CYFARFOD BWRDD PRIFYSGOL IECHYD
UNIVERSITY HEALTH BOARD MEETING

DYDDIAD Y CYFARFOD: **DATE OF MEETING:**	31 March 2022
TEITL YR ADRODDIAD: **TITLE OF REPORT:**	Strategic Enabling Group (SEG) Update
CYFARWYDDWR ARWEINIOL: **LEAD DIRECTOR:**	Huw Thomas, Director of Finance
SWYDDOG ADRODD: **REPORTING OFFICER:**	Catherine Evans, Head of Strategic Performance Improvement Simon Mansfield, Head of Value Based Healthcare

Pwrpas yr Adroddiad (dewiswch fel yn addas) **Purpose of the Report** (select as appropriate)
Er Gwybodaeth/For Information

ADRODDIAD SCAA **SBAR REPORT**
Sefyllfa / Situation This is an update in relation to the activities of the Strategic Enabling Group (SEG) for information purposes.

Cefndir / Background The Strategic Enabling Group has been developed to:
 	
 • Identify opportunities to build organisational capabilities to enhance our planning objectives
 • Systemise capabilities in areas such as:
    o Quality management
    o Performance Management and Improvement
    o Leadership and team effectiveness
    o Staff development, health and wellbeing
    o Digital
    o Value measurement
    o Foundational economy opportunities
    o Customer service and patient experience
    o Deploying resources sustainably
    Research based approach, managed through round table discussion
 • The aim is to utilise the knowledge and experience of SEG members to think about how we accelerate delivery of our planning objectives, extend the scope of work, support delivery and receive external / independent views.
 	
 The responsibility for workstreams is as follows:
 VBH&C and Pathway Redesign: Philip Kloer, supported by Huw Thomas
 Social Value and Carbon Measurement: Huw Thomas, supported by Catherine Evans
 Digital and Intelligence: Huw Thomas, supported by Anthony Tracey
 Improving Together: Huw Thomas and Mandy Rayani, supported by Catherine Evans and Mandy Davies

Decarbonisation: Lee Davies, supported by Paul Williams
Customer Service and Patient Experience: Mandy Rayani, supported by Mandy Davies
Leadership and OD: Lisa Gostling, supported by Christine Davies.

Asesiad / Assessment

At the Group's latest meeting, members were provided with a briefing around breaking down barriers; firstly a presentation from CGI Group titled whole system approach, no walls, no barriers. This focused on utilising a human led approach for patient care, including solutions such as virtual wards and aiming to keep people at home as much as possible. The presentation was followed by discussion around the positives of data usage and sharing vs the ethical challenges of collecting data which is too personal.

This was followed by a brief from Codebase [8] around breaking down the barriers between legacy systems, using robotic process automation to reduce the amount of time needed by humans to perform mundane repetitive tasks. Specifically, Codebase [8] are looking at Frailty in HDdUHB, creating a higher level of informed care using a frailty score and linking the patients' support network. The author suggested community involvement using a system to report wellness concerns for those who are known to be frail, such as post people or grocery delivery drivers or even using Artificial Intelligence (AI) such as Alexa in the home.

The Hywel Dda Value Based Health Care (VBHC) Programme has continued to develop and gain traction within HDdUHB, with a comprehensive work programme planned for the coming year. The three primary goals for the HDdUHB VBHC Programme are as follows:

1. Invest in the systems and processes to enable our staff to routinely use patient reported outcomes and resource utilisation data in planning, organising and delivering healthcare;

2. Develop the knowledge and skills of our staff to put the theory of VBHC into practice

3. Establish partnerships with universities, innovation agencies, international healthcare systems and companies to understand how to optimise the wider societal benefits of adopting a VBHC approach and accelerate the innovations with demonstrable potential to securing them.

Using the digital first approach, we have continued to roll out the routine collection of Patient Reported Outcome Measure (PROM) data into 14 pathway areas and Patient Reported Experience Measure (PREM) collection in 5 areas. This work is supported by a Time Driven Activity Based Costing (TDABC) mapping of the resources we consume in 10 service areas. This work will continue to collect PROM data at scale and to develop insights on how patients experience their condition, as well as the resources consumed in delivering these outcomes. Together, this data will enable us to consider how we use our resources to deliver improved outcomes to our population.

In line with our second goal and in recognition of the need to equip our workforce with the knowledge and tools to implement VBHC, we have developed a comprehensive and practically focused education programme that has provided case-based learning to over 150 staff through three cohorts.

We are working in close partnerships with other Health Boards, academic institutions, innovation agencies and companies to identify and measure the wider societal impacts of taking a VBHC approach beyond the traditional secondary care setting.

Argymhelliad / Recommendation
The Board is asked to receive this report for information.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019	9. All HDdUHB Well-being Objectives apply

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Not applicable.
Rhestr Termau: Glossary of Terms:	Contained within the body of the report.
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	None.

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	None specifically, but the outcomes framework is all-embracing.
Ansawdd / Gofal Claf: Quality / Patient Care:	None specifically, but the outcomes framework is all-embracing.
Gweithlu: Workforce:	None specifically, but the outcomes framework is all-embracing.
Risg: Risk:	None specifically, but the outcomes framework is all-embracing.
Cyfreithiol: Legal:	None specifically, but the outcomes framework is all-embracing.

Enw Da: **Reputational:**	None specifically, but the outcomes framework is all-embracing.
Gyfrinachedd: **Privacy:**	None.
Cydraddoldeb: **Equality:**	None.