

**Appendix 2: Monitoring of Quarter 3 Actions within the 2022/23 Annual Plan**

<b>Planning Objective (in the order they appear in the 2022/23 Annual Plan)</b>	<b>Executive Lead</b>	<b>Action</b>	<b>Current Status</b>	<b>Comments</b>	<b>If Behind Revised Quarter to be completed by</b>
<b>GC#2</b> Mass vaccinations	Director of Public Health	Phase 4	On Track	Not applicable	Not applicable
<b>1G</b> OD Relationship Manager Rollout	Director of Workforce and OD	Progress against OD plans start to be monitored	On Track	<ul style="list-style-type: none"> <li>Arrangements now in place to manage OD requests and commissions so that services gain the most appropriate support.</li> </ul>	Not applicable
<b>1H</b> 'Making a Difference' Customer Service Programme	Director of Workforce and OD	Deliver Customer Service Training programme pilot, including a full evaluation	Behind	<ul style="list-style-type: none"> <li>Delivery Underway although lack of staff release has resulted in less ability to evaluate its effectiveness, especially in facilities and medical staff groups.</li> <li>Work is underway to develop a behaviour tool (in the context of customer service) although not yet launched, which is similar to the creation of a Managing Customer Service Excellence module. It is anticipated this will be completed by overall year end.</li> </ul>	Q4
<b>1A</b> NHS Delivery Framework Targets	Director of Workforce and OD	Bi-monthly presentation of workforce measures	Complete	<ul style="list-style-type: none"> <li>A dashboard is produced bimonthly providing workforce measures linked to the NHS Delivery Framework targets.</li> </ul>	Not applicable
<b>2B</b> Strategic Equality Plan and Objectives establishment	Director of Workforce and OD	Work with key staff within the Culture and Workforce Experience Team and Occupational Health Team to facilitate and promote existing staff networks, and work to establish two new staff networks: Staff with	On Track	<ul style="list-style-type: none"> <li>The Health Board has expanded its staff networks and recently launched a RespectAbility network to support neuro-diverse staff as well as those who experience chronic ill health or other physical disabilities. This complements existing staff networks: Enfys,</li> </ul>	Not applicable

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		hidden disabilities, Staff affected by menopause		BAME, Staff Carers, Armed Forces, Menopause Café	
<b>2E</b> Evidencing impact of charitable funds	Director of Nursing, Quality and Experience	Develop a standalone website for the charity	Behind	<ul style="list-style-type: none"> <li>Behind due to delayed consideration of business case within in Digital Health and Care Wales (DHCW). Following approval in October 2022,</li> <li>Work has begun on creating the shell of the new site and content is currently being drafted. New site will be launched in March 2023</li> </ul>	Q4
<b>3E</b> Business intelligence and modelling	Director of Finance	The Advanced Analytical Platform will go live and the legacy systems will be archived and stood down	On Track	<ul style="list-style-type: none"> <li>The Data Science Platform performing advanced analytics is available for use. Applications that perform Time Series Analysis, Forecasting, SPC and Flow Visualisation are available in the Data Science Platform.</li> </ul>	Not applicable
<b>3G</b> Research and Innovation	Medical Director	Opening of new Clinical Research Facilities (CRF)	On Track	<ul style="list-style-type: none"> <li>Bronglais: The development of a newly refurbished and fit for purpose CRF facility at Bronglais has progressed well, all works are on track for completion by end of March 2023.</li> <li>Withybush: The development of a fit for purpose CRF in Withybush are on track. Space has been identified and costings developed for the refurbishment with a proposed start date March 2023 once pharmacy has relocated</li> </ul>	Not applicable
<b>3C</b> Quality & Engagement Requirements	Director of Nursing, Quality and Experience	Implementation Group identify key actions, quick wins, and opportunities for early implementation	On Track	<ul style="list-style-type: none"> <li>Oversight group is monitoring project plans and progress</li> <li>There is a risk of slippage due to issue of guidance nationally</li> </ul>	Not applicable

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5F Bronglais Strategy	Director of Operations	At Bronglais develop a whole system multi-disciplinary plan for frailty pathway to include community based frailty step down reablement/rehabilitation capacity.	Behind	<ul style="list-style-type: none"> <li>The COVID pandemic has adversely affected progress on the delivery of the Bronglais Hospital Strategy with operational teams focussed on delivery of services during the last 2 years.</li> <li>A post COVID review of the Strategy has commenced with a view to an update paper being prepared for SDODC (February 2023)</li> </ul>	TBC
5J 24/7 emergency care model for Urgent and Emergency Care	Director of Primary Care, Community and Long Term Care	Implementation of Health Board wide UPC pathway	On Track	<ul style="list-style-type: none"> <li>Future suggestion to change Action wording to reporting on Transforming Urgent Emergency Care (TUEC) Pathway/Programme, rather than Urgent Primary Care (UPC)</li> </ul>	Not applicable