



## CYFARFOD BWRDD PRIFYSGOL IECHYD UNIVERSITY HEALTH BOARD MEETING

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	25 January 2024
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Report of the Chair
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Mrs Judith Hardisty, Interim Chair
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Mrs Judith Hardisty, Interim Chair

**Pwrpas yr Adroddiad (dewiswch fel yn addas)**

**Purpose of the Report (select as appropriate)**

Er Sicrwydd/For Assurance

### ADRODDIAD SCAA

#### SBAR REPORT

##### Sefyllfa / Situation

To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the Health Board) since the previous Board meeting.

##### Cefndir / Background

This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.

##### Asesiad / Assessment

#### Board Changes

In November, we shared that Professor Philip Kloer has been appointed as the interim Chief Executive of Hywel Dda University Health Board, following the appointment of Steve Moore, Hywel Dda's current Chief Executive, as the Chief Executive of NHS Devon Integrated Care Board. Mr Moore will take up his new role in February and Professor Kloer will step into the Chief Executive role for a period of up to one year from 1 February 2024.

To support Professor Kloer and the broader Executive team and Board, Lisa Gostling will expand her portfolio as Executive Director of Workforce and Organisational Development and take on the role of Deputy Chief Executive Officer. Mrs Gostling will assume the additional responsibility from February 2024 and will hold this role on an interim basis for up to one year. Mrs Sharon Daniel has taken up the role of interim Executive Director of Nursing, Quality and Patient Experience and Mr Mark Henwood interim Executive Medical Director.

On behalf of the Board and everyone at our Health Board, I would like to thank Steve for everything he has done during his time with us. Steve has been an excellent leader at Hywel Dda and he will be sorely missed by so many of us. We wish him well in the next chapter of his career.

## **Minister Visit**

On 7 December 2023, I joined the Health Minister Eluned Morgan's visit to the award-winning Delta Wellbeing and Home First team to see first-hand the difference they are making to residents across the region. Based in Llanelli and working closely together, the Health Board, Carmarthenshire County Council, Delta Wellbeing and the Welsh Ambulance Service NHS Trust have set up a multi-disciplinary team of different health and care professionals to provide intermediate care – the care you need after hospital or to avoid admission to hospital. The team supports people through a period of recovery and assessment at home – or as close to home as possible. The team are committed to driving change and transformation, and going further, faster to make sure more people can get the care and support they need at home or in their community. The Home First team in Carmarthenshire is a fantastic example of an integrated system which is delivering a radical, person-centred approach to wellbeing, care and support in the community. This is helping to avoid unnecessary admissions to hospital and reducing Pathways of Care Delays across the region.

## **Health Board Hosts Distinguished Clinical Examination**

In December 2023, the Health Board hosted the distinguished Member of Royal College of Paediatrics and Child Health (MRCPCH) clinical examination on behalf of Royal College of Paediatrics and Child Health (RCPCH). The RCPCH is responsible for setting the standards of paediatric training in the UK including producing the paediatric curriculum and assessment pathway. Paediatric trainees were welcomed to Glangwili Hospital, the only Welsh test centre for 2023, to complete their final MRCPCH examination. This practical examination involves a series of ten scenarios, some using real patients, whilst being assessed by trainers with extensive experience of working in paediatrics. The education and training of medical professionals is an on-going and continuous process and is of greatest value, when taking place in the real world dealing with genuine concerns, conditions and challenges. The MRCPCH clinical examination strives to do this. After the successful clinical examination, Dr Prem Kumar Pitchaikani was honoured to have been chosen by the Royal College of Paediatrics and Child Health to represent them in India in 2024 to assess paediatrics trainees and others during their MRCPCH clinical examination.

## **Deaths in Service**

I am very sad to report the death of respected colleague Jennifer Coley, who passed away on 28 December 2023, after a short illness. Jennifer worked for the Health Board for 19 years with her most recent role as a Health Care Assistant in Ceredig Ward, Bronglais Hospital. I wish to express my sincere condolences on behalf of the Board and the organisation to her family, friends and colleagues.

## **Board Seminar 14 December 2023**

### **Primary Care strategy**

Members received an update on Developing a Primary Care strategy, including the scope of the strategy with a particular focus on public engagement and an update on the Accelerated Cluster Developments. Referring to the engagement, a survey has been shared with contracted professionals to capture views on services and the Primary Care Training Academy will be linked in via the People, Organisational Development and Culture Committee. Members acknowledged the significant amount of services provided within Primary Care, and noted the detail of data available, which will be helpful in maximising the usefulness of services. In terms of next steps, Members proposed wider discussions by the Executive Team, ahead of presentation for approval to Board in March 2024.

## **Risk Appetite**

Members received the Risk Appetite presentation, noting the significant progress in risk governance in recent years, whilst acknowledging that more work is required on risk management and defining and communicating the risk appetite of the Board, to be used as a guide for Directorates in decision making. Members took part in a workshop to review examples of proposed risk appetite statements relating to different objectives. In conclusion, Members agreed that the wording in the risk appetite statement should be succinct and clear, and that more thought is required on how to build these statements into the planning objective cycle.

## **Strategic Outline Case**

Members received an update on the potential options for the Strategic Outline Case and noted that, following discussions with Welsh Government, work will now take place with NHS Wales Shared Services Partnership (NWSSP) to identify a list of options to support the delivery of the programme business case, prior to producing the Strategic Outline Case.

## **Planning Objectives**

Members received an update on the Planning Objectives (POs) for 2024/25, highlighting that the purpose of the POs is to articulate what is a priority to the organisation as part of the annual plan and that these are tracked and monitored through the committee structure. Members noted the intention to reduce the number of POs going forward, which should enable a disciplined approach for delivery.

## **Financial Workshop**

Members participated in a Financial Workshop to discuss the medium term plan and annual financial plan, and to highlight a number of areas of focus including a summary of the benchmarking of social care from the local authorities of the region, demand and supply and productivity issues that lay ahead without confirmed funding in place. An update on the likely demand and supply challenges, with the acuteness of conditions and illness likely to increase and the impact of the cost of living crisis, was received.

## **Key Meetings**

The following meetings have been attended:

- Welsh Government and West Wales Regional Partnership Board (RPB) - HCF Meeting
- NHS Chairs Meeting Quarter 3
- Chair Peer Group meeting
- West Wales RPB meeting

## **Visits**

I visited the following areas across the Health Board and thanked all staff who continue to work hard to offer a service to their patients:

- Day Surgery Unit, Intensive Therapy Unit (ITU) and the Emergency Department (ED) at Glangwili Hospital (GGH)
- The Catering Department, Withybush Hospital (WGH)

## **Celebrating Success/Awards**

### **Long Service Awards**

In 2019, we introduced the Long Service Awards in recognition of staff who have given the most hours, days and years to serving the local NHS across different professions across Carmarthenshire, Ceredigion and Pembrokeshire. We wanted to celebrate staff who have

reached milestones working within the NHS. I and other Independent Members have been privileged to meet them personally to present them with their award, listen to their experiences during their 40 years of service, to their advice and to thank them on behalf of the Board.

<b>Employee</b>	<b>Position/Location</b>
David "Ray" Hughes	Theatre Co-Ordinator/Operating Department Practitioner, Main Theatres BGH
Dawn Jones	Hospital Head of Nursing, BGH
Rita Stuart	Service Delivery Manager, BGH
Sue Rees	Advanced Nurse Practitioner, Community Nursing
Karen Beck	Specialist Nurse Practitioner / Clinical Practice Educator, Staff Nurse Breast Unit, BGH
Sandra Miles	Staff Nurse, Critical Care Units Hywel Dda Critical care Unit, GGH
Margaret Roberta Ritchie	Staff Nurse, Critical Care Units Hywel Dda Critical care Unit, GGH

### **Chair's Commendation Awards**

The Chair's Commendation Awards aim to celebrate the outstanding dedication of our colleagues. There will be one winner for each award chosen by an impartial panel of staff members each month. If you have witnessed a colleague or team go beyond the requirements of their role to demonstrate our values to an exemplary level then please nominate them for a Commendation Award. The awards event took place on 22 November 2023, with the following awards presented:

### **Compassion Award**

For an individual who has demonstrated compassion to an exemplary level and worked above and beyond the normal requirements of their role to ensure that people are at the heart of everything they do.

<b>July 2023</b>	<b>September 2023</b>
Compassion Award Winner – Alaw Ciornei	Compassion Award Winner – No winner
Compassion Award Highly Commended – Ffion Davies and Eldeg Rosser	Compassion Award Highly Commended - Gina Callanan & Denise Fitzsimmons (OD Team) and Janet Hughes

### **Collaboration Award**

For an individual who has demonstrated an exceptional ability to foster collaboration, communication and co-operation among partners, colleagues and stakeholders.

<b>July 2023</b>	<b>August 2023</b>
Collaboration Award Winner - Buddug Roberts	Collaboration Award Winner - ITU

Collaboration Award Highly Commended - Laura Hiscox and AMAU Staff Prince Phillip Hospital	Collaboration Award Highly Commended – James Whitehead and Mohamed Khalil
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### **Innovation Award**

For an individual who has significantly improved a work process or system / has significantly increased the efficiency of an operation, department or team unit.

<b>July 2023</b>	<b>August 2023</b>	<b>September 2023</b>
Innovation Award Winner - Alison Jones	Innovation Award Winner – No winner	Innovation Award Winner – Dr Anette Snell
Innovation Award Highly Commended - Ambulatory Clinics and Kim Stevens	Innovation Award Highly Commended – Critical Care Clinical Practice Educator's	Innovation Award Highly Commended – Andrea Parry

### **New Year Honours**

Two Hywel Dda University Health Board employees have been awarded a King's New Year Honour:

#### **Gina Beard**

Gina Beard, Lead Cancer Nurse, has been awarded the honour of Member of the Order of the British Empire (MBE) in recognition of her services to Cancer Nursing. Gina has worked as a nurse for over 30 years and chose to develop her specialism in cancer nursing and amongst her many achievements is the refurbishment of Pembrokeshire Haematology and Oncology Day Unit (PHODU) that was recognised by Macmillan as an approved Quality Cancer Care Environment. In addition to delivering new and additional services, Gina is a powerful advocate and champion of the nursing agenda by championing and challenging the teams she leads to develop themselves and to improve patient experience, keeping the patient firmly at the centre of the Health Board's work.

#### **Dr Mike Bartlett**

Dr Mike Bartlett, Associate Specialist Haematology, has been awarded a Medal of the Order of the British Empire (BEM) in recognition of his services to Medical Education. Mike has contributed several years of service to organising and directing Advanced Life Support and Advanced Trauma Courses, ensuring that cohort after cohort of doctors are equipped to provide care to critically ill patients. This role is undertaken in his own time in addition to his post as a senior doctor in Haematology and cancer care. In addition to his commitment to the staff and patients at Hywel Dda, Mike led the development of a unique educational partnership involving medical staff, the RNLI and HM Coastguards in Pembrokeshire and Ceredigion – Coastal Medicine.

### **Independent Member Update**

I am pleased to announce that, following an interview process, Eleanor Marks has been appointed as the Vice Chair of the Health Board and will commence in post on 1 February 2024.

### **Argymhelliad / Recommendation**

The Board is asked to support the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

<b>Amcanion: (rhaid cwblhau)</b> <b>Objectives: (must be completed)</b>	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Galluogwyr Ansawdd: Enablers of Quality: <a href="#">Quality and Engagement Act (sharepoint.com)</a>	1. Leadership 2. Culture and valuing people
Parthau Ansawdd: Domains of Quality <a href="#">Quality and Engagement Act (sharepoint.com)</a>	Not Applicable
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Cynllunio Planning Objectives	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022</a>	6. Contribute to global well-being through developing international networks and sharing of expertise 8. Transform our communities through collaboration with people, communities and partners

<b>Gwybodaeth Ychwanegol:</b> <b>Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termiau: Glossary of Terms:	Included within the body of the Report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman

<b>Effaith: (rhaid cwblhau)</b> <b>Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian:</b> <b>Financial / Service:</b>	No impact
<b>Ansawdd / Gofal Claf:</b> <b>Quality / Patient Care:</b>	Ensuring the Board and its Committees make fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by

	those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
<b>Gweithlu: Workforce:</b>	No impact
<b>Risg: Risk:</b>	No impact
<b>Cyfreithiol: Legal:</b>	No impact
<b>Enw Da: Reputational:</b>	No impact
<b>Gyfrinachedd: Privacy:</b>	No impact
<b>Cydraddoldeb: Equality:</b>	No EqIA is considered necessary for a paper of this type.