



**CYFARFOD BWRDD PRIFYSGOL IECHYD  
UNIVERSITY HEALTH BOARD MEETING**

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	27 July 2023
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Report of the Chair
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Miss Maria Battle, Chairman
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Miss Maria Battle, Chairman

**Pwrpas yr Adroddiad (dewiswch fel yn addas)**

**Purpose of the Report (select as appropriate)**

Er Sicrwydd/For Assurance

**ADRODDIAD SCAA**

**SBAR REPORT**

**Sefyllfa / Situation**

To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the Health Board) since the previous Board meeting.

**Cefndir / Background**

This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.

**Asesiad / Assessment**

**Incident at Withybush Hospital**

Board Members will be aware of the tragic circumstances of the traffic incident at Withybush Hospital on Wednesday 21 June 2023. Appropriate medical care was given to all individuals who were injured. We were deeply saddened to hear of Mabli Cariad Hall's tragic death, she passed away on the morning of Sunday 25 June 2023, at Bristol Royal Hospital for Children. Our thoughts and deepest condolences continue to be with the Hall family and everyone affected.

The impact of the tragedy has been felt across our Hywel Dda family and we are continuing to support our patients, staff and visitors, who were present at the time. Thank you to all our staff and partner organisations who helped with such compassion, dedication and expertise, and to our community for their continued support.

**Health Minister Praises Partnership Working at Community Hospital**

The Minister for Health and Social Services, Eluned Morgan, and Deputy Minister for Social Care, Julie Morgan, have visited South Pembrokeshire Community Hospital in Pembroke Dock to learn more about how partnership working helps patients in Pembrokeshire receive the best care. Welsh Government will invest up to £30m to deliver more care at home or in the community and reduce time people spend in hospitals. The Health Minister and Deputy Minister for Social Care have set out how they will work with local government, NHS and

other partners to strengthen local care services in order to help alleviate the kind of pressure on the health and care system seen this winter. To see this work in action, Eluned Morgan and Julie Morgan visited the Co-ordination Centre at South Pembrokeshire Hospital, to hear more about the 'Further Faster' initiative where the Health Board, Pembrokeshire Council and third sector work together to co-ordinate and allocate the appropriate care to people across the county. The Health Minister was impressed by the 'Further Faster' initiative, stating that this is an example of what Welsh Government are trying to achieve across Wales and welcomed the collaboration between local authorities and the Health Board to improve discharging patients from the hospitals.

### **First Year of Nurse Education a 'Major Boost' for Local NHS**

Aberystwyth University began offering nursing degrees in both Adult and Mental Health nursing in September 2022. The degrees offer students the opportunity to study up to half of their course through the medium of Welsh. The course also provides student nurses with work placements at Bronglais Hospital and in the community, so they gain practical experience in a hospital setting. Clinical practice accounts for 50 per cent of a student nurse's training programme. The student journey from classroom to workplace challenges the students' knowledge, skills and professional values and provides opportunities to transfer theory into practice and build critical hands-on skills in a real-world experience which is required to prepare the next generation of nurses.

In the past year, around 50 students have been placed at Bronglais Hospital and other health settings across the Health Board area. We are proud to be a key learning partner with Aberystwyth University and have supported the course from the beginning.

### **Outpatient Physiotherapy Services - Aberystwyth**

Health Board patients can now receive outpatient physiotherapy clinics on the ground floor of the Canolfan Rheidol building in Aberystwyth. Following the implementation of Ceredigion County Council's Hybrid Working Strategy and Interim Hybrid Policy, there are significant opportunities to reconfigure and make better use of the Council's office space to provide other public services by working with partner organisations. This is an exciting opportunity to enable the Health Board to bring clinical services closer to home for residents in the north of Ceredigion, complementing the Health Board's strategic vision to bring services closer to local communities and to support them to live active, healthy lives. A range of multi-generational services will be delivered from Canolfan Rheidol, including an outpatient musculoskeletal physiotherapy service, clinics for patients living with lymphoedema, multi-disciplinary therapy services for patients who are frail with the risk of falling, and paediatric therapy services. Our teams are excited to be moving into this fantastic facility and to work in partnership with Ceredigion County Council on this journey towards more integrated ways of working.

### **Virtual Reality Collaboration Project**

The Health Board has collaborated with Swansea University on a high-tech initiative to develop specialist virtual reality training for healthcare professionals and has secured a major funding boost. The project, called "Virtual Reality a Welsh Reality", has been awarded almost £900,000 to expand immersive learning by creating a series of bespoke training modules in both English and Welsh. Swansea University's Director of Simulation Education, Associate Professor Joanne Davies, who submitted the successful funding bid to the Higher Education Funding Council for Wales, is overseeing SUSiM, Swansea University's specialist centre and programme to develop ground-breaking simulation and immersive education. The use of Virtual Reality will allow us to enhance our blended learning approaches to education and offer the opportunity to train individuals and teams in an immersive, engaging, and flexible way. It is more relevant than ever to help break the boundaries of when and where education can occur, especially with current pressures on all parts of the service. The Virtual Reality modules will be

designed for multi-professional use and will include topics such as healthcare team and communication scenarios, emergency management cases, patient empathy cases, and a variety of healthcare training related scenarios and skill practice sessions.

### **Board Seminar 22 June 2023**

#### **Annual Recovery Plan**

Members received an update on the Annual Recovery Planning developments and recognised the renewed joint commitment and ownership to deliver the forecast £112 million deficit. Members noted the establishment of a Core Delivery Group which will refocus the effort to deliver savings in a number of areas and a comprehensive communications campaign to gain support from staff and the public and to empower them to help support their Health Board.

#### **Financial Roadmap**

Board Members received a presentation on the medium-term strategy for developing the financial roadmap for the Health Board, noting the key factors that will impact on the long term performance. Attention was drawn to the demography and deprivation factors within the region, and the workforce challenges ahead. Population trends, particularly in the Ceredigion area, were highlighted, with a likely increase in demand from age-related conditions due to the increase in over 85 population and a substantial reduction in working age population, and teenagers transitioning into the available labour pool due to a decrease in children in the area. Members discussed partnership working opportunities to address the challenges ahead, including workforce and accommodation opportunities to encourage younger families to remain in or move into the Ceredigion area.

#### **A Healthier Mid and West Wales Strategy – Biophilic Design Principles**

Members received two presentations on Biophilic Design, the principles and how these will be incorporated into the design of new Velindre Hospital in Cardiff. Members recognised that introducing a new idea requires sustained focus and energy in finding ways to overcome some of the perceived and actual challenges within highly regulated healthcare settings. However, the Board agreed the benefits of the Biophilic design approach was an exciting and beneficial opportunity which will be considered as part of the new hospital design.

#### **Planning Objective 7C: Social Model for Health and Wellbeing Update**

Members received a summary of the Social Model of Health and Wellbeing work to date and overarching goals, noting that some of the proposals in the triangulation report and slides will test the ambition of the Board. Members emphasised the importance of linking together with current community groups and initiatives in place. Whilst there is an appetite for staff involvement in community-based activity, an assessment will take place to establish the resources required and impact. Members were asked to feed back their thoughts on the next steps.

#### **Key Meetings**

Since my previous update I have attended the following meetings:

- Social Care Wales Board Development Session
- Independent Member Interviews

#### **Visits**

On 14 June 2023, I visited Llys y Bryn Residential Care Home in Llanelli and thanked all staff who continue to work hard to offer a service to their patients.

On 13 July 2023 I joined the ministerial visit of Lynne Neagle, MS Deputy Minister for Mental Health and Wellbeing, and Siân Gwenllian, MS Lead Designated Member Plaid Cymru, to the Children and Young Person's Sanctuary in Carmarthen. The visit was an opportunity to meet and listen to service users, staff and stakeholders to discuss new models of working, service developments and future plans.

### **Supporting the Armed Forces Community**

During Armed Forces week, 19-25 June 2023, the People, Organisational Development and Culture Committee (PODCC) received a report on the breadth of the work which has been taking place to support the implementation of the Armed Forces Covenant. This was followed by a meeting of the Armed Forces Staff Network, during which a virtual presentation was made by Lt. Col. Guy Benson from the Veterans Healthcare Alliance, formally awarding the Health Board the Veteran Aware accreditation. The presentation was supported by Delyth Raynsford, Independent Board Member and Champion for the Armed Forces, and Lisa Gostling, Director of Workforce and Organisational Development.

### **Celebrating Success/Awards**

#### **Long Service Awards**

In 2019, we introduced the Long Service Awards in recognition of staff who have given the most hours, days and years to serving the local NHS across different professions across Carmarthenshire, Ceredigion and Pembrokeshire. We wanted to celebrate staff who have reached milestones working within the NHS. I and other Independent Members have been privileged to meet them personally to present them with their award, listen to their experiences during their 40 years of service, to their advice and to thank them on behalf of the Board.

<b>Employee</b>	<b>Position/Location</b>
Elizabeth Walker	Medical Secretary, Pathology – Histology/Cytology, BGH
Gillian Thomas	Midwife / Phlebotomist, BGH
William (Arwyn) Evans	Carpenter, Estates BGH
Molly Ferrier	Healthcare Support Worker, Sunderland Ward, South Pembrokeshire Hospital
Lyn Harries	Registered Nurse, Sunderland Ward, South Pembrokeshire Hospital
Patricia Jayne Austin	Nurse, WGH
Roslyn Buntwall	Junior Sister, Intensive Care, WGH
Cerri Watkins	Junior Sister, Intensive Care, WGH

#### **Chairs Commendation Awards**

The Chair's Commendation Awards aim to celebrate the outstanding dedication of our colleagues. There will be one winner for each award chosen by an impartial panel of staff members each month. If you have witnessed a colleague or team go beyond the requirements of their role to demonstrate our values to an exemplary level then please nominate them for a Commendation Award. The awards event took place on 18 May 2023, with the following awards presented:

#### **Compassion Award**

For an individual who has demonstrated compassion to an exemplary level and worked above and beyond the normal requirements of their role to ensure that people are at the heart of everything they do.

January 2023	February 2023	March 2023
Compassion Award Winner – Gaynor Daye	Compassion Award Winner – Krissie Iles	Compassion Award Winner - Hannah Meadham
Compassion Award Highly Commended – Julie White	Compassion Award Highly Commended - Andrew Real and Catherine Ruff	Compassion Award Highly Commended - Bethan Hudson and Apprenticeship Academy

### Collaboration Award

For an individual who has demonstrated an exceptional ability to foster collaboration, communication and co-operation among partners, colleagues and stakeholders.

January 2023	February 2023	March 2023
Collaboration Award Winner - Admiral Nurse Service	Collaboration Award Winner - Macmillan Lung Cancer Nurses	Collaboration Award Winner – Laura Jones
Collaboration Award Highly Commended - Sarah Procter	Collaboration Award Highly Commended – Hywel Dda Mortuary Team	Collaboration Award Highly Commended - School Nursing and Amy Bishop

### Innovation Award

For an individual who has significantly improved a work process or system / has significantly increased the efficiency of an operation, department or team unit.

January 2023	February 2023	March 2023
Innovation Award Winner - Community Development Outreach Team	Innovation Award Winner - Dinefwr Ward	Innovation Award Winner – Lisa George
Innovation Award Highly Commended - Health Board Watchtower Team and Sandra Miles	Innovation Award Highly Commended – Shaz Beynon	Innovation Award Highly Commended – Emma Pritchard and Catrin Johns

### Welsh Veterans Awards

The Welsh Veterans Awards recognise Veterans in Business, Fitness, Sport and the wider Community, including those reservists doing great things and the Companies that support the Military Community. The awards ceremony took place on 5 July 2023 at the Village Hotel, Cardiff. The Health Board was proud to be a finalist in the Employer of the Year category, with three members of staff receiving the following awards in the Reservist of the Year category:

- Andrew Cavill – Silver
- Lee Jones and Sonia Briggs - Bronze

### Supporting Unpaid Carers

Carers Week is a national celebration of the contribution made by unpaid Carers. This year it commenced on 5 June 2023, and during the week the Health Board Carers Strategy Group, co-ordinated by the Carers Team, organised a range of awareness raising events. This

included information stands on hospital sites, carer awareness lunch and learn sessions for line managers and a coffee and catch up event for members of the Carers Peer Support Network.

Carers Wales held an awards event during Carers Week as part of their Employers for Carers programme and two staff members received commendations. Pennie Muir, Regional Project Support Manager – Carers, received a Special Recognition award for the work she has done to improve outcomes for unpaid Carers. In addition, Colin Hopcroft, Senior Nurse Manager, was commended for his role as Line Manager supporting staff with an unpaid caring role.

### **Celebrating Investors in Carers Successes**

The Investors in Carers scheme is designed to help health, social care, third sector and other organisations focus on, and improve, their carer awareness and the help and support they give to carers. The scheme is delivered by the Health Board and is supported by its local authority and third sector partners in Carmarthenshire, Ceredigion and Pembrokeshire. The three tiers of Investors in Carers bronze, silver and gold creates the opportunity of reviewing what we are doing and looking at ways of how we can continue to improve.

On behalf of the Board, I would like to congratulate the Pembrokeshire Older Adult Community Mental Health service on receiving a Silver Investors in Carers award and Withybush Patient Experience team on receiving a Bronze award.

### **RCN Wales Nursing Awards**

It was a night of success for the Health Board's nursing team at the Royal College of Nursing in Wales Awards at Cardiff City Hall on 29 June 2023. The prestigious annual awards celebrate the outstanding achievements of all the finalists, including their positive influence on best nursing practice and improving the care given to individuals and communities in Wales. We were delighted our nurses were nominated in a number of categories, set out below. In particular, it was wonderful to see Ms Jill Paterson, Director of Primary Care, Community and Long Term Care receiving a very well deserved Lifetime Achievement Award in recognition of her outstanding contribution to nursing.

The Health Board were also successful in the following categories:

<b>Award</b>	<b>Winner / Runner up</b>
Suzanne Goodall Paediatric Palliative Care Nursing Award	Winner - Kerri Rowe
Chief Nursing Officer for Wales Award	Runner up - Dr Augusta Umughele
Community Nursing Award	Runner up - Sian Lewis and Bianca Oakley
Learning Disabilities and Mental Health Award	Runner up - Melanie Rix-Taylor
Advanced and Specialist Nursing Award	Runner up - Tricia Roberts
Nursing Student Award	Runner up - Nia Sheehan

On behalf of the Board, I want to congratulate all the nominees, winners and runners up.

### **Welsh Language Learner Award**

Huge congratulations to Siân Thomas-Davies on winning her Welsh Language Learner Award from Pembrokeshire College at the graduation ceremony on 7 July 2023. Siân is a Healthcare Apprentice currently working at Glangwili Hospital, whilst also undertaking her Level 3 clinical health qualification. The award recognises her achievement in completing her studies

bilingually and her commitment to providing a language choice to patients. Being a fluent Welsh speaker, Siân completed her Level 2 qualification in Welsh last year and has continued to do the same this year on the Level 3 qualification, completing all her written assignments in Welsh. Da iawn, llongyfarchiadau Siân.

### **Solar Farm Wins Sustainability Achievement Award**

The Health Board's solar farm development in Carmarthen has been recognised with a Sustainability Achievement award by the Institute of Healthcare Engineering and Estate Management (IHEEM). As a part of the Wales Regional Conference, hosted jointly by NHS Wales Shared Services Partnership-Specialist Estates Services and IHEEM, awards were presented to celebrate achievement, commitment, and improvement within estates services across NHS Wales. This award recognises the Health Board's use of innovative technology and sustainable practices to reduce the organisation's carbon footprint. The panel recognised that the solar farm development in Carmarthen not only contributed to the Health Board's targets in reducing carbon emissions, but undertook a holistic approach, including biodiversity with enhanced planting and green areas, and patient and staff wellbeing through the inclusion of seating areas and information boards. The solar farm project at Hafan Derwen is just one of the many steps the Health Board is taking towards addressing the Climate Emergency.

### **Independent Member Update**

The Independent Member (Legal) interviews have taken place, with a recommendation to the Minister for Health and Social Services for consideration. A further update will be provided to the Board in September 2023.

The Health Board is currently awaiting an update from Welsh Government in respect of the Chair's recruitment process.

### **Argymhelliad / Recommendation**

The Board is asked to support the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

### **Amcanion: (rhaid cwblhau)**

#### **Objectives: (must be completed)**

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Galluogwyr Ansawdd: Enablers of Quality: <a href="#">Quality and Engagement Act (sharepoint.com)</a>	1. Leadership 2. Culture and valuing people
Parthau Ansawdd: Domains of Quality <a href="#">Quality and Engagement Act (sharepoint.com)</a>	Not Applicable

Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Cynllunio Planning Objectives	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022</a>	6. Contribute to global well-being through developing international networks and sharing of expertise 8. Transform our communities through collaboration with people, communities and partners

<b>Gwybodaeth Ychwanegol: Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termiau: Glossary of Terms:	Included within the body of the Report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman

<b>Effaith: (rhaid cwblhau) Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian: Financial / Service:</b>	No impact
<b>Ansawdd / Gofal Claf: Quality / Patient Care:</b>	Ensuring the Board and its Committees make fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
<b>Gweithlu: Workforce:</b>	No impact
<b>Risg: Risk:</b>	No impact
<b>Cyfreithiol: Legal:</b>	No impact
<b>Enw Da: Reputational:</b>	No impact
<b>Gyfrinachedd: Privacy:</b>	No impact
<b>Cydraddoldeb: Equality:</b>	No EqIA is considered necessary for a paper of this type.