

Source of Feedback	Comments	Theme 1	Count of times raised
Engagement Event	Were there consultations prior to the recommendation being made?	Process and HB	2
Engagement Event	Can the Health Board buy out St David's Surgery?	Premises	5
Engagement Event	Solva patients were dispersed to St David's not that long ago and now they are going back	Quality & Capacity	2
Engagement Event	Transport difficulties for less mobile patients/older generation (nowhere to wait in Solva)	Transport	19
Engagement Event	Lack of basic amenities	Community	5
Engagement Event	Transport services are not good enough	Transport	28
Engagement Event	Keep St David's open as a Branch Surgery	Premises	11
Engagement Event	What are Hywel Dda doing to prevent further Contract resignations?	Process and HB	1
Engagement Event	People feel very strongly about their surgery and they don't want it closed	Community	15
Engagement Event	Will the election make any difference on terms of funding?	Other	1
Engagement Event	New hospital site proposed further away we need a local GP	Other services	5
Engagement Event	Good relationships between GP and Pharmacy	Community	6
Engagement Event	Increase pressure on A&E/wider services if the surgery closes	Other services	15
Engagement Event	The Engagement Event is a 'tick box' exercise and the decision has already been made	Process and HB	10
Engagement Event	How will the HB accommodate the increase population during the summer months	Visitors / TRs	5
Engagement Event	Parking is not sufficient at Solva	Quality & Capacity	13
Engagement Event	Ageing population and the demands on the service	Demographic	15
Engagement Event	Feel abandoned by the HB	Process and HB	1
Engagement Event	Loss of continuity of care	Continuity of care	9
Engagement Event	Impact on carers - time spent driving instead of caring	Carers	6
Engagement Event	Public transport - waiting of buses when feeling poorly, bad weather	Transport	10
Engagement Event	Personalised, local knowledge important to quality of care	Continuity of care	10
Engagement Event	New builds in the area increasing population	Demographic	16
Engagement Event	Temporary residents will impact access times	Visitors / TRs	38
Engagement Event	Capacity at Solva, parking impact of local residents	Quality & Capacity	5
Engagement Event	Impact on patients independence, no longer able to walk to the surgery and have to rely on lifts	Transport	1
Engagement Event	Concerns around the sustainability of the Pharmacy	Quality & Capacity	5
Engagement Event	Older generation has greater need for care	Demographic	8
Engagement Event	Convenience for frequent service users	Quality & Capacity	8
Engagement Event	Concerns on the effects on A&E/Ambulance Service	Other services	15
Engagement Event	Poor quality questionnaire	Process and HB	13
Engagement Event	HB to secure St David's as a Managed Practice (2 sites)	Quality & Capacity	35
Engagement Event	Concerns for the Practice staff	Continuity of care	8

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Engagement Event	Recruitment of GP's may be easier if it was to become a Managed Practice	Quality & Capacity	2
Engagement Event	Community is very passionate about the surgery	Continuity of care	10
Engagement Event	Lease until 2028 and belief that Dr Riley will stay until that time to keep the surgery open	Continuity of care	4
Engagement Event	Not in favour of dispersal	Continuity of care	10
Engagement Event	What has the HB done in order to foresee and prevent this situation from happening?	Process and HB	5
Engagement Event	This format of meeting is not useful, would prefer to be able to speak with the decision makers to get answers	Process and HB	1
Engagement Event	Capacity concerns at Solva	Quality & Capacity	22
Engagement Event	Why can't the HB employ Dr Riley	Continuity of care	5
Engagement Event	Access to Primary Care is a fundamental need	Quality & Capacity	3
Engagement Event	Residents are tax payers	Quality & Capacity	1
Engagement Event	Impact on access to care due to increase in list size at Solva	Quality & Capacity	7
Engagement Event	Concerns around emergency care provision	Other services	2
Engagement Event	Very inconvenient and difficult for older patients	Transport	1
Engagement Event	Cost to patients for public transport	Transport	5
Engagement Event	Summer traffic on the roads can impact on travel time	Transport	10
Engagement Event	HB want to cut costs	Process and HB	3
Engagement Event	Super surgery for the Peninsula	Quality & Capacity	8
Engagement Event	Fflecsi bus not easy to use	Transport	1
Engagement Event	Can the HB provide transport if the dispersal is agreed?	Transport	1
Engagement Event	Patients are really worried	Quality & Capacity	3
Engagement Event	Public transport not suitable - only 2 taxi firms in the area	Transport	4
Engagement Event	Is there a plan to re-open the dispensary at Solva?	Quality & Capacity	1
Engagement Event	Is the HB supporting Dr Riley?	Process and HB	1
Engagement Event	Patients have had weeks of uncertainty	Process and HB	1
Engagement Event	Found out through Facebook	Process and HB	1
Engagement Event	Positive comments about the Engagement Event	Process and HB	1
Engagement Event	Efficient Access at St David's and continuity of care	Continuity of care	8
Engagement Event	Do not want to go to Solva	Continuity of care	2
Engagement Event	Why don't doctors want to work in St David's?	Quality & Capacity	2
Engagement Event	Increase in car pollution	Transport	5
Engagement Event	No consideration for the younger generation	Quality & Capacity	8
Engagement Event	Disregard for patients that have been registered with St David's for years	Quality & Capacity	1

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Engagement Event	Integration of Health and Social Care won't be possible in St David's	Quality & Capacity	1
Engagement Event	Advertising for staff in the wrong places	Process and HB	3
Engagement Event	Can't get any service locally, (dentist) GP is that we can get on our doorstep	Process and HB	2
Engagement Event	Care closer to home is not being provided	Process and HB	1
Engagement Event	Don't feel secure with our health systems	Process and HB	1
Engagement Event	Not encouraging families/young people to live in the area	Community	5
Engagement Event	Tip has closed and they tried to close the school	Community	2
Engagement Event	Once the surgery has gone we won't get it back	Quality & Capacity	1
Engagement Event	Excellent Surgery and can get an appointment when required	Quality & Capacity	25
Engagement Event	Professional staff at St David's	Quality & Capacity	5
Engagement Event	Fear the HB will not be able to recruit additional GP's for Solva to support the increase in list size	Process and HB	5
Engagement Event	St David's is the lifeline of the community	Community	6
Engagement Event	Puffin bus service stops during the winter months	Transport	5
Engagement Event	GP surgery supports the RNLI/Fire Service	Community	4
Engagement Event	Could a mobile surgery be an option?	Quality & Capacity	1
Engagement Event	Nothing positive will come from closing the surgery	Quality & Capacity	1
Engagement Event	Home visit concerns	Quality & Capacity	8
Engagement Event	Risk patients will delay seeking care due to transport/access issues - early interventions being missed	Transport	8
Engagement Event	Short period for public engagement feedback	Process and HB	3
Engagement Event	Longer wait for repeat prescriptions	Quality & Capacity	6
Engagement Event	Learning Disability group currently walk on their own to the surgery, this won't be possible with Solva, support staff will be required for public transport	Transport	2
Engagement Event	NASA coming to the Brawdy area with an increase in staff	Other	1
Engagement Event	Can walk to the surgery	Transport	9
Engagement Event	3.5 miles doesn't sound far but roads and transport in reality need to be seen and understood - single track road	Transport	8
Engagement Event	Merger will help strengthen recruitment issues with GP's	Quality & Capacity	1
Engagement Event	Local business will be impacted as school visits will not come if there is no medical coverage in the area	Community	1
Engagement Event	Can the community buy the building and the HB lease it?	Premises	2
Engagement Event	There has been no transparency and information has been kept from the public	Process and HB	3
Engagement Event	Not all patients received the letter and questionnaire from the HB	Process and HB	2
Engagement Event	Can Capital funds be considered?	Premises	1
Engagement Event	Haverfordwest and Fishguard practices are over run and concerns of poor access	Quality & Capacity	7

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Engagement Event	Board panel members need to work with local people	Process and HB	3
Engagement Event	Eol should have been sent to all practices in Wales and England	Process and HB	1
Engagement Event	Impact closure will have on the local school children	Community	5
Engagement Event	No incentives to attract GP's to St David's	Quality & Capacity	1
Engagement Event	Some villages do not have a bus route	Transport	2
Engagement Event	Concerns Pharmacy will close as a result	Other services	5
Engagement Event	Will deter people from moving into the City	Community	3
Engagement Event	NHS funding does not adequately support GP practices	Process and HB	1
Engagement Event	Why doesn't the HB lead the way in taking over all GP practices of this kind	Process and HB	1
Engagement Event	Directly going against 'Care closer to home' model	Process and HB	1
Engagement Event	Risk of private practices taking over like in dentistry	Process and HB	2
Engagement Event	What if there's a medical emergency?	Quality & Capacity	3
Engagement Event	St David's is a City and it needs services	Community	4
Engagement Event	Dr Riley has been 'forced into handing his contract back'	Process and HB	1
Engagement Event	Unhappy with the tone of the second patient letter	Process and HB	1