

ID	Start time	Ym mha iaith hoffech chi lenwi'r arolwg yma? What language would you prefer to use to fill in this survey?	Please let us know the first 5 characters of your postcode eg. SA62 6.	Thinking about the last time you went to the Surgery, how did you travel there?	The Health Board is working with stakeholders on a limited number of available options to find a solution to how services can be delivered to patients in future. It is highly unlikely that new GP...	What is most important to you about your GP practice?	Do you have any other comments or feedback?	About you We want to hear from lots of different people about their experiences. We know that people's experiences of NHS services may be different depending on their personal characteristics. You...	What is your preferred language?	Which gender do you identify with?	Do you consider yourself to be a trans person?	What is your sexual orientation?	When were you born?	What is your ethnicity?	What is your religion or belief?	Do you consider yourself to have a disability?	Disability (if any)	Do you look after, or give any help or support to a family member, friend or neighbour because of long term physical disability, learning difficulty, mental ill-health or age-related problems?	Pregnancy and maternity Are you currently pregnant or have you been pregnant in the last year?	
1	1/14/23 21:17:53	English	SA62 6	I was driven to my appointment by car because the bus service in my area is poor and did not match with appt timing - bus service is bad from St Davids for appointments like this.	I do not know how to answer this question as it is so wide open to interpretation. I care for my husband with his health problems, now greatly exacerbated with both hips failing now through osteo arthritis and the thought of a bone-shaker long bus ride is just awful to contemplate for my poor husband. Therefore IF Solva surgery ceases to be our Surgery, which we would be so sad if that were the case, Fishguard is over 15 miles away and how do you expect us to bus there and back when my husband is suffering as he does?	Good constant contact with the same GP, as I am afraid that otherwise patients just get lost in the system of so-called care these days.	We sincerely hope that Solva Surgery remains open with regular GPs in attendance. Why don't you integrate services such as Dental and Chiropractor services as it is a spacious building in very good repair with good car parking?	I would like to answer these questions	English	Woman / Girl				White - - Welsh/English/S cottish/Northern Irish/British	Christianity					
2	1/15/23 8:13:52	English	SA62 5	I went by car	I would prefer to have Solva Surgery operated by the Health Board. (If Solva Surgery becomes managed by the Health Board, this means that the Health Board directly operates the services and is directly responsible for staffing and services).	Continue patient care	I'm extremely vulnerable patient with a heart condition health board have a duty of care to provide the service for complex cases and to keep Solva surgery	I would like to answer these questions	Welsh	Woman / Girl	No	Heterosexual/Straight		White - Other	Christianity	Yes [please tell us the type of disability you have]	Heart failure	No	No	
3	1/21/23 14:41:28	English	SA626AG	I went by car	I would prefer to have Solva Surgery operated by the Health Board. (If Solva Surgery becomes managed by the Health Board, this means that the Health Board directly operates the services and is directly responsible for staffing and services).	It remains local		I don't want to answer these questions												
4	2/4/23 16:52:43	English	SA62 6	I went by car	I would prefer to have Solva Surgery operated by the Health Board. (If Solva Surgery becomes managed by the Health Board, this means that the Health Board directly operates the services and is directly responsible for staffing and services).	Small, personal service and you can get an appointment easily.		I would like to answer these questions	English	Woman / Girl	No	Heterosexual/Straight		White - - Welsh/English/S cottish/Northern Irish/British	Christianity	No		No	No	
5	2/4/23 16:57:32	English	SA62 ^	I went by car	I would prefer to have Solva Surgery operated by the Health Board. (If Solva Surgery becomes managed by the Health Board, this means that the Health Board directly operates the services and is directly responsible for staffing and services).	They answer the phone quickly so you can make an appointment. Having the pharmacy is important to me.	solva surgery is very much needed in the community.	I would like to answer these questions	english	Man / Boy	No	Heterosexual/Straight		White - - Welsh/English/S cottish/Northern Irish/British	Christianity	No		No	No	
6	2/4/23 17:02:02	English	SA62 6	I went by car	I would prefer to have Solva Surgery operated by the Health Board. (If Solva Surgery becomes managed by the Health Board, this means that the Health Board directly operates the services and is directly responsible for staffing and services).	Small and personable		I would like to answer these questions	English	Man / Boy	No	Heterosexual/Straight		White - - Welsh/English/S cottish/Northern Irish/British	Christianity	No		No	No	
7	2/4/23 17:04:02	English	SA62 6	I went by car	I would prefer to have Solva Surgery operated by the Health Board. (If Solva Surgery becomes managed by the Health Board, this means that the Health Board directly operates the services and is directly responsible for staffing and services).	I can get an appointment easily to see a doctor.		I would like to answer these questions	English	Man / Boy	No	Heterosexual/Straight		White - - Welsh/English/S cottish/Northern Irish/British	Christianity	No		No	No	

Dear Sir/Madam, Re: Feedback regarding Solva Surgery I am writing to you today to plead with you not to close Solva surgery. In 2015 and 2018 this incredible surgery won the patient nominated GP Surgery of the year throughout the whole of Wales and won the Western Telegraph equivalent in 2018 too. I know this as it was me that nominated them. Yet here we find ourselves just 5 short years later fighting for their survival. The reasons I nominated the surgery for these incredibly well-deserved awards centred around the fantastic work of the whole team. The same reasons that we fight for them now and the same reasons that you should be keeping the surgery open and not even be considering closing it and farming all their patients out to already full practices in the area. A successful GP practice is so much more than an individual GP and whilst we are incredibly sad that Dr Sujjan is leaving and whilst we do understand the immense difficulty it seems to be to find doctors to take on surgeries these days, this surgery is award winning because of the whole team that are there. The team that IS Solva surgery and the team that you should be celebrating and using as a role model of good practice to others not threatening them with closure because it is cheaper. Having found myself as a full time carer for my father in 2010 I could not of survived without the extremely compassionate, understanding, proficient and caring Solva team. They have shown endless patience and support which enabled me to care for my father at home despite him having to be tube fed following a paralysis from epidural damage. From Jane the surgery manager to Helen the senior receptionist, from Mair on the end of the telephone to Nicola sorting out prescriptions, from Alison, Rebecca and Anne the nurses to everyone in between they have worked as a team. Anyone who answers the phone knows who we all are, they know our situations and they always ensure that we have the support we need as quickly as possible. All of which, in these days of people waiting weeks to simply be able to speak to a doctor, are qualities to be lauded not dismissed. Thanks to the care we received from the surgery we managed to keep my father at home for 8 years and they were there as a team to help support him through a dignified death at home. They were then there when my mother had a heart attack, with the well-oiled machine falling into place when mum was literally having a heart attack at the surgery and the receptionist preparing the defib whilst chatting to my mum which made her relaxed and totally unaware that she was in so much danger. They were there supporting me on the end of the phone when mum went into hospital with suspected covid, ringing me up to see how things were and how I was coping and they were there when mum passed away suddenly at home, talking me through what needed to be done and organising the GP to come out to notify death even though it was after surgery hours. And now they are there as I struggle to care for my 91-year-old mother in law, once again helping us to keep her home and not sending her into hospital or putting yet more strain onto the already overstretched services. This is the team that is Solva surgery. They are a team of dedicated professionals who deserve to be given the chance to continue to do what they love. I appreciate that you may dismiss this letter as an emotional tirade as maybe I am too close but if I may I will also highlight other reasons that the surgery should not be closed. a) Where would you send all of the patients? With St.Davids surgery already pretty full would you really expect them to take on all of the patients from Solva? What about those of us who live in the rural areas that are not actually in either Solva or St.Davids.. would you expect us to travel to Haverfordwest or Fishguard to surgeries that are already full b) How are the residents of Solva who can not drive meant to access a GP? For those that are fit and well to go by bus to St.Davids is not easy as the buses only run once an hour in either direction and for those who are elderly or disabled this would be intolerable. c) By taking the dispensary away from Solva surgery how are everyone to get their meds? Are you truly expecting us all to travel to St.Davids to collect all medication? The extremely good pharmacy in St.Davids is already incredibly busy and has to take on thousands of extra people in the busy tourist seasons as it is ,so how can they possibly cope with an additional 2000+ people. Also, once again how are the people of Solva and the surrounding areas meant to get to St.Davids to collect their meds? Have you tried to drive in this area when its busy tourist times let alone ever tried to park near to the chemist. It just isn't an easy manageable option. d) If you are going to close Solva surgery then surely you should be writing to Pembrokeshire County Council and the planning departments to get them to stop the plans for the new housing estate that they are going to build in Solva. Surely there should be no more building in an area that does not have a GP surgery. For that matter surely any further planning in the whole area should be stopped so that the population does not increase. e) By closing Solva surgery you are at risk of so many elderly patients losing the care and support that they are used to and ending up in hospital and putting more pressure on already stretched services. f) Solva surgery was designed, and purpose built by respected and knowledgeable GPs. It has a fantastic design with plenty of car parking space, easy access and plenty of room inside. When you took the district nurses away from there and put them in Fishguard it didn't make sense and now you are thinking of removing the rest of the surgery too? Wouldn't you be better off putting more resources into the surgery and making it a centre of excellence instead? You could save so much if you enabled people to access more services at the surgery. Running things like the foot clinic, mental health clinics, physiotherapy clinics or perhaps basing a multi-disciplinary team there at least once a week you could keep so many people out of hospital. You could have a centre of excellence covering the whole of the peninsula which with a large percentage of the population being elderly would without a doubt end up cutting down on hospital admissions. g) With so many tourist in the area during the summer, many of whom go to Solva surgery for any ailments they have because, frankly, they are more approachable than many other surgeries would it not be prudent to consider running a minor injuries unit at Solva during the busy tourist season. A move that would surely help cut down on the extra pressure on an already overstretched a&e service, especially if we do ever have to go further than Haverfordwest for a hospital. Whilst we understand that no one wanted to be in the situation of the surgery being handed over to the health board we now plead that you do not treat us all as numbers on a spread sheet. That you take into consideration the points that we have highlighted and that you try to work with Solva surgery to continue the excellent service they provide. Please do not let us as carers, who are already exhausted, be left floundering with unfamiliar, overstretched doctors surgeries as we care for our loved ones in their final days. Please do not close Solva surgery. I thank you for taking the time to read this letter and should you wish to discuss any of this further then I would be more than happy to do so. Yours faithfully