

CYFARFOD BWRDD PRIFYSGOL IECHYD UNIVERSITY HEALTH BOARD MEETING

DYDDIAD Y CYFARFOD: DATE OF MEETING:	27 July 2023
TEITL YR ADRODDIAD: TITLE OF REPORT:	Statutory Partnerships Update
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Jill Paterson, Director of Primary Care, Community and Long-Term Care
SWYDDOG ADRODD: REPORTING OFFICER:	Kelvin Barlow, Regional Partnership Programme Manager, West Wales Regional Partnership Board

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Gwybodaeth/For Information

ADRODDIAD SCAA SBAR REPORT

Sefyllfa / Situation

Hywel Dda University Health Board (HDdUHB) is a statutory member of Public Services Boards (PSBs) in Carmarthenshire, Ceredigion and Pembrokeshire and the West Wales Regional Partnership Board (RPB).

The purpose of this report is to provide an update to the Board in respect of the recent work of the three PSBs and the RPB.

Cefndir / Background

PSBs were established under the Well-being of Future Generations (Wales) Act 2015 (WFGA), with the purpose of improving the economic, social, environmental and cultural well-being of populations within their geographic areas by strengthening joint working across all public services in Wales. The effective working of PSBs is subject to overview and scrutiny by the Well-being of Future Generations Commissioner and Audit Wales, as well as by designated Local Authority overview and scrutiny committees.

The Well-being of Future Generations (Wales) Act 2015 requires each local authority area in Wales to establish a Public Services Board (PSB). HDdUHB is therefore a member of Carmarthenshire, Ceredigion and Pembrokeshire PSBs, and is represented on these strategic partnerships by the Deputy Chief Executive/Medical Director and the Director of Public Health.

The WFGA places a collective well-being duty on each PSB to improve the economic, social, environmental and cultural well-being of its area through its contribution to meeting seven national Well-being Goals established by Welsh Government. In broad terms the well-being duty means that a PSB must:

1. Assess the state of well-being in its area (i.e. prepare and produce a “Local Assessment of Well-being”). The first Assessments were published in May 2017 and must be refreshed at least once in every electoral cycle. The last cycle was in 2022.
2. Set local objectives (i.e. “Well-being Objectives”) to maximise its contribution within its area to achieving the national Well-being Goals.

3. Prepare and publish a plan (i.e. “Well-being Plan”) setting out its local objectives and the steps it proposes to take to meet them.
4. Take all reasonable steps to meet its objectives.

Regional Partnership Boards, based on Local Health Board footprints, became a legislative requirement under Part 9 of the Social Services and Wellbeing (Wales) Act 2014 (SSWBWA). Their core remit is to promote and drive the transformation and integration of health and social care within their areas

Asesiad / Assessment

Public Services Boards

No specific update is available for this particular Board meeting from the local Public Services Boards. However, an update will be included in future Board reports.

West Wales Regional Partnership Board (RPB) Update July 2023

The RPB met on 15 May 2023. This was a virtual meeting and considered the following substantive items:

Further Faster

The Board received an update from Welsh Government officials in respect of the *‘Further, Faster’ – Our mission to build an Integrated Community Care Service* for Wales discussion paper that has been published.

The Health Board was advised of the intention to develop an integrated community care service specification and workforce specification, using a ‘Right-sizing’ methodology, A Healthier Wales Design Principles and the Primary Care Community Infrastructure locality blueprint.

A Statement of Intent was provided by WG to Health Boards in March 2023 which confirmed that:

- A frailty policy statement will set the direction for further whole system service development
- A service specification would be agreed for an ‘outstanding whole-system place-based care which enables older people and people living with frailty to live their best life in their community’ This was followed by a Ministerial Announcement on 6 June 2023. Locally, each Local Authority, in partnership with the Health Board and Third Sector, has been invited to work together to develop a local response which will require the following to be agreed:
 - Scope – staff and service areas
 - Commensurate co-investment
 - Transformation resource to support local leadership
 - Service and workforce specification
 - Local governance and scrutiny
 - Performance measures

The aim is to complete this work during the Summer months in order to commence implementation prior to the Winter.

Review of Part 9 Social Services and Wellbeing (Wales) Act

Welsh Government officials also provided an update on progress of the review of Part 9 of the Social Services and Wellbeing Act and Part 2 of the Codes of Practice. The legislation and Codes of practice set out the duty for health boards and local authorities to cooperate and to form Regional Partnership Boards.

The key changes proposed were summarised as follows:

Summary of Part 9 guidance changes include:

- Re-defining scope and remit of RPBs – including integrated community services and national models of care
- Amended membership list
- Emphasis on creating the right environment for collaboration
- Positioning pooled budgets within a strategic commissioning context and giving greater flexibility in their use
- Alignment with Pan-Cluster and Cluster planning and delivery arrangements
- Clarify scrutiny, accountability and performance management expectations
- Clarity on integrated planning framework.
- Defining integration and outlining a blueprint

Summary of Part 2 key changes include:

- Chapter 2 – Population Needs Assessments (PNAs) - key additional messages based on supplementary guidance.
- Chapter 3 – Preventative services - updated context and additional emphasis on early intervention and community-based resources and services.
- Chapter 4 – Section 16 duty to promote social enterprises, co-operatives, user-led services and the third sector - key changes to the way we describe social value and added value – focus on not-for-private-profit provision.
- Chapter 5 – new chapter 5 on engagement, voice and co-production.
- Increased emphasis on partnership working and read across to Part 9 Statutory Guidance on Partnership Working.

There is a formal consultation in respect of these changes which will close on 14th August 2023. [Rebalancing care and support programme | GOV.WALES](#) The Integrated Executive Group coordinate a response to the consultation on behalf of RPB.

RICH Annual Report and Action Plan

The RPB was asked to consider the West Wales Regional Innovation Coordination Hub (WWRIC Hub) Annual Report for 2023-2023.

The Regional Innovation Coordination Hub is a Welsh Government funded programme being hosted by Hywel Dda University Health and working in collaboration with the West Wales Regional Partnership Board (RPB).

The aim of the WWRIC Hub is to coordinate and facilitate innovation across health and social care in the West Wales region, as well as identifying new models of integration that can improve the services delivered by the sectors and improve the service user experience and outcomes, whether these be through efficiency, technology enablement or resource development. By showcasing good practice, we strive to support the adoption, upscaling and spreading of innovation and ideas across our region and further afield.

The main objectives for the WWRIC Hub during 22/23 were:

1. Embed and enable increased innovation that supports our Covid recovery.
2. Targeting innovation support to prevent hospital admissions.
3. Facilitate cultural development where innovation can thrive.
4. Develop a programme of shared learning across the health and social care system.
5. Identify opportunities for new models of care, increasing appetite for regional innovations.

This Annual Report provides an overview of the work undertaken by the WWRIC Hub during the year of April 2022 to March 2023 and sets out priorities for the year ahead.

Argymhelliad / Recommendation

The Board is asked to **NOTE** the update on recent activity of the PSBs and RPB.

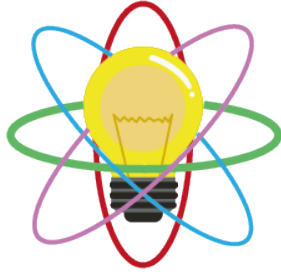
Amcanion: (rhaid cwblhau) Objectives: (must be completed)	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Cynllunio Planning Objectives	4J Regional Well-being Plans
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019	9. All HDdUHB Well-being Objectives apply

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Well-being of Future Generations (Wales) Act 2015 Social Services and Well-being (Wales) Act 2014
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd	Strategic Development and Operational Delivery Committee (SDODC)

Prifysgol: Parties / Committees consulted prior to University Health Board:	
--	--

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	<p>HDdUHB staff time to support progression of PSB Assessments of Local Well-being as well as supporting project groups established to deliver existing Well-being Plans.</p> <p>The Regional Partnership Board is working collaboratively to deliver “A Healthier West Wales”. Welsh Government are transitioning from Transformation Funding and Integrated Care Funding to a new Health and Social Care Regional Integration Fund (RIF). This funding will flow into the Health Board, but its use must be agreed through the RPB. Guidance issued in relation to the new fund also identifies a requirement to identify an element of match-funding in order to be eligible for RIF funding.</p>
Ansawdd / Gofal Claf: Quality / Patient Care:	<p>Improving the well-being of the population is at the forefront of the two key pieces of legislation that provide a focus for PSBs and RPBs. “A Healthier West Wales: Transformation proposal by the West Wales Regional Partnership Board” embraces a “through-age” model which will support people in Starting and Developing Well; Living and Working Well; and Growing Older Well.</p>
Gweithlu: Workforce:	<p>Implementing the five ways of working required under the Well-being of Future Generations (Wales) Act 2015 should lead to increased collaboration and integration between services, professionals and communities. “A Healthier West Wales: Transformation proposal by the West Wales Regional Partnership Board” includes a key programme of work focused on “an asset-based workforce”. This work will be refreshed as part of the development of new proposals to implement the requirements of the new Regional Integration Fund.</p>
Risg: Risk:	<p>Whilst each PSB Well-being Plan is different, there are consistent themes of activity. There is a risk that whilst addressing local need, there may be some inconsistency in approach between counties for our wider population. We have a duty as PSB members to encourage consistency of approach where appropriate in order to minimise inequity. Resourcing the project and delivery groups of PSBs could be considered an “add on” responsibility by staff and the synergy with achieving HDdUHB’s goals need to be understood.</p> <p>Transition from the current RPB funding streams (ICF and Transformation) to the new Health and Social Care Regional Integration Fund will require risk consideration, in particular to manage any requirements of projects which don’t meet the new criteria, or which require evidence of match funding.</p>

Cyfreithiol: Legal:	It is a statutory duty for each PSB to produce a Well-being Plan and Area Plan and for the UHB as named statutory partners to work with the PSBs and RPB to support the development and delivery of the actions within the Plan.
Enw Da: Reputational:	There is a statutory requirement for HDdUHB to contribute to the work of the PSBs and RPB. There is a statutory duty for the UHB to work in partnership with its three partner local authorities to transform health and social care delivery. The RPB Governance arrangements provide a framework to support operational action.
Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	The focus of equality runs throughout the work of the PSBs and the RPB and aligns to a number of the Well-being goals: A More Equal Wales, A Healthier Wales, A More Prosperous Wales, A Wales of Cohesive Communities. This is an update paper therefore no EqIA screening has been undertaken.



West Wales Regional Innovation Coordination Hub
Hwb Cydlynu Arloesedd Rhanbarthol Gorllewin Cymru

WEST WALES REGIONAL INNOVATION COORDINATION HUB ANNUAL REPORT 2022/23

INTRODUCTION

The Regional Innovation Coordination Hubs is a Welsh Government funded programme, with the West Wales Regional Innovation Hub (WWRIC Hub) being hosted by Hywel Dda University Health and working in collaboration with the West Wales Regional Partnership Board (RPB).

The aim of the WWRIC Hub is to coordinate and facilitate innovation across health and social care in the West Wales region, as well as identifying new models of integration that can improve the services delivered by the sectors and improve the service user experience and outcomes, whether these be through efficiency, technology enablement or resource development. By showcasing good practice, we strive to support the adoption, upscaling and spreading of innovation and ideas across our region and further afield.

This Annual Report highlights the achievements and also provides an overview of the work undertaken by the WWRIC Hub during the year of April 2022 to March 2023.

WHAT DID WE SET OUT TO ACHIEVE IN 2022/23?

The main objectives for the WWRIC Hub during 22/23 were:

1. Embed and enable increased innovation that supports our Covid recovery.
2. Targeting innovation support to prevent hospital admissions.
3. Facilitate cultural development where innovation can thrive.
4. Develop a programme of shared learning across the health and social care system.
5. Identify opportunities for new models of care, increasing appetite for regional innovations.

WHAT HAVE WE ACHIEVED IN 2022/23

During the year and following discussion with colleagues across our health and social care sectors we were able to identify a detailed 'priority of innovative needs.' These were incorporated into the WWRIC Hub's Project Workplan and were worked on throughout the 12 months with new projects being incorporated into our Workplan on a regular basis.

Here is brief overview of our activity during the last year.

1. Embed and enable increased innovation that supports our Covid recovery

The WWRIC Hub has undertaken a number of projects to support colleagues in the region to embed innovation into their services. The aim has been to identify technology and process that could have a positive impact and details of these are listed below:

- We were approached by our CAMHS service to see how innovation could support their service development. The WWRIC Hub undertook a Horizon Scanning exercise, and a 'Call for Innovation' was sent to national support bodies to identify innovative ways that could support the CAMHS across the region to improve its services, with particular focus on:
 - Waiting list management and demand
 - Supporting diagnostics of Autistic Spectrum Disorder (ASD)
 - New operational models to support the delivery of care across the West Wales Children and Adolescent Mental Health Services
 - Technology to support the delivery of mental health services in rural communities
- A '*Good Practice Briefing on Innovation in Managing Waiting Lists*' was developed. Research was undertaken and key clinical services were engaged to ensure that this piece of work was meaningful and helpful.
- An A&E Admissions project was scoped to understand why people were turning up to A&E when other services were available.
- The RIC hub Facilitated discussions between Delta Well Being, the 3 Local authorities and the RPB support team to develop a technology enabled care project to support children with complex needs across the region. We undertook a scoping exercise to identify what was needed and the project will commence in 23-24.
- The WWRIC Hub was approached by our Workforce Team to identify how they could automate their recruitment process and to bring about more efficient ways of working for their staff. During this project we captured learning from Royal Free London NHS Foundation Trust who have transformed their systems and processes to bring a more effective and efficient system for staff and applicants.

2. Targeting innovation support to prevent hospital admissions

Working with various partnering organisations, the WWRIC Hub identified a number of technological designs that could potentially support service improvement and improve the care provided to our service users. Below are those details of these products:

- Demonstrations have been facilitated on an app that has been developed to identify pain and discomfort using facial expression in citizens who are unable to inform of their condition (e.g. those suffering with Dementia). Numerous services, including community nursing, adult mental health and care home staff have attended a number of briefings and work is underway as to how can progress towards adoption.
- Work was undertaken with WAST and Fujifilm to assess adopting the Fujifilm mobile X-ray device. WAST obtained funding to pilot this approach and the WWRIC Hub worked with a number of services across the Health Board to try to engage with this piece of work.
- Discussions have been ongoing with clinicians from the Sexual Health Team together with Occupational Therapists in relation to an App to support women going through the Menopause. We have facilitated discussions with an app developer specialising in this clinical area which has led to evaluation of the product commencing in collaboration with the University of Wales Trinity Saint David, Aberystwyth University and Hywel Dda University Health Board. In addition, consideration is being given to the App supporting staff within the health board who are experiencing menopausal symptoms. The WWRIC Hub has also been working with a member of the Occupational Therapy Team to identify similar technology to assist men diagnosed with prostate cancer who experience menopausal symptoms due to the cancer treatment affecting male hormones.
- A Demonstration took place of the NeuroDiversity Wales Shared Platform with colleagues from across our CAMHS services in health, social care. In addition members of the RPB were also in attendance. Positive feedback was obtained from those in attendance and consideration will be given as to whether to pursue this further.
- The RIC Hub has supported Carmarthenshire County Council to identify an activity monitoring service that helps care professionals provide the right support to patients within their homes at the right time. A demo was arranged with 'Just Checking' and we are now assessing the cost implications and project management support needed to implement the digital solution.
-
- The RIC Hub also facilitated discussions with 'Just Roaming' and Carmarthenshire County Council and Delta Well-Being to provide personalised real-time monitoring systems that alert care staff when support is needed. This is currently being assessed by the local authority alongside other solutions.

3. Facilitate cultural development where innovation can thrive

The WWRIC Hub is proud to have coordinated a number of events throughout the year and developed resources to support the facilitation of cultural development. The information below details the work we have undertaken in the area.

- In September we took over the coordination of the Bevan Commission programmes across the region.
 - The Cohort 7 Bevan Exemplar Scheme had already commenced so the WWRIC Hub took on the facilitation of the ten projects halfway through the 12-month programme
 - Cohort 8 of the Bevan Exemplar Programme commenced in March 2023, and prior to this the WWRIC Hub engaged a considerable effort to promote the opportunity to both health and social care colleagues across the region. A total of 10 projects were accepted from west Wales and the WWRIC Hub will continue to support these projects during their Exemplar programme.
 - The Commission’s Planned Care Innovation Programme has included three projects from the region which will complete early in 2023/24
- In November 2022 we launched our ‘Ideas Hub’. This is an online portal that anyone working in health and social care in west Wales can use to submit ideas for large-scale system change innovation projects. A total of 12 submissions were received up to the 31st March 2023. The Ideas Hub is hosted on the RPB website, and all projects submitted will be considered by the Integrated Executive Group.

4. Develop a programme of shared learning across the health and social care system

The WWRIC Hub plays an important part across the region in terms of the sharing of learning and to promote the innovation taking place across west Wales we have facilitated a number of events:

- As a way of celebrating the work of the Bevan Commission’s Exemplar Cohort 7 Programme, we facilitated a virtual event in November to showcase the projects from the region. A total of 80 people joined the event which proved to be an immense success. Following the Showcase a panel was convened to consider supporting the adoption and spread potential of the projects presented with a focus on taking these from proof of concept to mainstream across the region. In addition, the WWRIC Hub was pleased to be advised that one of the projects was being taken forward to be upscaled on a national level with funding from Welsh Government.
- In December 2022, the WWRIC Hub coordinated another successful event which showcased the work of the TriTech Institute, a venture by Hywel Dda University Health Board offering specific services in innovative healthcare solutions. Approximately 70 people joined the virtual session which provided an overview of a number of the clinical projects currently underway at the Institute.
- The RIC Hub facilitated a number of learning sessions for colleagues from health and social care to learn about the new model of care and system change brought about in Canterbury, New Zealand. A key learning focus for the health board is around reducing agency spend, staff retention and development of staff. Approximately 20 of our colleagues from Workforce and Organisational Development attended.

- In May, upon direction from the IEG and Regional Safeguarding Executive Board, the WWRIC Hub commissioned Rural Health and Care Wales to look at COVID-19 and its impact on vulnerable clients of statutory agencies, focussing particularly on:
 - Vulnerable/at risk groups in residential and nursing care.
 - Admission and Discharge procedures, developed and implemented in the light of national guidance.
 - Adherence to relevant Safeguarding procedures, policy and legislation.
 - Embargos and infection prevention and control (IPC) within homes.
 - Provision of personal care and support, Health Services, and end of life/palliative care.
 - Response to and support for providers.
 - Evidence that the needs of vulnerable groups were appropriately met.
 - Identified good practice and any lessons to learn for the future
 - Ensure the experiences of those delivering services are captured and understood
- In collaboration with Swansea University, we undertook a review of Hywel Dda's Field Hospitals. The review is now complete, and we are working with our AMD for Transformation to plan how we disseminate and share the learning from the report.

5. Identify opportunities for new models of care, increasing appetite for regional innovations

Throughout the year, we have been working hard engaging with colleagues across the region. By emphasising the importance of integration to support our service user pathways, the WWRIC Hub made a major contribution in facilitating discussions around new models of care as detailed below:

- Discussions in collaboration with the Powys and North Wales Regional Innovation Coordination Hubs, and Rural Health and Care Wales have been progressing in relation to the development of a virtual hospital model for rural Wales. Meetings have also been held with the Bevan Commission around the design of a national demonstration project to support this piece of work. Further discussion is scheduled to progress with this project during 2023/24.
- The WWRIC Hub developed and coordinated a local and regional evaluation process to assess all RIF projects. The evaluation was presented to the IEG with key recommendations included to progress our approach.
- An evaluation of integrated working was completed and submitted to our Integrated Executive Group (IEG); Sub-groups are now being developed to look at what innovations can be supported to improve some of the challenges faced.

- The WWRIC Hub established a Digital Transformation Board for West Wales involving partners from across health, social care and national bodies. The aim is to support the development of a digital transformation strategy and to identify the innovation needs that should be prioritised. The Board met four times during the year and is developing a work programme for 2023/24.
- The WWRIC Hub established an Innovation Forum to bring together the social value and innovation sectors to look at new, innovative solutions to delivering health and social care from the social value sector. The WWRIC Hub coordinated 3 Forum Meetings and an operational model and priorities for the Forum are now being discussed and agreed.

COMMUNICATION

Communication is vital to broaden the innovative opportunities both from across our region and also from further afield. During the year, a huge effort has been put into developing and implementing our Communications Plan with the following highlights being noted:

- Designed a new logo for the WWRIC Hub.
- Established a generic email account for general enquiries to the WWRIC Hub.
- Commenced a full review of the WWRIC Hub website content.
- Identified communication channels with which to promote innovation across different agencies and sectors.

RELATIONAL WORK

A substantial proportion of the Hub's time is spent on relational work – connecting with industry, academia, local authorities, health boards, third sector, RPB and national agencies to understand challenges and solutions. This involves influencing teams and partners to collaborate with us and using interpersonal facilitation to gain insight and understand motivations and appetite for change. It is difficult to quantify the impact of this, but it is crucial to our role!

Some of the organisation we regularly collaborate with are:

- Social Care Wales
- Bevan Commission
- Life Sciences Hub Wales
- SBRI Centre of Excellence
- MediWales
- NHS Wales Collaborative
- University of Wales Trinity Saint David - Assistive Technologies Innovation Centre (ATiC)

- Swansea University
- Wales Intensive Learning Academies
- Health Technology Wales
- Rural Health and Care Wales
- Welsh Government Communities of Practice

During the year, the WWRIC Hub had the opportunity to attend the following events which proved to be excellent fact-finding opportunities for taking innovation forward across the region:

- International Conference on Integrated Care (Virtual Event)
- MediWales Connects (Cardiff)
- University of South Wales Digital Health Show (Hensol)
- University of Wales Trinity Saint David ATiC Symposium (Swansea)
- Rural Health and Care Wales Conference (Builth Wells)
- Bevan Commission Exemplar Event (y Senedd)
- MediWales BioWales Event (London)

EXCITING PROJECTS HAPPENING IN THE YEAR AHEAD!

Keep an eye out for some exciting projects for 2023/24 and 2024/25 which include:

- Connecting with our colleagues in industry, academia, local authorities, health boards, third sector, RPB and national agencies to identify more social care innovation challenges and opportunities
- Facilitate a cultural enquiry into *'Innovation in the Workplace'*
- Establish a central repository for *'All Things Innovation'*
- Facilitate the undertaking of a second discovery phase report on staff retention within Hywel Dda University Health Board
- Coordinate further events, workshops, networks and opportunities to share learning, ideas and innovation.

CONTACT US

West Wales Regional Innovation Coordination (WWRIC) Hub

Email: wwric.hub.hdd@wales.nhs.uk

Website: [West Wales Regional Innovation Coordination \(RIC\) Hub](#)

West Wales Ideas Hub: [West Wales RIC Ideas Hub](#)