



## CYFARFOD BWRDD PRIFYSGOL IECHYD UNIVERSITY HEALTH BOARD MEETING

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	28 July 2022
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Provision of NHS Primary Care Personal Dental Services, Ammanford
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Jill Paterson, Director of Primary Care, Community and Long Term Care
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Jill Paterson, Director of Primary Care, Community and Long Term Care

**Pwrpas yr Adroddiad (dewiswch fel yn addas)**

**Purpose of the Report (select as appropriate)**

Ar Gyfer Penderfyniad/For Decision

### ADRODDIAD SCAA

#### SBAR REPORT

##### Sefyllfa / Situation

Due to the cessation of a General Dental Services (GDS) contract in the Ammanford area, work has progressed to take forward a procurement process to secure alternative NHS dental services to residents of the Amman Gwendraeth Cluster.

##### Cefndir / Background

In accordance with the Health Board Standing Financial Instructions, the commissioning of a new or replacement General Dental Services (GDS) Contract is conducted through a formal tender process to ensure that there is a clear and transparent process through which independent contractors can apply.

The Health Board received notice that the contract holder providing NHS dental services from Margaret Street Dental Practice, Ammanford were closing on 31 July 2022. The decision for the closure was as a result of the contract holder not being able to sell the Practice premises and transfer the extant NHS contract, due to concerns over the workforce model being proposed by the incoming provider. The Health Board has worked with the Practice to ensure that the contractual requirements of returning an NHS GDS contract have been followed.

Whilst under the current General Dental Services contractual terms there is no such thing as patient registration, Practices often hold lists of affiliated patients. There are approximately 4,500 affiliated patients who now have no regular access to NHS dental services due to the Practice closure. NHS Wales Shared Services Partnership (NWSSP) Procurement Services, alongside the Health Board, have prepared the Invitation to Tender (ITT) Documentation (HDD-O-JEULT-50824) to re-provide and expand access to NHS Dental Services in the Amman Gwendraeth Cluster.

## Asesiad / Assessment

There are currently three Dental Practices (including Margaret Street) providing NHS dental services in the Amman Gwendraeth Cluster. NHS Dental Services continue to be in a period of reset and recovery as a result of the COVID-19 pandemic and at the end of the 2021/22 financial year the Amman Gwendraeth Cluster was at 13% recovery of its population accessing dental services compared to pre COVID-19 levels. The Health Board average and all Wales averages for the same period were 25% and 29% respectively. Pre COVID-19, the Amman Gwendraeth Cluster had the lowest access to NHS Dental Services by head of population in Hywel Dda, and all three existing Practices reported that they were experiencing recruitment and retention issues.

The return of the contract has provided the Health Board with an opportunity to review the service specification and increase funding to improve access to General Dental Services in the Amman Gwendraeth Cluster. In addition to this, from previous experience of commissioning a new Dental Practice with a patient base of 5,000 to 6,000 patients, the Primary Care team is aware that this requires a minimum investment of circa £500k to make it a viable business for a new Provider to move into the area and establish new premises. The Executive Team have agreed an annual contract value (AVC) under the tender process of £487k. The ACV will improve access by 22%, providing access for a further 941 patients, consisting of 142 new patients and 799 historic patients. A contract of this size would be expected to have 2.8 WTE Dentists or equivalence in skill mix to ensure that the needs of affiliated patients can be managed in a timely manner, including access to urgent care.

The key aims for GDS provision within the AG Cluster as set out in the ITT are:

- To provide access for the local population to NHS Dental Services
- To deliver appropriate, quality, efficient and cost-effective services within the mandatory and potential additional services framework of the Personal Dental Services (PDS) regulations and agreement and the Welsh Government (WG) Dental Contract Reform (DCR) Programme and the associated GDS/PDS Contract Variation in respect of contract reform elements
- To develop services in line with the Welsh Government and Hywel Dda University Health Board's aim for Primary Care Dental provision to improve the oral health of the population and contribute to reduction in health inequalities
- To provide high quality General Dental Services and potentially additional enhanced services that meet the specific needs of diverse population groups within the Health Board (HB) area, including flexibility of appointment times
- To establish a positive working relationship between the HB and other professional groups to facilitate and maximise service delivery
- To deliver services in a Multi-Disciplinary Team approach (MDT) aligned to the requirements of contract reform and following WG approach to develop and optimise the available skill mix
- To deliver NHS Dental Services in line with the annual interim/contract variation guidance issued by WG for the transition of service delivery under contract reform

The Contract period is for 10 years with a total cost over the period of £4.870m. The Board approval required is to initiate the tender process for the replacement of this service, and it is the first step in the approval process. Due to the contract value over the ten-year period, further approval will need to be sought from Welsh Government and the Director of Procurement for Wales before the tender documents are issued. The timeline based on a successful approval by all parties is as follows:

Contracting Stage	Timescale	Lead Officers
ITT Issued	23 August 2022	Lewis Wells/Mary Owens
ITT Closed	28 September 2022	Lewis Wells/Mary Owens
Contract Award	05 January 2023	Lewis Wells/Mary Owens
Contract Start	06 January 2023	Mary Owens/Supplier

Patients currently affiliated to Margaret Street Dental Practice are encouraged to place their names onto a holding list managed by the Health Board. The list will be transferred to the new Provider/Practice once the contract has been awarded. The Amman Gwendraeth Cluster will have reduced access to routine dental care from August 2022 to December 2023 and, as such, all requests for urgent dental treatment will be managed via the 111 service. Opportunities to provide interim services in the locality during this period are currently under consideration.

There is a risk that the Health Board may not receive any applicants under the tender process, as dental services are struggling to recover post COVID-19 and due to the inherent UK wide recruitment issues in the service for Dentists and Dental Nurses.

### Argymhelliad / Recommendation

The Board is asked to **APPROVE** the procurement process to re-provide Dental Services in the Amman Gwendraeth Cluster, recognising the overall improvement to access to NHS dental services that this would provide.

### Amcanion: (rhaid cwblhau)

#### Objectives: (must be completed)

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	2. Safe Care 1.1 Health Promotion, Protection and Improvement 5.1 Timely Access 5. Timely Care
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Cynllunio Planning Objectives	1A NHS Delivery Framework targets 3A Improving Together 3E Business intelligence and modelling 3I Primary Care Contract Reform
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019</a>	9. All HDdUHB Well-being Objectives apply

<b>Gwybodaeth Ychwanegol: Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	Standing Financial Instructions. 2006 NHS GDS Contracting Guidance All Procurement Guidance Business Services Authority – Dental Performance Data. Procurement of the new Practice in South Ceredigion Cluster.
Rhestr Termiau: Glossary of Terms:	Contained in the main body of the report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Primary Care Contracting Group Executive Team Health Board Procurement Team Local Dental Committee

<b>Effaith: (rhaid cwblhau) Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian: Financial / Service:</b>	Additional funding approved by Executive Team.
<b>Ansawdd / Gofal Claf: Quality / Patient Care:</b>	Quality and Safety requirements set out in the ITT service specification and underpinned by the legal framework of the extant NHS Contract.
<b>Gweithlu: Workforce:</b>	Yes – there could be recruitment issues for Dentists and dental Nurses to deliver the new Contract. The ITT sets out clear expectations for detail of staffing structures to be submitted as part of the application and the service specification is predicated on the Contract Reform model of delivering services through a multi-disciplinary approach.
<b>Risg: Risk:</b>	Not Applicable
<b>Cyfreithiol: Legal:</b>	Not Applicable
<b>Enw Da: Reputational:</b>	Yes – however there is already political and media interest in the Health Board plans to re-provide this service.
<b>Gyfrinachedd: Privacy:</b>	Not Applicable
<b>Cydraddoldeb: Equality:</b>	Not Applicable