



CYFARFOD BWRDD PRIFYSGOL IECHYD UNIVERSITY HEALTH BOARD MEETING

DYDDIAD Y CYFARFOD: DATE OF MEETING:	30 November 2023
TEITL YR ADRODDIAD: TITLE OF REPORT:	Report of the Chair
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Mrs Judith Hardisty, Interim Chair
SWYDDOG ADRODD: REPORTING OFFICER:	Mrs Judith Hardisty, Interim Chair

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

ADRODDIAD SCAA

SBAR REPORT

Sefyllfa / Situation

To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the Health Board) since the previous Board meeting.

Cefndir / Background

This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.

Asesiad / Assessment

Armistice Day and Remembrance Sunday Services

The Health Board has a long-standing commitment to being an armed forces-friendly organisation having signed the Armed Forces Covenant initially in 2013 and gaining the Defence Employer Recognition Scheme Gold award in July 2021. On Sunday 12 November 2023, the Health Board's Armed Forces Champion, staff, Independent Members and I attended Remembrance Services across the three counties to lay wreaths to remember the vital role played by the Armed Forces, and their families and those who have lost their lives as a result of conflict or terrorism.

Deaths in Service

I am very sad to report the deaths of respected colleagues and wish to express my sincere condolences on behalf of the Board and the organisation to their family, friends and colleagues.

John Williams

John Williams passed away on 4 October 2023 having recently received his long service award after working for over 52 years in Glangwili Hospital (GGH) as an Operating Department Practitioner (ODP). John will be remembered as a kind man who breathed and lived the values of our Health Board.

Ian Thompson

Ian Thompson passed away on 6 October 2023 having worked for the Health Board for 11 years. As a Community Psychiatric Nurse, Ian worked in Brynmair Clinic, Llanelli, supporting staff and patients.

Board Seminar 19 October 2023

Financial Roadmap

Members received an update on the Medium-Term Financial Plan, noting that a three phase approach has been devised in order to anticipate the expected demand and capacity in 10 years' time and the cost implications relating to these. The modelling will evaluate the ability to meet the likely level of demand, through evaluating staffing, asset, and other supply-side factors. Members noted that further analysis and engagement events with clinical leadership and managerial colleagues are required prior to moving to the design phase during December 2023. The final stage will be to deliver on the plan, subject to Welsh Government approval.

Risk Appetite

Members received the Risk Appetite presentation including an overview of risk management, culture, risk tolerance and the governance process for reporting risks over tolerance to relevant Committee/Sub-Committees and the Board. Members discussed the effectiveness of the Risk Management Framework and the Risk Appetite. Members agreed that a further update be presented to Board Seminar in December 2023.

Land Decision Update

Members received an update following the decision at the Extraordinary Public Board meeting on 14 September 2023 to reduce the proposed site options for the new hospital from three to two. Members understood that formal feedback following the Infrastructure Investment Board (IIB) meeting with Welsh Government has been received and is being reviewed by the Executive Team.

Paediatric Services Conscientious Consideration

Members received the findings from Urgent and Emergency Children and Young People's (Paediatric) Services at Witybush and Glangwili Hospitals Consultation. Members noted that the Consultation Report and other information with a view to choosing a preferred option for the future provision of Paediatric Services will be presented to Board in November 2023.

Key Meetings

The following meetings have been attended:

- Amman Valley League of Friends
- NHS Confed National Conference
- STAR – Board Insight & Role of IMs
- Meeting with the Minister
- Infrastructure Investment Board meeting
- Black, Asian and Minority Ethnic (BAME) Advisory Group
- Audit Wales – Structured Assessment
- Chairs Commendation Awards
- Organ Donation Committee
- Welsh Transplant Advisory Group
- NHS Chairs & CEO meetings
- AAC Interviews
- Chair Peer Group meeting

- Vice Chairs Interviews
- Team Wales
- West Wales Regional Partnership Board
- Joint SBUHB & HDdUHB CEO/Chair meeting
- Shades of Green event

Visits

On 11 October 2023 I joined the Children’s Commissioner for Wales, Rocio Cifuentes, on a visit to our innovative mental health centre in Carmarthen. It is Wales’s first mental health crisis hub for children and young people who are in need of urgent support and is available 24 hours a day, seven days a week. The service has received funding through the Co-operation Agreement between Welsh Government and Plaid Cymru.

On 15 November 2023, I attended the NHS Wales Awards 2023 to support the teams shortlisted from the Health Board.

Celebrating Success/Awards

Long Service Awards

In 2019, we introduced the Long Service Awards in recognition of staff who have given the most hours, days and years to serving the local NHS across different professions across Carmarthenshire, Ceredigion and Pembrokeshire. We wanted to celebrate staff who have reached milestones working within the NHS. I and other Independent Members have been privileged to meet them personally to present them with their award, listen to their experiences during their 40 years of service, to their advice and to thank them on behalf of the Board.

Employee	Position/Location
Christine Bowen	Medical Secretary, Prince Philip Hospital (PPH)
Angela Tonge	Staff Nurse, Radiology PPH
Sandra Watson	Staff Nurse and Union Representative, Radiology PPH
Karen Powell	Emergency Nurse Practitioner, Tenby Minor Injuries Unit
Elizabeth Doreen Thomas	Paediatrics, Cilgerran Ward GGH
Cerri Watkins	Junior Sister, Intensive Care GGH
Mererid Randell	Clinical Lead Physiotherapist, Withybush Hospital (WGH)
Michael Swann	Reporting Radiographer / Project Manager, WGH
Sian Lewis	Office Manager, Radiology - WGH
Alison Grigg	Sonographer, Radiology - WGH
Angela Merriman	Radiographer, Radiology - WGH
Joanne Barnes	Community Midwife, Carmarthenshire
Catherine Davies	Emergency Nurse Practitioner, Tenby Minor Injuries Unit

Chair’s Commendation Awards

The Chair’s Commendation Awards aim to celebrate the outstanding dedication of our colleagues. There will be one winner for each award chosen by an impartial panel of staff members each month. If you have witnessed a colleague or team go beyond the requirements of their role to demonstrate our values to an exemplary level then please

nominate them for a Commendation Award. The awards event took place on 27 September 2023, with the following awards presented:

Compassion Award

For an individual who has demonstrated compassion to an exemplary level and worked above and beyond the normal requirements of their role to ensure that people are at the heart of everything they do.

April 2023	May 2023	June 2023
Compassion Award Winner – Dr Eirian Lewis	Compassion Award Winner – Shirly Mathias	Compassion Award Winner - Annmarie Davey
Compassion Award Highly Commended – Alison Absalom and June Morris	Compassion Award Highly Commended - Helen Llewellyn-Griffiths and Jackie Wright	Compassion Award Highly Commended - Baba Gana and Helen Morgan-Howard

Collaboration Award

For an individual who has demonstrated an exceptional ability to foster collaboration, communication and co-operation among partners, colleagues and stakeholders.

April 2023	May 2023	June 2023
Collaboration Award Winner - Theatre Team, GGH	Collaboration Award Winner - Sian Evans	Collaboration Award Winner – Alex Howells
Collaboration Award Highly Commended - Claire Davies and Maria Jenkins	Collaboration Award Highly Commended – Acute Medical Assessment Unit (AMAU) in Prince Philip Hospital and Jonathan White	Collaboration Award Highly Commended – Community Mental Health Team (CMHT) and Memory Assessment Service (MAS)

Innovation Award

For an individual who has significantly improved a work process or system / has significantly increased the efficiency of an operation, department or team unit.

April 2023	May 2023	June 2023
Innovation Award Winner - Michael Phillips	Innovation Award Winner – Sam Robinson	Innovation Award Winner – Virtual Orthopaedic Pre-rehabilitation Team
Innovation Award Highly Commended - Iwan Bond	Innovation Award Highly Commended – Jenna Davies and Theresa Painting	Innovation Award Highly Commended – Chris Harris and Older Adult Community Mental Health Team, Pembrokeshire

Investors in Carers scheme

The Investors in Carers scheme is designed to help health, social care, third sector and other organisations focus on, and improve, their carer awareness and the help and support they give to carers. The scheme is delivered by the Health Board and is supported by its local

authority and third sector partners in Carmarthenshire, Ceredigion and Pembrokeshire. I would like to congratulate the Community Mental Health Team in Carmarthen service, which has been successful at the silver level of the Investors in Carers scheme. The scheme recognises the insight and personal knowledge that carers bring to the support and recovery of those they work with, and this award acknowledges the commitment and dedication which the staff at Wellfield Resource Centre embed daily into service provision.

NHS Wales Awards 2023

During the spring, Improving Cymru requested nominations from health boards for the NHS Wales Awards 2023, to recognise the incredible improvement work happening across our health care system. HDdUHB was shortlisted in two categories:

- **Improving Patient Safety** - Changing Workplace Culture and Multidisciplinary Engagement in Maternity and Neonatal Clinical Risk and Governance
- **Providing Services in Partnership Across NHS Wales** - Faecal Immunochemical Testing (FIT) in primary care – an innovative approach to test safely, effectively and improve patient care

The winners were revealed during a virtual awards ceremony on 15 November 2023, and I am pleased to announce that HDdUHB won in the Improving Patient Safety category.

Mental Health & Wellbeing Wales Awards 2023

The Health Board's Smoking and Wellbeing Team scooped the award for the Best Mental Health Support Service at the Mental Health & Wellbeing Wales Awards 2023 held in Cardiff on 2 October 2023. There were 200 nominations across 10 categories, with the team being recognised for the flexible and person-centred service they provide for those with mental health lived experiences who want to stop smoking or to cut down. Recent changes in legislation saw mental health inpatient areas become smoke free in September 2022 across Wales, in line with all hospital sites. The Smoking and Wellbeing Team worked incredibly hard to ensure plans were in place to support patients and staff during this change by providing staff training, weekly visits to inpatient areas and ensuring rapid access to nicotine replacement therapy. The team has nearly doubled the number of smokers supported, who also have mental health conditions, during the previous 12 months and continues to provide free, confidential support to all staff, patients, and members of the public in our region who wish to give up smoking.

Patient Experience Network National Awards 2023

The Patient Experience Network National Awards (PENNA) recognise best practice in patient experience across all areas of health and social care in the UK. The aim of the awards is to improve patient and staff experience by sharing and celebrating best practice. With 22 categories in this year's awards, there was an opportunity for a diverse range of teams to showcase their work. At the awards ceremony on 28 September 2023 under the category of Commissioning for Patient Experience, our Arts Boost project was awarded a runner-up prize. Arts Boost is a collaborative project between our Specialist Children & Adolescent Mental Health Service (S-CAMHS) and Arts & Health Team. Arts Boost is designed to improve mental health and reduce feelings of distress in children and young people through the arts. Our success is attributed to the exceptional collaboration with our arts in health partners, and the expertise of the commissioned artists in their integral role in creating nurturing and safe spaces for our young people.

Health Service Journal (HSJ) Patient Safety Awards 2023

The Health Board's Maternity Services Team won the HSJ Patient Safety Awards 2023 in the Developing a Positive Safety Culture category. They were also finalists in the Patient Safety Education and Training category. The team were recognised for their efforts in changing

workplace culture around adverse events in maternity and neonatal care. The HSJ Patient Safety Awards help drive improvements in culture and quality across the NHS. The awards recognise and reward the hard-working teams and individuals who, in these times of austerity, pay restraints and workforce shortages, are striving to deliver improved patient care.

Queens Nurse

Sarah Kingdom-Mills, a Care Home Education Facilitator, has been awarded the prestigious title of 'Queens Nurse'. This marks a new phase in her career, as she formally becomes part of a professional network of nurses, committed to delivering and leading outstanding care in the community.

UK Maternity Unit Marvels (MUM) Awards 2023

The Health Board's Maternity team from Bronglais Hospital recently scooped the Wales regional award at the 2023 UK MUM Awards in recognition of the role they play in supporting expectant parents. Arranged by Baby Lifeline, a leading maternity safety charity, the awards are arranged to enable parents, guardians, and families the opportunity to thank the teams of professionals who made the birth of their child possible. Winning the award has been a fantastic recognition of the collective efforts of the team. The fact that the team were nominated and voted for by members of the public, makes it particularly special. On behalf of the Board, I wish to express my thanks to the families who nominated the midwifery team.

Independent Member Update

- Following the retirement of Maria Battle on 31 October 2023; as of 1 November 2023, Mrs Judith Hardisty has been appointed HDdUHB Interim Chair, until 31 March 2024
- On behalf of the Board, I would like to extend best wishes to Maria Battle, in her retirement. During her time as Chair, the NHS has experienced some of its most challenging periods and we have been fortunate to have benefitted from her leadership and tenacity. During the pandemic, in recognition of the effect of COVID-19 on some staff groups, Maria established and Chaired the Black, Asian and Minority Ethnic (BAME) Advisory Group, in addition to establishing a number of support mechanisms for all staff. Maria has been passionate throughout her time as Chair to ensure that patient experience and outcomes have been at the forefront of any decisions by the Board
- The interviews have now taken place for the substantive post of Vice-Chair and an update will be provided to the Board in January 2024.
- The vacancy for the substantive post of Chair has now closed, an update will be provided to the Board in January 2024

Argymhelliad / Recommendation

The Board is asked to support the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Galluogwyr Ansawdd: Enablers of Quality:	1. Leadership 2. Culture and valuing people

Quality and Engagement Act (sharepoint.com)	
Parthau Ansawdd: Domains of Quality Quality and Engagement Act (sharepoint.com)	Not Applicable
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Cynllunio Planning Objectives	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022	6. Contribute to global well-being through developing international networks and sharing of expertise 8. Transform our communities through collaboration with people, communities and partners

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termau: Glossary of Terms:	Included within the body of the Report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No impact
Ansawdd / Gofal Claf: Quality / Patient Care:	Ensuring the Board and its Committees make fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
Gweithlu: Workforce:	No impact
Risg: Risk:	No impact
Cyfreithiol: Legal:	No impact

Enw Da: Reputational:	No impact
Gyfrinachedd: Privacy:	No impact
Cydraddoldeb: Equality:	No EqIA is considered necessary for a paper of this type.