



CYFARFOD BWRDD PRIFYSGOL IECHYD UNIVERSITY HEALTH BOARD MEETING

DYDDIAD Y CYFARFOD: DATE OF MEETING:	28 November 2024
TEITL YR ADRODDIAD: TITLE OF REPORT:	Report of the Chair
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Dr Neil Wooding, Chair
SWYDDOG ADRODD: REPORTING OFFICER:	Dr Neil Wooding, Chair

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

ADRODDIAD SCAA

SBAR REPORT

Sefyllfa / Situation

To provide an update to the Board on relevant matters undertaken by the Chair of Hywel Dda University Health Board (the Health Board) since the previous Board meeting.

Cefndir / Background

This overarching report highlights the key areas of activity and strategic issues engaged in by the Chair and also details topical areas of interest to the Board.

Asesiad / Assessment

Appointment of new Chief Executive Officer

I am delighted to announce, following a competitive process attracting candidates from across the globe, Professor Philip Kloer, who has held the role on an interim basis since February 2024, is appointed as the substantive Chief Executive Officer with immediate effect. Phil is an experienced and skilful leader who has dedicated almost twenty years to Hywel Dda and its predecessor organisations. An experienced clinician, he is well-liked and well-respected by our staff, partners, and patients alike. Phil joined Hywel Dda in 2005 as a respiratory physician at Prince Philip Hospital. During his time with the Health Board, he has held several senior leadership roles, including Director of Clinical Strategy and interim Executive Director of Primary Care, Community, and Mental Health services, before his role as the Medical Director and Deputy Chief Executive Officer. I would like to take this opportunity to thank all those who were involved in the recruitment process, including our external partners. On behalf of the Board, congratulations are offered to Professor Kloer.

New Governance Arrangements

During the last month, a review of the Board's Committee structure has been undertaken. The outcome will be presented to Board for consideration and approval in January 2025, ahead of implementation from 1 April 2025.

Hywel Dda University Health Board (HDdUHB)/Swansea Bay University Health Board (SBUHB) Joint Commissioning Committee Meeting 17 October 2024

A Board-to-Board meeting of the HDdUHB and SBUHB took place on 17 October 2024 which provided an excellent start in building on the existing regional working arrangements that are already in place. While both organisations are facing challenges, this is an exciting opportunity to work together for the benefit of our joint population. A separate report is on the agenda relating to this item.

Independent Member Development Days

Two development days with Independent Members have been held since the previous meeting. These sessions, held on 3 October and 5 November 2024, feature as part of the wider Board Development Programme. The purpose behind each event has been to strengthen the strategic focus and explore ways to optimise the value and contribution of Independent Members to the work of the Board.

Armistice Day and Remembrance Sunday Services

The Health Board has a long-standing commitment to being an Armed Forces-friendly Organisation, having signed the Armed Forces Covenant initially in 2013, and gaining the Defence Employer Recognition Scheme Gold award in July 2021. On Sunday 10 November 2024, the Health Board's Armed Forces Champion, staff and Independent Members attended Remembrance Services across the three counties to lay wreaths to remember the vital role played by the Armed Forces and their families, and those who have lost their lives as a result of conflict or terrorism.

Hospital Visits

Since the last Board meeting, I have visited Withybush Hospital to understand more about the pioneering work to manage the flow of patients through the hospital, the treatment of frailty and palliative care. It was a fantastic experience; I was impressed and humbled by the passion and dedication of staff, but as importantly, the leadership and innovation evident in the hospital's success. I have spoken to the Cabinet Secretary for Health and Social Care about this work and he has expressed an interest in visiting the hospital to find out more.

Arts and Health Creative Prescribing

An Arts and Health Creative Prescribing Discovery Programme exploring the potential of creative prescribing to support physical and mental health has delivered promising results in Pembrokeshire, Carmarthenshire, and Ceredigion. Social prescribing services focus on helping patients with health and social challenges who might feel isolated and require non-clinical support. Over 866 participants took part, including patients, people from local communities and healthcare staff and 18 artists. The programme has been evaluated independently by the Health Board's TriTech Institute and Innovation team. According to the [report](#), health professionals have increased awareness and understanding of the benefits of arts in healthcare.

NHS Confederation Annual Conference

I was asked to chair an exchange event at the conference which focused on the question of how we create and sustain a healthier Wales. Derek Walker, the Future Generations Commissioner, was the keynote speaker. The event attracted a lot of interest from inside and

outside of the health service and focused upon transforming the existing model of health care and working co-productively with communities to unlock the enormous potential for collaborative working.

Recruitment and Selection

Since the last Board Meeting, I have chaired the appointments panel to recruit a Deputy Director for Public Health. I am pleased to say Bruce Bolam was successfully appointed to the role, having had an outstanding interview.

Deaths in Service

I am very sad to report the death of two respected colleagues. Yvonne Turner on 22 September 2024. Yvonne worked as a Contact Centre Clerk in Medical Records, Prince Philip Hospital, having been employed by the Health Board since 2017. Nicola Webb, a Biomedical Scientist in Pathology at Glangwili General Hospital, also sadly passed away following a road traffic collision last month.

I wish to express my sincere condolences on behalf of the Board and the organisation to both Yvonne and Nicola's family, friends and colleagues.

Board Seminar 24 October 2024

The following matters were discussed at the meeting:

- **Strategic Direction**

When discussing the next steps in terms of the strategic direction for the Health Board, Members recognised that a collective view would be required to address the significant challenges facing the Health Board.

- **Update on the Strategic Outline Case Position for A Healthier Mid and West Wales (AHMWW)**

Members were reminded that Welsh Government (WG) has not endorsed the Programme Business Case. The Health Board continues to meet with WG to discuss how best to progress, with a request from WG to consider a wider set of options. Members recognised that any changes to the AHMWW Strategy may require public consultation and could subsequently further delay progress.

- **Update on the Primary Care and Community Strategic Plan**

An update was provided on feedback from the public engagement events. There is a need to understand the scope of community services and the link to the social model for health. More radical approaches to engage with young people, such as visiting supermarkets and coffee shops to meet them face-to-face were discussed.

- **Clinical Services Plan**

An update was received on the Clinical Services Plan which has developed a series of options for delivery of the programme in response to service fragilities and unsustainability based on the principles of care that is safe, sustainable, accessible, and kind. The development of a Clinical Services Plan is also within the targeted Intervention requirements of WG. Outcome reports following two in-person sessions held on 5 and 6 September 2024, which included clinicians and operational leads from the 9 specific clinical services, as well as staff and stakeholders representing interdependent services, were considered. Assurance was received that the process is underpinned by continuous

engagement including, whilst not limited to, 'check and challenge' sessions with wider colleagues and service users. There was recognition of the impact on joint working with SBUHB. This item is a substantive item on the agenda.

Key Meetings

I have attended the following meetings:

- Political meetings
- Advisory Appointments Committee (AAC) Panels
- NHS Confederation Management Committee meeting
- Care Action Committee – Regional Footprint Meeting
- Llanelli Town Council and Llanelli Rural Council Meeting
- Chairs' Assurance meeting with Cabinet Secretary for Health and Social Care
- NHS Wales Chairs' Meeting
- Joint Meeting of Chairs and Vice-Chairs – Primary Care and Mental Health

Events/ Visits

- Withybush Hospital (WGH)
- Chair's Commendation Awards
- NHS Confederation Annual Conference (speaking at the Open Exchange Session)
- Carmarthenshire Actif Conference, Ffwrnes Theatre

In addition to the above, I led the Interview Panel for the Chief Executive Officer for the Health Board on 18 October 2024.

Board Member Patient Safety Walkabouts

Board Members have undertaken formal and informal visits to both acute and primary care teams across Hywel Dda. These visits are really important to listen to staff and understand the current challenges and successes with learning from the events reported to the Quality, Safety and Experience Committee. Since the Board was last updated, the following areas have been visited:

Location	Wards/Departments
Bronglais Hospital (BGH)	Ceredig Ward and ITU, Dyfi Ward and Rhiannon Ward
Glangwili Hospital (GGH)	Cadog Ward, Picton Ward, Pathology, Blood Sciences Department, Radiology, Chemotherapy Unit, Padarn Ward, Teifi Ward, Derwen Ward and Dewi Ward
Prince Philip Hospital (PPH)	Minor Injuries Unit, Same Day Emergency Care, Acute Medical Assessment Unit, Coronary Care Unit, Intensive Therapy Unit (ITU), High Dependency Unit, Bryngolau, Bryngofal Ward, Radiology, Ward 5 and Ward 9
Withybush Hospital (WGH)	Emergency Department, Adult Clinical Decision Unit, Acute Frailty Unit, Porth Preseli, Ward 4, ITU, Critical Care Unit and Critical Care Outreach Team

Community Hospitals

Cardigan Health Centre, Tenby Cottage Hospital and South Pembrokeshire Hospital

Celebrating Success/Awards**Chairs Commendation Awards**

- **Compassion Award**

For an individual who has demonstrated compassion to an exemplary level and worked above and beyond the normal requirements of their role to ensure that people are at the heart of everything they do.

April 2024	May 2024	June 2024
Compassion Award Winner – <i>Eleanor O'Connor</i>	Compassion Award Winner – <i>Claire Clarke</i>	Compassion Award Winner – <i>Nishitha Cugati and Jayne Harries</i>
Compassion Award Highly Commended – <i>Matthew Braddock and Debra McDermott</i>	Compassion Award Highly Commended - <i>Acute Response Team, Night Shift Registered Nurses and Sara McDonnell and Swe Lynn</i>	Compassion Award Highly Commended - <i>Social Prescribing Team</i>

- **Collaboration Award**

For an individual who has demonstrated an exceptional ability to foster collaboration, communication and co-operation among partners, colleagues and stakeholders.

April 2024	May 2024	June 2024
Collaboration Award Winner - <i>Older Adult Mental Health Services</i>	Collaboration Award Winner - <i>Kaylie Lane</i>	Collaboration Award Winner – <i>Ceredigion and Pembrokeshire MND Teams</i>
Collaboration Award Highly Commended - <i>Clinical Practice Educators, Day Surgery Unit, WGH</i>	Collaboration Award Highly Commended - <i>Jenna Hickman and Sarah Cameron</i>	Collaboration Award Highly Commended – <i>HDdUHB Pelvic Health Team</i>

- **Development & Innovation Award**

For an individual who has significantly improved a work process or system / has significantly increased the efficiency of an operation, department or team unit.

April 2024	May 2024	June 2024
Development & Innovation Award Winner - <i>Elizabeth Cook</i>	Development & Innovation Award Winner – <i>a multi-agency and multi-disciplinary teams project known as Spike on a Bike</i>	Development & Innovation Award Winner - <i>Claire Doncaster</i>

Development & Innovation Award Highly Commended - <i>Claire Rees and Victoria Coppack</i>	Development & Innovation Award Highly Commended - <i>Pharmacy at PPH and Deepak Verma</i>	Development & Innovation Award Highly Commended - <i>Crisis Team SCAMHS, Sue Rees and Rhian Davies</i>
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NHS Wales Awards 2024

The NHS Wales Awards showcase the incredible quality and safety improvement work that has transformed the experience and outcomes for people in Wales and showcases the talented health and care staff working together to improve services and patient care across Wales. The Health Board was shortlisted in two categories:

- NHS Wales Efficient Care Award - a pathway to improve prostate cancer diagnosis for patients in west Wales.
- NHS Wales Equitable Care Award - an initiative to improve how patients with sensory loss access local healthcare services.

The winners were revealed at the ceremony in Cardiff on 24 October 2024, and I am extremely pleased to announce that the Health Board won in both categories.

2024 Institute of Medical Illustrators awards

This year was the first time there has been representation from the Medical Photography and Illustration Team from the Health Board at the Institute of Medical Illustrators Conference. At the conference, Megan Edwards, Senior Medical Photographer received three bronze awards and Joe Moody, Senior Clinical Photographer, received one bronze award for the work that was submitted.

Healthcare Financial Management Association (HFMA) Wales Branch Awards 2024

During the summer, the HFMA Wales Branch requested nominations from health boards in order to recognise local achievements, hard work, and commitment across NHS Wales finance teams. The Health Board nominated colleagues in two categories:

- **Team of the Year** - Hywel Dda and NWSSP Central Team QlikSense Budget Holder Dashboard Project
- **Rising Star** - Mared Jones, Finance Analyst and Megan Jordon, Accounts Assistant

The Rising Star award acknowledges the importance of our members working in bands 2 to 6 (or equivalent) and in apprenticeship roles. The award aims to recognise individuals who are early on in their finance careers and who have already shown initiative, skill and commitment and who are also already making a significant contribution to the effective management of finances in their organisation.

I am very pleased to announce that Mared Jones and Megan Jordon both won their HFMA Wales Finance 'Rising Star' awards.

Patient Experience Network National Awards 2024

The Patient Experience Network National Awards (PENNA) recognise best practice in patient experience across all areas of health and social care in the UK. The aim of the awards is to improve patient and staff experience by sharing and celebrating best practice. With 20 categories in this year's awards, there was an opportunity for a diverse range of teams to showcase their work. The awards ceremony took place on 3 October 2024, where the Health Board was shortlisted in the Cancer Experience of Care Award category.

Health Board awarded for Work with Autism

The Health Board has become the first Health Board in Wales to achieve 'Autism Understanding' status. The accreditation is awarded by the National Neuro-divergence Team, a WG funded body dedicated to improving the lives of neuro-divergent children, young people, adults and their families. The Health Board achieved Autism Understanding status by completing e-learning modules for 85% of its staff. The vision is for departments to develop even greater knowledge and skills to be more autism informed and skilled and being an Autism Understanding organisation should generate benefits to patients and families. Representatives from Neuro-developmental Services received the award at a special ceremony on 31 October 2024 in Cardiff. As a Board, we are delighted to be recognised as an 'Autism Understanding' organisation.

Argymhelliad / Recommendation

The Board is asked to **SUPPORT** the work engaged in by the Chair since the previous meeting and note the topical areas of interest.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Parthau Ansawdd: Domains of Quality Quality and Engagement Act (sharepoint.com)	Not Applicable
Galluogwyr Ansawdd: Enablers of Quality: Quality and Engagement Act (sharepoint.com)	1. Leadership 2. Culture and valuing people
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Cynllunio Planning Objectives	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022	6. Contribute to global well-being through developing international networks and sharing of expertise 8. Transform our communities through collaboration with people, communities and partners

Gwybodaeth Ychwanegol: Further Information:

Ar sail tystiolaeth: Evidence Base:	Chairman's Diary & Correspondence
Rhestr Termau: Glossary of Terms:	Included within the body of the Report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Cyfarfod Bwrdd Iechyd Prifysgol: Parties / Committees consulted prior to University Health Board:	Chairman

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No impact
Ansawdd / Gofal Claf: Quality / Patient Care:	Ensuring the Board and its Committees make fully informed decisions is dependent upon the quality and accuracy of the information presented and considered by those making decisions. Informed decisions are more likely to impact favourably on the quality, safety and experience of patients and staff.
Gweithlu: Workforce:	No impact
Risg: Risk:	No impact
Cyfreithiol: Legal:	No impact
Enw Da: Reputational:	No impact
Gyfrinachedd: Privacy:	No impact
Cydraddoldeb: Equality:	No EqIA is considered necessary for a paper of this type.