser, in recognition of their outstanding dedication, competence and conscientious performance. The administration team have remained calm under pressure and always give excellent patient service. In addition, they have supported colleagues with any computer issues whenever required.</p>
<p>Admissions Team GGH Carmarthen</p>	<p>Nominated by Lisa Plummer, Waiting List Coordinator, in recognition of performing at a level above and beyond normal job requirements. It is noted that despite being under pressure they worked together as a fantastic team to ensure patients were allocated appointments by strategically managing schedules and calendars. It is commendable that whilst maintaining the services under such pressures, they continued to support each other and maintain great working relationships. As a team they epitomise the organisational values of ‘working together to be the best we can be’, ‘striving to develop and deliver excellent services’ and ‘putting people at the heart of everything we do’.</p>
<p>ART/CRT Aberaeron and Cardigan Integrated Care Centres</p>	<p>Nominated by Tracey Evans, Head of Community Nursing Ceredigion, in recognition of their outstanding dedication, competence and conscientious performance. The team have worked tirelessly in not only providing excellent care to patients within their own service but taking it upon themselves to support other community teams where staffing has been an issue. They have had a significant impact on patient care and due to their support and dedication the Health Board has been able to maintain the care in Tregaron Hospital which otherwise would have been severely compromised.</p>
<p>Brenda Lawrence Health Care Support Worker Antenatal Clinic WGH</p>	<p>Nominated by Sarah Burton, Midwife, in recognition of the outstanding dedication, competence, conscientious performance, excellent customer service and ingenuity she has displayed towards patients.</p>

	<p>Sarah has been recognised as she consistently provides an extremely high level of care and goes above and beyond what is expected of her and her role for our patients. It is noted that Sarah is both reassuring and approachable, which helps patients to feel comfortable within the department.</p>
<p>Cardio-Respiratory Team Prince Philip Hospital (PPH) Llanelli</p>	<p>Nominated by Karen Ephgrave, Clinical Physiology Service Manager, in recognition of their tireless efforts at developing new ways of working throughout the pandemic to continuously improve the patient's experience. The new ways of working have increased capacity whilst keeping patients safe and will continue for the foreseeable future.</p>
<p>Clinical Coding Team Health Board Wide</p>	<p>Nominated by Maynard Davies, Independent Board Member, in recognition of their outstanding dedication, competence and conscientious performance. During the last few months, they have transformed the clinical coding performance to being only two records off being the best in Wales. The Health Board has also reached the clinical coding targets for the first time in years, which is a credit to the team.</p>
<p>Coronary Care Unit (CCU) PPH Llanelli</p>	<p>Nominated by Julia Hipsley, Unit Manager, CCU, in recognition of their outstanding teamwork and collaboration during these last few difficult months. The team have gone above and beyond the call of duty and selflessly forfeited annual leave and days off to ensure sufficient coverage of shifts. They have all worked as a team and given excellent care and displayed selfless dedication to the unit and patients.</p>
<p>David McFarlane, Mental Health Crisis Team, Gorwelion Resource Centre, Aberystwyth.</p>	<p>Nominated by Lisa Jones, Health Care Support Worker, in recognition of his outstanding dedication, competence and conscientious performance. David has demonstrated great compassionate leadership skills throughout the transformation of mental health services, by supporting staff through the difficult time and being a diplomatic ambassador throughout the process. He has demonstrated excellent collaboration skills by engaging with key stakeholders. "As a healthcare support worker currently on my journey towards a nursing degree, I am inspired by his passion and commitment. He encourages staff and patient empowerment to have an active role in moulding the changes for a more streamlined, supportive, and functional transformation of mental health services. I am proud to work within this team led by David."</p>
<p>E-Rostering Team, Hafan Derwen, Jobswell Road,</p>	<p>Nominated by Daniel Owen, Senior Workforce Manager, in recognition of their outstanding dedication, competence and conscientious performance. The team</p>

Carmarthen.	have been at the forefront of the Allocate Healthroster rollout across the Health Board and they have overcome challenges and engaged with operational teams to meet the needs of the rollout. They continue to work flexibly to ensure each area is supported and involved. They have been dedicated to a large project which will not only have a positive impact on operational nurses but also patients within Hywel Dda. The team have continued to put staff at the heart of their work, ensuring they feel competent and reassured. The rollout plan is currently ahead of projections, despite operational pressures and the COVID-19 pandemic.
Estates Team, WGH, Fishguard Road, Haverfordwest, Pembrokeshire.	Nominated by Janice Cole-Williams, General Manager, in recognition of their outstanding dedication, competence and conscientious performance. The team have worked tirelessly to ensure that necessary environmental changes have been put in place efficiently such as the installation of segregation screens, establishment of one-way systems and room ventilation systems. The team have responded quickly to ensure that these requests were fulfilled with short notice. The team have also demonstrated excellent collaboration skills and have continued to provide the other service delivery requirements of their team as well as the additional changes as a result of COVID-19. They have collaborated to carry out extensive fire improvement works, environmental upgrades and regular maintenance.
Gareth Stevens, Emergency Department, WGH, Haverfordwest.	Nominated by Josephine Dyer, Senior Nurse Manger, in recognition of his outstanding dedication, competence and conscientious performance. Gareth has demonstrated dedication to his role and always goes the extra mile for patient care. He is eager to learn new skills within the department and recently enrolled onto the NVQ Level 3. Gareth demonstrates the Health Board values to an exemplary level. He has supported colleagues with the new COVID-19 results system to ensure they are confident in using it correctly. Congratulations on becoming a permanent member of the team.
Pembrokeshire Dietitians (Acute and Community Teams)	Nominated by Emma Catling, Malnutrition Strategic Lead, in recognition of their outstanding dedication, competence and conscientious performance. Recently the Pembrokeshire Dietetics Team were named the top screener for Malnutrition Awareness Week in the whole of Wales by the British Association for Parenteral and Enteral Nutrition (BAPEN). The team have significantly improved patient services as the data collected has enabled meaningful local data to be used to plan and

	<p>improve the service. The survey took place whilst the service was already under increasing pressure from the Pandemic. Despite this, the team went over and above to ensure that everyone was supported and that the students they were training felt like valued members of the team.</p>
<p>Rachel Dieneman, Occupational Therapy, Gorwelion Resource Centre, Aberystwyth.</p>	<p>Nominated by Keri Thomas, Psychology Secretary, in recognition of her outstanding dedication, competence and conscientious performance. Congratulations on recently having your work published in a clinical textbook by the academic publisher Routledge. Rachel's hard work has ensured that the name of Gorwelion is viewed in wider academic circles as a place where professional standards are developed and maintained.</p>
<p>Sian Azjan, Ward 4, PPH, Llanelli</p>	<p>Nominated by Maria Langdon, Staff Nurse, in recognition of her outstanding dedication, competence and conscientious performance. She has demonstrated excellent compassionate leadership and is flexible to staff needs, whenever possible granting every staff request. Throughout the Pandemic you have been supportive of all staff and have been compassionate about their worries or concerns. You are an inspirational leader to your team.</p>
<p>Sioned James, Special Care Baby Unit, GGH, Carmarthen.</p>	<p>Nominated by Natalie Emery, Junior Sister, in recognition of her outstanding dedication, competence and conscientious performance. She has demonstrated the Health Board values to an exemplary level and continually supports and helps people. Sioned does her best to ensure colleagues are helped and supported if they are unsure of anything and always finds time to help. She takes the initiative in being proactive in her approach and ensures that patient care needs are met. She is always pleasant, and friendly. She's a dream teammate and represents everything Hywel Dda and the NHS is about.</p>
<p>Sunderland Ward, South Pembrokeshire Hospital, Pembroke Dock.</p>	<p>Nominated by Paula George, Clinical Lead Nurse, in recognition of her outstanding dedication, competence and conscientious performance. The team have pulled together to ensure that patient safety is at the forefront of the care that is provided. They have demonstrated an exceptional ability to foster collaboration, communication, and co-operation by working together across multidisciplinary teams in order to ensure that the care provided has been right for the patient, in a timely and safe manner. They have worked together to ensure that compassion, dignity and kindness has been shown at all times and their dedication has ensured that patients that were at risk of their care not</p>

	being sustained on the ward, due to complexities around mental health, have been recognised, are more settled and enjoying a better quality of life.
Teresa Goldbach Therapy Lead Community Hospitals, Sunderland Ward, South Pembrokeshire Hospital, Pembroke Dock.	Nominated by Paula George, Clinical Lead Nurse in recognition of her exceptional ability to foster collaboration, communication and cooperation among partners, colleagues and stakeholders. Teresa has worked consistently to ensure patient flow is maintained, whilst addressing patient safety and patient experience. She has established positive, constructive working relationships with the acute sites to ensure that patients are signposted to the most appropriate destinations for their rehabilitation and recovery. There are constant pressures with regards to patient flow and Teresa demonstrates excellent leadership and professionalism while managing this calmly and pragmatically. She epitomises the organisational values of 'working together to be the best we can be', 'striving to develop and deliver excellent services' and 'putting people at the heart of everything we do'
The Volunteers and Security Team, Ysgol Trewen Mass Vaccination Centre, Cwm-Cou, Beulah.	Nominated by Emma Thompson, Vaccinator, in recognition of their outstanding dedication, competence and conscientious performance. The team continually go above and beyond to assist patients and put them at ease, during busy and chaotic times. They demonstrate the Health Board values to an exemplary level, maintaining a calm and happy disposition, and always put the needs and comfort of patients first.
Waste Collection Team, GGH, Carmarthen.	Nominated by Stuart Jones, Directorate Support Manager, in recognition of their outstanding dedication, competence and conscientious performance. Since the pandemic the team have had to deal with the huge increase in waste produced by the hospital. There is also the added pressure of taking away furniture/equipment that cannot be used due to possible cross infection. The increase in the workload has been enormous, yet the team take this in their stride and are always happy to help.
Welsh Nursing Care Record Implementation Team, Health Board Wide.	Nominated by Anthony Tracey, Digital Director, in recognition of their outstanding dedication, competence and conscientious performance. The Team have implemented the Welsh Nursing Care Record (WNCR) across all the acute and community sites within 13 months. This saves time, improves accuracy, and minimises duplication. Data from the WNCR helps health and care organisations in Wales to improve patient outcomes and experiences. The new system enhances efficiency, value, and timeliness of care with

	the aim of improving patient safety and patient-centred care. Patients and staff will be able to move across services in Wales using the single WNCR system, ensuring consistency and accuracy. When a patient is discharged from hospital, digital assessments taken by nurses involved in their care will be made available to the national, digital patient record, the Welsh Clinical Portal (WCP). This means that the information will follow the patient wherever their care is provided in Wales.
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### Argymhelliad / Recommendation

The Board is asked to support the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

<b>Amcanion: (rhaid cwblhau) Objectives: (must be completed)</b>	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Cynllunio Planning Objectives	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019</a>	6. Contribute to global well-being through developing international networks and sharing of expertise 8. Transform our communities through collaboration with people, communities and partners

<b>Gwybodaeth Ychwanegol: Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termau: Glossary of Terms:	Included within the body of the Report

Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman
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<b>Effaith: (rhaid cwblhau)</b> <b>Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian:</b> <b>Financial / Service:</b>	No impact
<b>Ansawdd / Gofal Claf:</b> <b>Quality / Patient Care:</b>	Ensuring the Board and its Committees make fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
<b>Gweithlu:</b> <b>Workforce:</b>	No impact
<b>Risg:</b> <b>Risk:</b>	No impact
<b>Cyfreithiol:</b> <b>Legal:</b>	No impact
<b>Enw Da:</b> <b>Reputational:</b>	No impact
<b>Gyfrinachedd:</b> <b>Privacy:</b>	No impact
<b>Cydraddoldeb:</b> <b>Equality:</b>	No EqIA is considered necessary for a paper of this type.