



**CYFARFOD BWRDD PRIFYSGOL IECHYD
UNIVERSITY HEALTH BOARD MEETING**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	25 July 2024
TEITL YR ADRODDIAD: TITLE OF REPORT:	Report of the Chair
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Dr Neil Wooding, Chair
SWYDDOG ADRODD: REPORTING OFFICER:	Dr Neil Wooding, Chair

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate)
Er Sicrwydd/For Assurance

ADRODDIAD SCAA SBAR REPORT
<u>Sefyllfa / Situation</u>
To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the Health Board) since the previous Board meeting.
<u>Cefndir / Background</u>
This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.
<u>Asesiad / Assessment</u>
<u>Update from the Chair</u>
I was delighted to join Hywel Dda at the start of June and while it is still early in my time with the Health Board, it is clear that we have some fantastic people here who are passionately doing a job they love to their best abilities. Their passion for our Health Board is infectious, you catch it and you want to be part of it and help the organisation to be the best it can be.
Now that I am here, my main priority, is to deliver the mandate given to be by the Cabinet Secretary - to find a way to help Hywel Dda to become sustainable, to deliver first class patient services, and also enable the Health Board to live within its resources as best as possible. This will be my guiding mission for the foreseeable future.
While I have had the opportunity to meet some new colleagues and partner organisations, I look forward to meeting more during the coming weeks and months to help me understand your priorities. Getting to know our staff, our broader communities, and understanding their passion and energy for this work will be essential in enabling me to fulfil my role.

Board Seminar 20 June 2024

Progress on Implementing the Annual Plan 2024/25

Members discussed the Progress on Implementing the Annual Plan 2024/25, which had been split into five key themes. Members noted the iterative nature of the plan, the identification of Senior Responsible Owners (SROs) for programmes, and the importance of internal discussions. Whilst welcoming the progress made, Members acknowledged the challenges and the need for ongoing discussion and updates to Board.

Clinical Services Plan

Members received the Clinical Services Plan which highlighted the intention to present options to the Board, with a focus on centralising some services and consolidating others. The reduction of acute stroke units and the exploration of a regional diagnostics hub for Endoscopy were also discussed. The need for rigorous, data-driven decision-making and the consideration of Equality Impact Assessments (EqIAs) in the process were emphasised. Furthermore, Members acknowledged the importance of patient value, quality, efficiency, and long-term delivery as design principles, along with the Health Board's commitment to the population and the potential for new engagement regarding service configuration.

Board Development – 2 July 2024

We held our first Board Development session under the Board's new leadership on 2 July 2024. A revised programme is being put in place for the remainder of the financial year.

Key Meetings

During my first two months as Chair, in addition to introductory meetings with colleagues across the Health Board, I have attended the following meetings:

- NHS Chairs meeting
- Chairs Peer Group
- Cabinet Secretary meeting
- Meeting with the Director General for Health and Social Services/NHS Wales Chief Executive regarding the establishment of the Regional Joint Committee

Celebrating Success/Awards

King's Birthday Honour

One of our Hywel Dda midwives has received a British Empire Medal (BEM) in the King's Birthday Honour List. Carys Davies is a Senior Midwife and Neonatal lead at Gwenllian Maternity Ward, Bronglais Hospital (BGH), Aberystwyth and was awarded the BEM for services to midwifery, particularly the work she has done supporting care of neonatal babies and their families in such a rural area of Wales. Carys has taken the lead on training midwives in neonatal stabilisation, and she is recognised within the team as an expert in this field. We are incredibly pleased that Carys has been recognised, having dedicated nearly 30 years to midwifery, and a role model to all those who have worked with her in this time. On behalf of the Board, I wish to thank Carys, for her tireless service and ongoing commitment to health and care in west Wales.

Long Service Awards

In 2019, my predecessors introduced the Long Service Awards in recognition of staff who have given the most hours, days and years to serving the local NHS across different professions across Carmarthenshire, Ceredigion and Pembrokeshire. The aim was to celebrate staff who have reached milestones working within the NHS. Our Independent Members have been

privileged to meet them personally to present them with their award, listen to their experiences during their 40 years of service, to their advice and to thank them on behalf of the Board.

Employee	Position/Location
Wendy McDowall	Registered Nurse, Vaccination and Screening, Mass Vaccination Centre (MVC) Llanelli
Carol Morgan	Registered Nurse, Vaccination and Screening, MVC Llanelli
Yvonne Morris Lewis	Childrens Community Nurse, Community Paediatrics, Ceredigion
Linos Walters	OSCE Trainer, Glien House, Carmarthen
Josephine Morgan	Discharge Specialist Nurse Urgent and Intermediate Care, Withybush Hospital (WGH)
Margaret Maureen John	Staff nurse, WGH
Lynette Harries	Staff Nurse, Gerontology Day Hospital, Prince Philip Hospital (PPH)
Heather Whalley	School Nursing, Aberaeron Integrated Care Centre Ceredigion
Patricia Wilson	COVID-19 MVC, Aberystwyth
Ann Mann	Site Lead Blood Sciences, PPH
Catrin Rees	Medical Laboratory Technician, PPH
Claire Jones	Community Staff Nurse, Amman Team, Community

Hywel's Applause 2024

The Health Board recently held the Hywel's Applause virtual staff awards event to honour the exceptional contributions of our colleagues. It was a night to remember, filled with inspiring stories and commendable achievements that showcased the best of the Health Board.

Category	Winner	Highly Commended
Best use of Welsh Language	Jen Evans, Undergraduate Officer, Bronglais Hospital (BGH) Medical Education Centre	Nicola Drake, ED Consultant, Emergency Dept, WGH Rose Harries, CPN St Brynach's Older Adults Mental Health Team
Diversity and Inclusion	Kath Stroud, Best Interests Assessor Deprivation of Liberty Safeguards (DoLS) Team, Hafan Derwen	Community Development Outreach Team, Community Development Outreach Team, Health Board Wide Older Adults Mental Health Team HCSW, HCSW and Community Psychiatric Nurse,

		OACMHT Community (Pembrokeshire)
Innovating and Inspiring Practice	Sarah Pask, Frailty and Chronic Conditions Nurse, South Ceredigion GP Cluster	Diabetes Dietetic Team, Diabetes Dietitian, Health Board Occupational Therapy Team Bro Cerwyn and St Nons, Occupational Therapists and Assistant Practitioners (St Non)
Lifetime Achievement	Nan Davies, Health Care Support worker, Glangwili Hospital (GGH), Heddfan Older Adults Community Mental Health Team	Allyson Thomas, Grow your own manager, Clinical Education Team Glien House Sue Morgan Assessment and Verification Co-ordinator Clinical Education Team, Bronglais General Hospital
Living our Values	Executive PA Management Team (Kelly Sursona and Bethan Dunn), Exec PA Management Team, Ystwyth Building, Corporate Office	Team Rheumatology Withybush, Team Begelly
Patients' Voice	A&E Bronglais Hospital	Amy Griffiths, Ward Sister, Bryngolau Ward, Prince Philip Hospital St Nons Ward, WGH
People Development	OSCE Training Team, OSCE Trainers, Glien House	Ffion Lloyd-Thomas, Podiatrist, GGH Judith Bowen, Lead Informatics Nurse, WGH
Rising Star	Mollie Evans Mental Health Nurse, RMN, Bryngofal, Mental Health Ward PPH	Hayley Thomas, Junior Sister ITU, GGH Jane Davidson, Health Care Support Worker (HCSW), Adult Community Mental Health Service, St Brynachs
Supportive Colleague	Jenna Abbott Senior Library Assistant, WGH Library Services Office	Catherine Jones, Midwife, Gwenllian Ward, BGH

		David Rogers, Manager Ty Bryngwyn Hospice. PPH
Unsung Hero	Sian Davies, HCSW Angharad Ward, BGH	Augusta Stafford- Umughele, Workforce Culture, Diversity & Inclusion Manager, Hafan Derwen Lindsey Dobson, Audiology Administrator, BGH
Wellbeing	Sian Retter, Podiatrist, Cardigan Integrated Care Centre	Kylie Martindale, Ward Administrator, Rhiannon Ward, BGH Tina Jones, Ceredigion County Administrator, Aberaeron Integrated Care Centre

Chair's Commendation Awards

The Chair's Commendation Awards aim to celebrate the outstanding dedication of our colleagues. There will be one winner for each award chosen by an impartial panel of staff members each month. If you have witnessed a colleague or team go beyond the requirements of their role to demonstrate our values to an exemplary level then please nominate them for a Commendation Award. The most recent awards event took place on 29 May 2024, with the following awards presented:

Compassion Award

For an individual who has demonstrated compassion to an exemplary level and worked above and beyond the normal requirements of their role to ensure that people are at the heart of everything they do.

January 2024	February 2024	March 2024
Compassion Award Winner – Pulmonary Rehabilitation HCP	Compassion Award Winner – Tracey-Lee Davies	Compassion Award Winner – Ward 11
Compassion Award Highly Commended – Nicole Bassett and Maternity and Obstetrics team, GGH	Compassion Award Highly Commended - Louise Hughes and Rachel Brown	Compassion Award Highly Commended - Eirian Griffiths and Melanie Godfrey

Collaboration Award

For an individual who has demonstrated an exceptional ability to foster collaboration, communication and co-operation among partners, colleagues and stakeholders.

January 2024	February 2024	March 2024
Collaboration Award Winner - Discharge team	Collaboration Award Winner - Iechyd Da Youth	Collaboration Award Winner – Melanie Handly

	Health Team and Apprenticeship Academy Team	
Collaboration Award Highly Commended - Clare Jackson Thomas Stonebridge	Collaboration Award Highly Commended - Blood Sciences reception and laboratories and Penny Lamb	Collaboration Award Highly Commended – Clinical Engineering (including Medical Device Training and Contracts) and Dr Andrea Hughes

Development & Innovation Award

For an individual who has significantly improved a work process or system / has significantly increased the efficiency of an operation, department or team unit.

January 2024	February 2024	March 2024
Development & Innovation Award Winner - Lucy Owen	Development & Innovation Award Winner - P.A.C.T Service	Development & Innovation Award Winner - Alex Martin and Louise Major
Development & Innovation Award Highly Commended - Hayley Thomas and Emma Cottrell	Development & Innovation Award Highly Commended - EUCC and CDU staff in Bronglais Hospital and Rachel Rowlands	Development & Innovation Award Highly Commended - Lynsey Lewis and Scott Thomas

Moondance Cancer Awards

The Moondance Cancer Awards are Wales' only dedicated cancer awards and aim to celebrate and spotlight individuals and teams across NHS Wales and its partners who deliver, lead and innovate cancer services. An individual and a team from the Health Board have been recognised for their outstanding achievements in cancer services at the Awards ceremony on 13 June 2024. The team behind the Prostate Active Care Together (PACT) programme was named joint winners of the Better Patient Experience award for their dedicated rehabilitation and support service for people with prostate cancer. In addition, Allied Health Professional Cancer Lead, Rachel Lewis, received the Excellence award for Non-medical and Nursing and was praised for her leadership skills and her tenacity in establishing prehabilitation and rehabilitation services which provide crucial help and support for people with cancer. On behalf of the Board, I extend my congratulations to all and it is pleasing to see all the outstanding work of colleagues across our cancer services recognised nationally.

British Nuclear Medicine Society (BNMS) Awards

At the British Nuclear Medicine Society's (BNMS) Annual Spring meeting on 14 May 2024, a video created by Radiology staff, a paediatrician from Cardiff, the Welsh Language Team, and Digital Communications Team received the Innovative Team of the Year award. The Walter the Penguin story, which is told through video, was created mainly for children aged between two to six years old, as this is the age which can be the hardest for children to understand what is happening during a medical appointment. The friendly penguin helps reassure children receiving care from the nuclear medicine team across the Hywel Dda area, serving Carmarthenshire, Ceredigion and Pembrokeshire. On behalf of the Board, I wish to congratulate the teams involved in this collaborative project.

Coleg Cymraeg Annual Awards

Cerys Brown, a healthcare apprentice at GGH, has won the New Talent Award at the Coleg Cymraeg Annual Awards held at Canolfan S4C yr Egin on 20 June 2024 in recognition of her exceptional aptitude in the workplace. The awards recognise students, apprentices and lecturers from the higher education, further education and apprenticeship sectors for their outstanding contribution to Welsh medium and bilingual education. As a Board we are delighted to hear of Cerys' success and commend her dedication to her patients and understanding the importance of using Welsh, their preferred language, when engaging with her patients. Llongyfarchiadau Cerys.

Welsh Sustainability Awards

The artwork titled 'A Dose of Art,' created from thousands of plastic COVID-19 vaccine lids collected by Health Board staff and volunteers, won the Culture and Language Wales Award at the Welsh Sustainability Awards. The piece by Nathan Wyburn honours healthcare workers and volunteers for their dedication during the pandemic and symbolises hope and community. It is displayed in the outpatient department at GGH and will tour other healthcare venues in Carmarthenshire, Ceredigion, and Pembrokeshire. The project also highlights the Health Board's commitment to sustainability by repurposing potential landfill waste into art.

NHS Wales Awards

The Health Board has been shortlisted in the NHS Wales Equitable Care Award category in the NHS Wales Awards 2024. The area shortlisted is an Enabling Quality Improvement in Practice (EQIIP) project to enhance the experience for patients with sensory loss attending Outpatient departments. The winners will be announced at the NHS Wales Awards ceremony which will take place on 24 October 2024 at the Sophia Gardens Stadium, Cardiff.

Argymhelliad / Recommendation

The Board is asked to **SUPPORT** the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Parthau Ansawdd: Domains of Quality Quality and Engagement Act (sharepoint.com)	Not Applicable
Galluogwyr Ansawdd: Enablers of Quality: Quality and Engagement Act (sharepoint.com)	1. Leadership 2. Culture and valuing people
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable

Amcanion Cynllunio Planning Objectives	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022	6. Contribute to global well-being through developing international networks and sharing of expertise 8. Transform our communities through collaboration with people, communities and partners

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termiau: Glossary of Terms:	Included within the body of the Report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No impact
Ansawdd / Gofal Claf: Quality / Patient Care:	Ensuring the Board and its Committees make fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
Gweithlu: Workforce:	No impact
Risg: Risk:	No impact
Cyfreithiol: Legal:	No impact
Enw Da: Reputational:	No impact
Gyfrinachedd: Privacy:	No impact
Cydraddoldeb: Equality:	No EqIA is considered necessary for a paper of this type.